



# Statistical Summary of Bay Area Transit Operators

Fiscal Years 2004-05 through 2008-09

May 2010

Prepared by Metropolitan Transportation Commission Programming & Allocations Section

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### Introduction

The Metropolitan Transportation Commission (MTC) is proud to present this year's edition of one of its most requested documents, the Statistical Summary of Bay Area Transit Operators, which includes a summary of financial and operating information for the majority of public transit agencies in the nine-county San Francisco Bay Area.

We have improved the report's usability to allow for quicker and easier access to profiles of 24 public transit agencies. We hope our target audience — which includes transit operators, agencies, consultants, academic and industry researchers, elected officials and the general public — will get a clear sense of regional trends in the past 5 years.

### **Format**

### **Operator Profile**

The operator profile is a one-page basic introduction to the agency, including a general description of the organization type and structure, operational information, system characteristics, inter-operator coordination, fare structure and operating revenue allocation.

### **Financial and Operating Data**

The tables following each operator profile contain current (as of September 2009) operatorspecific financial and operating data for fiscal years 2004-05 through 2008-09 for each transit mode provided by the agency.\*

Data for this publication are taken from transit operators' annual Transportation Development Act claim for funds, the Federal Transit Administration National Transit Database reports, State Controllers' reports and from data provided to MTC through correspondence with the transit agencies.

Data for fiscal years 2004-05 through 2007-08 have been audited. This edition of the Statistical Summary of Bay Area Transit Operators continues to include estimated figures for the most current fiscal year (2008-09). The inclusion of fiscal year 2008-09 data is an effort to provide readers with up-to-date information. Please note that fiscal year 2008-09 data are only estimates and are subject to change. Further, because of the time period captured, the data generally does not reflect the economic downturn that many transit operators are now experiencing.

For definitions of terms that are commonly used in the text of this document, please refer to the "Definitions" section that begins on page 119.

<sup>\*</sup> In some cases, columns may not sum to total due to rounding.

### **Performance Measures**

Performance measures often are used by transit agencies for monitoring progress toward policy goals and objectives. With the five-year data presented in this report, performance measures can be used to identify trends over time, as well as for forecasting future performance. The following table lists performance concepts, the performance measures used to illuminate each concept and the formula for calculating each measure (in terms of the variables used in this document). Cost effectiveness calculations are presented both in current dollars and in constant fiscal year 2004-05 dollars, using a Bay Area-specific Consumer Price Index (CPI) to account for inflation.

Performance Concept	rformance Concept Performance Measure	
Cost Efficiency	Operating cost per revenue-vehicle hour	Cost/RVH
Cost Effectiveness	Operating cost per passenger	Cost/Pass
Service Effectiveness	Passengers per revenue-vehicle hour	Pass/RVH
Service Effectiveness	Passengers per revenue-vehicle mile	Pass/RVM
Labor Efficiency	Revenue-vehicle hours per employee	RVH/FTE
Farebox Recovery	Ratio of fares received to total operating cost	Rev/Cost

### **Graphs**

To effectively communicate the financial and operating data of the individual transit operators, this edition of the Statistical Summary continues to include graphs that highlight operating costs, total passengers, cost efficiency and cost effectiveness in addition to two new graphs: farebox recovery and service effectiveness. Also in this year's edition, the Statistical Summary includes regional trend graphs focusing on operating costs, total passengers, cost efficiency and cost effectiveness during the five-year period in addition to a transit operator comparison graph focusing on farebox recovery and service effectiveness.

Different scales are used in the graphs because transit operations differ by mode, operating environment, system size and other factors. Readers should be aware of the varying scales when comparing graphs between both operators and modes.

Bay Area System — Statistical Summary Totals

REGIONWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Motor Bus		BCost	824,684	886,837	922,955	1,017,154	1,092,266
Trolley Bus		TCost	121,270	124,522	122,598	143,590	157,678
Cable Car		CCost	40,077	40,293	44,014	51,586	56,651
Light Rail		RCost	156,614	164,983	179,553	202,059	212,153
Paratransit		PCost	105,690	109,884	114,243	120,318	125,182
Ferry		FCost	31,936	34,273	35,017	41,345	41,251
Heavy Rail		HCost	491,987	502,736	545,982	583,595	612,180
Total Costs			\$1,772,257	\$1,863,529	\$1,964,361	\$2,159,648	\$2,297,363
Operating Revenue (000	))						
Farebox:	Motor Bus	BRev	157,273	176,050	184,438	184,400	183,992
	Trolley Bus	TRev	37,117	41,128	42,738	42,417	42,276
	Cable Car	CRev	16,228	14,709	14,925	24,248	24,600
	Light Rail	RRev	29,593	32,120	35,187	34,904	38,052
	Paratransit	PRev	7,572	8,394	8,737	9,040	8,881
	Ferry	FRev	14,318	16,961	18,619	20,013	19,423
	Heavy Rail	HRev	259,547	289,321	320,228	351,603	365,395
<b>Total Farebox Revenue</b>			\$521,647	\$578,682	\$624,873	\$666,626	\$682,619
Non-Fare Revenue			44,155	51,441	68,046	71,038	67,089
Property Tax			83,108	97,592	105,244	112,452	113,635
County Sales Tax			373,451	403,851	449,794	453,086	404,177
TDA			238,135	265,349	291,275	287,902	275,792
STA			40,413	57,283	104,504	103,234	55,971
Federal Transit Grants			118,206	107,375	91,004	69,704	91,372
Other			429,517	436,537	427,353	565,465	638,815
Total Revenue			\$1,848,630	\$1,998,110	\$2,162,093	\$2,329,508	\$2,329,470

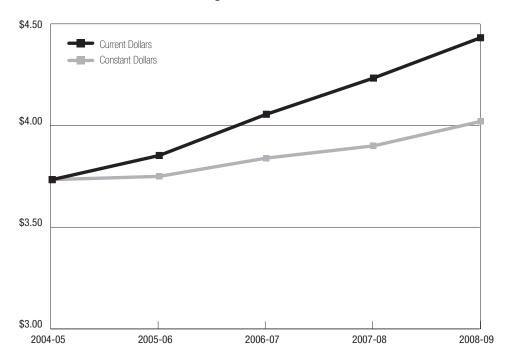
ALL-MODE PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	Pass	474,617	483,674	484,383	510,155	518,389
Average Weekday Ridership		1,533,921	1,557,101	1,575,028	1,635,057	1,659,499
Revenue Vehicle Miles (000)	RVM	184,816	187,238	192,943	193,876	199,335
Revenue Vehicle Hours (000)	RVH	12,219	12,185	12,398	12,357	12,560
Employee Equivalents (FTE)*	Emp	13,490	13,791	14,040	14,010	13,749

<sup>\*(</sup>Excludes Paratransit)

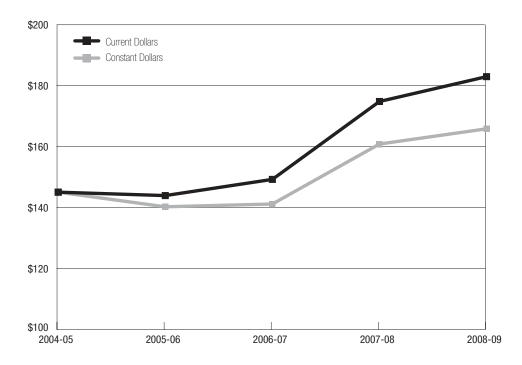
## Bay Area System — Statistical Summary Totals

MOTOR BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	222,915	228,190	229,320	233,982	238,406
Average Weekday Ridership		729,920	756,094	758,033	746,932	770,088
Revenue Vehicle Miles (000)	BRVM	78,620	78,365	79,751	79,734	81,284
Revenue Vehicle Hours (000)	BRVH	6,561	6,533	6,600	6,707	6,722
Employee Equivalents (FTE)	BEmp	7,474	7,510	7,417	7,433	7,176
TROLLEY BUS PERFORMANCE						
Total Passengers (000)	TPass	74,941	76,065	67,297	72,394	73,913
Average Weekday Ridership		234,669	219,327	210,384	227,489	231,066
Revenue Vehicle Miles (000)	TRVM	7,015	6,665	6,362	6,557	6,881
Revenue Vehicle Hours (000)	TRVH	1,027	976	937	970	994
Employee Equivalents (FTE)	TEmp	911	984	1,034	1,033	968
CABLE CAR PERFORMANCE						
Total Passengers (000)	CPass	6,966	7,475	7,122	7,425	7,409
Average Weekday Ridership		19,166	21,629	19,041	20,530	19,811
Revenue Vehicle Miles (000)	CRVM	414	436	469	478	507
Revenue Vehicle Hours (000)	CRVH	128	135	143	146	151
Employee Equivalents (FTE)	CEmp	400	415	369	408	382
LIGHT RAIL PERFORMANCE						
Total Passengers (000)	RPass	53,584	49,988	52,015	60,764	63,296
Average Weekday Ridership		168,298	158,775	163,481	192,448	199,112
Revenue Vehicle Miles (000)	RRVM	7,985	8,169	8,432	7,499	8,815
Revenue Vehicle Hours (000)	RRVH	723	729	775	602	743
Employee Equivalents (FTE)	REmp	1,350	1,454	1,668	1,461	1,492
HEAVY RAIL PERFORMANCE*						
Total Passengers (000)	HPass	109,366	114,813	121,262	127,996	128,144
Average Weekday Ridership		359,209	377,845	399,975	424,390	415,960
Revenue Vehicle Miles (000)	HRVM	66,252	68,987	73,075	74,517	75,617
Revenue Vehicle Hours (000)	HRVH	1,971	2,015	2,157	2,165	2,182
Employee Equivalents (FTE)	HEmp	3,237	3,276	3,434	3,511	3,565
*Heavy Rail includes Commuter Rail and	<u> </u>	<u> </u>	<u> </u>	<u> </u>		<u> </u>
Rapid Transit FERRY PERFORMANCE						
Total Passengers (000)	FPass	2,909	3,211	3,478	3,431	3,181
Average Weekday Ridership	11 400	9,380	9,972	10,885	9,810	9,740
Revenue Vehicle Miles (000)	FRVM	510	584	523	481	476
Revenue Vehicle Hours (000)	FRVH	29	32	30	29	28
Employee Equivalents (FTE)	FEmp	118	152	118	165	166
PARATRANSIT PERFORMANCE	ι Επιρ		102		100	100
Total Passengers (000)	PPass	3,936	3,932	3,889	4,163	4,040
Average Weekday Ridership	11400	13,279	13,459	13,229	13,458	13,723
Revenue Vehicle Miles (000)	PRVM	24,020	24,033	24,331	24,610	25,754
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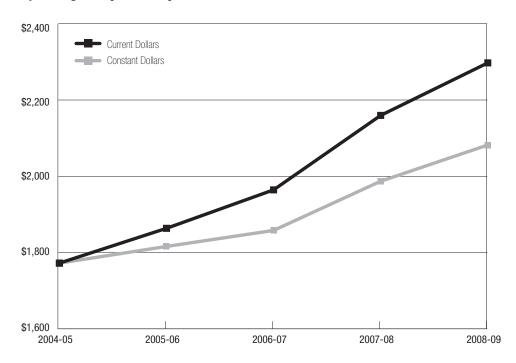
### Cost Effectiveness — Cost/Passenger



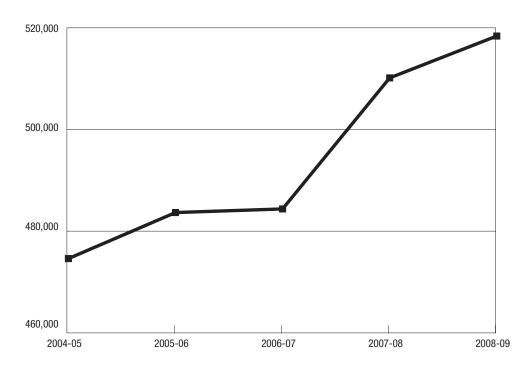
### Cost Efficiency — Cost/Revenue Vehicle Hour



### **Operating Cost** [In Millions]

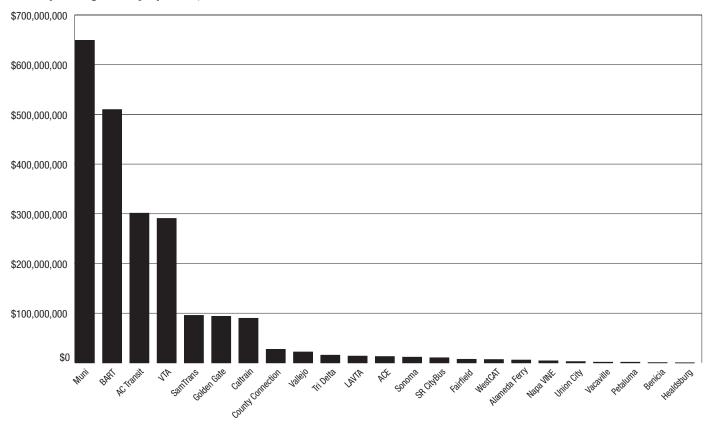


### **Total Passengers** [In Thousands]

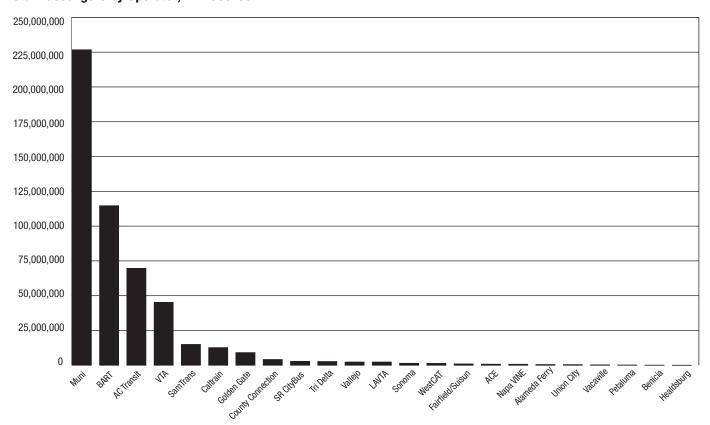


### Bay Area System — Performance by Operator\*

### **Total Operating Cost by Operator, FY 2008-09**

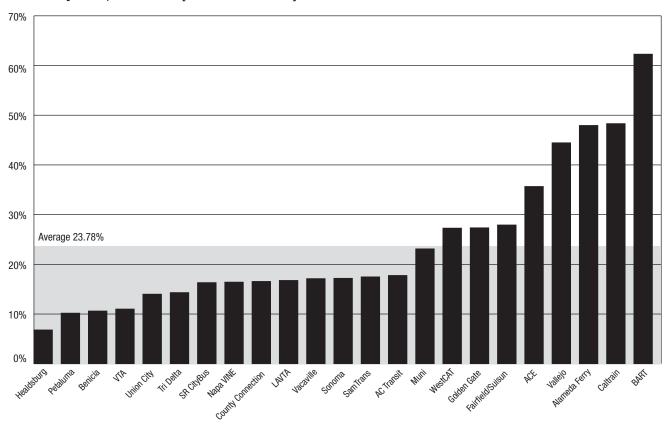


### Total Passengers by Operator, FY 2008-09

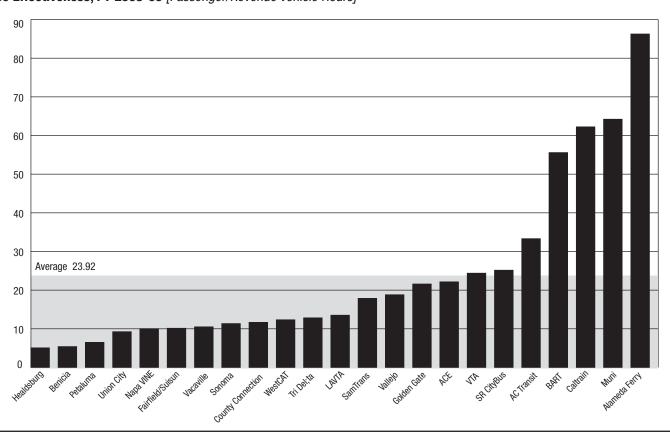


<sup>\*</sup> Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

### Farebox Recovery Ratio, FY 2008-09 [Fare Revenues/Cost]

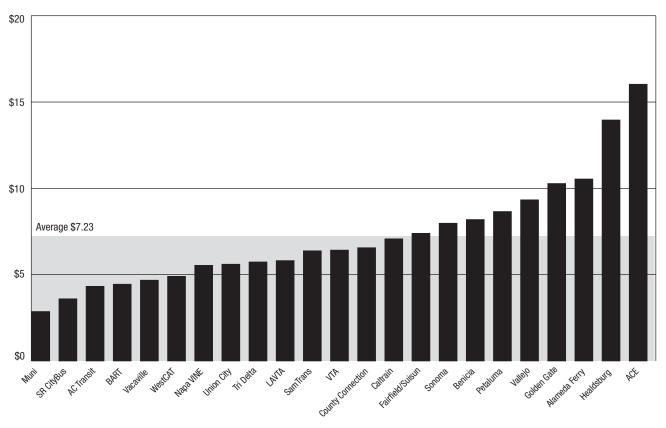


### Service Effectiveness, FY 2008-09 [Passenger/Revenue Vehicle Hours]

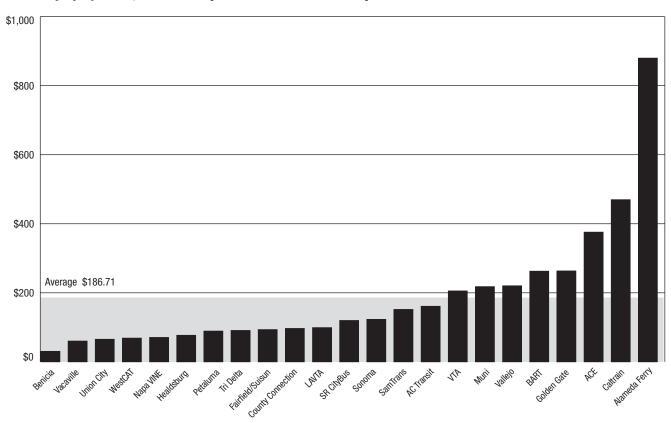


<sup>\*</sup> Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

### Cost Effectiveness by Operator, FY 2008-09 [Cost/Passenger]



### Cost Efficiency by Operator, FY 2008-09 [Cost/Revenue Vehicle Hours]



<sup>\*</sup> Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

### The Region's Transit Vehicle Fleet

Ferry Boats	13
Cable Cars	40
Vans	262
Light Rail Vehicles	289
Trolley Buses	331
Rail Vehicles	846
Motor Buses	2,672
Total Vehicles	4,453



## **AC Transit** (Alameda-Contra Costa Transit District)

1600 Franklin Street, Oakland, CA 94612 http://actransit.org (510) 891-4777

### **General Description**

Starting Year	1960		
Organization Type	Transit district created by state Legislature		
Governing Body	7-member elected board of directors		
Board Selection	5 represent wards, 2 elected at large		
Service Area			
Square Miles	364		
Population	1,415,129		
Ridership per Capita	49.2		

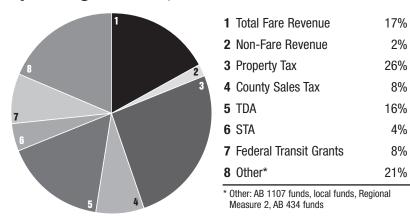
District 1 includes portions of western Contra Costa and Alameda counties, including the cities of Alameda, Albany, Berkeley, El Cerrito, Emeryville, Hayward, Oakland, Piedmont, Richmond, San Leandro, San Pablo and the major unincorporated areas of Ashland, Castro Valley, El Sobrante, Kensington and San Lorenzo, District 2 includes the cities of Fremont and Newark.

### **Fixed-Route Fare Structure**

Category	Single Fare	Transbay Routes	Monthly Pass
Adult	\$1.75	\$3.50	\$70.00*
Youth (13-17)	\$0.85	\$1.70	\$15.00
Senior (65+)/ Disabled	\$0.85	\$1.70	\$20.00
Transfer	\$0.25	-	-
	Adult	Youth	Senior/ Disabled
Inter-Operator Transfer	\$1.50	\$0.65	\$0.65

<sup>\*</sup> Transbay Monthly Pass, \$116.00

## Operating Revenue, FY 2008-09



### **System Characteristics**

**Active Fleet** 632 Motor Buses

**Routes** 110 Total

> 79 Local 31 Transbay

**Hours of Operation** 

Monday – Sunday 24 Hours

## **Inter-Operator Coordination**

### **Inter-Operator Connections**

Air BART	Muni
BART	SamTrans
County Connection	VTA
Dumbarton Express	Vallejo Transit
Golden Gate	WestCAT

### **Joint Fare Instruments and Transfers**

AC/SamTrans

AC/VTA Transfer

AC/BART Transfer

AC/Muni Joint Pass

Transbay Transfer

TransLink®



### **AC** Transit

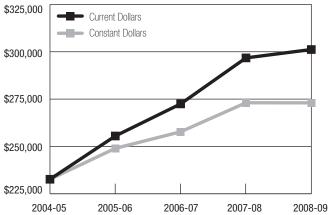
AC Iransit							
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	232,663	255,518	272,468	296,764	301,183
Paratransit		PCost	17,164	17,106	17,857	20,031	21,928
Total Costs			\$249,828	\$272,624	\$290,325	\$316,794	\$323,111
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	43,855	48,284	49,514	50,008	53,503
	Paratransit	PRev	1,205	1,311	1,396	1,373	1,400
Total Farebox Revenue			\$45,060	49,594	\$50,910	\$51,382	\$54,903
Non-Fare Revenue			7,430	8,274	9,776	8,768	6,278
Property Tax			60,520	73,079	77,655	83,138	83,007
County Sales Tax			22,091	24,099	24,897	25,358	25,230
TDA			50,936	55,806	56,900	56,486	52,341
STA			10,688	11,028	12,885	10,224	13,946
Federal Transit Grants			32,950	32,996	30,674	19,948	26,100
Other			33,064	44,161	46,163	48,117	59,384
Total Revenue			\$262,738	\$299,037	\$309,861	\$303,421	\$321,188

<sup>\*</sup> AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, and revenue vehicle hours) represent AC Transit's share (69%) of EBPC operations.

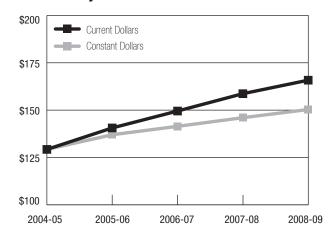
### **AC Transit**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	64,601	66,963	66,970	69,649	69,649
Average Weekday Ridership		210,496	226,732	226,855	218,245	218,245
Revenue Vehicle Miles (000)	BRVM	21,110	21,199	21,563	21,348	21,988
Revenue Vehicle Hours (000)	BRVH	1,800	1,817	1,822	1,870	1,816
Employee Equivalents (FTE)	BEmp	2,204	2,202	2,156	2,224	2,224
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$129.25	\$140.59	\$149.52	\$158.68	\$165.81
Cost Efficiency (constant FY05 \$)		\$129.25	\$137.00	\$141.44	\$146.01	\$150.31
Cost Effectiveness (current \$)	BCost/BPass	\$3.60	\$3.82	\$4.07	\$4.26	\$4.32
Cost Effectiveness (constant FY05 \$)		\$3.60	\$3.72	\$3.85	\$3.92	\$3.92
Service Effectiveness	BPass/BRVH	35.9	36.8	36.8	37.2	38.3
Service Effectiveness	BPass/BRVM	3.1	3.2	3.1	3.3	3.2
Labor Efficiency (000)	BRVH/BEmp	0.8	0.8	0.8	0.8	0.8
Farebox Recovery	BRev/BCost	18.8%	18.9%	18.2%	16.9%	17.8%

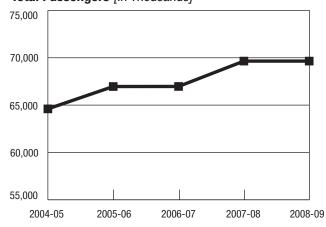
## **Operating Cost** [In Thousands]

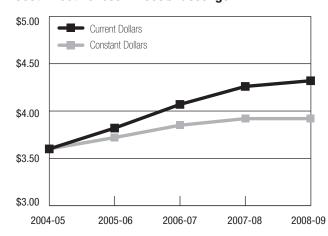


## Cost Efficiency — Cost/Revenue Vehicle Hour



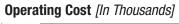
### **Total Passengers** [In Thousands]

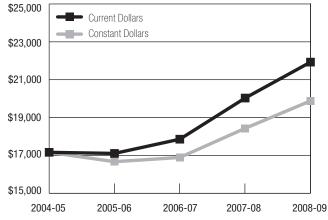




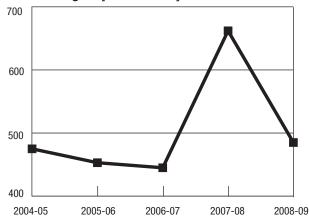
PARATRANSIT PERFORMANCE*		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	475	453	445	662	485
Average Weekday Ridership		1,573	1,587	1,496	1,532	1,622
Revenue Vehicle Miles (000)	PRVM	4,008	3,895	3,990	4,023	4,259
Revenue Vehicle Hours (000)	PRVH	265	253	255	259	274
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$64.67	\$67.74	\$70.06	\$77.32	\$79.95
Cost Efficiency (constant FY05 \$)		\$64.67	\$66.01	\$66.27	\$71.15	\$72.48
Cost Effectiveness (current \$)	PCost/PPass	\$36.13	\$37.79	\$40.16	\$30.25	\$45.17
Cost Effectiveness (constant FY05 \$)		\$36.13	\$36.82	\$37.99	\$27.84	\$40.95
Service Effectiveness	PPass/PRVH	1.8	1.8	1.7	2.6	1.8
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.2	0.1
Farebox Recovery	PRev/PCost	7.0%	7.7%	7.8%	6.9%	6.4%

<sup>\*</sup>AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, and revenue vehicle hours) represent AC Transit's share (69%) of EBPC operations.

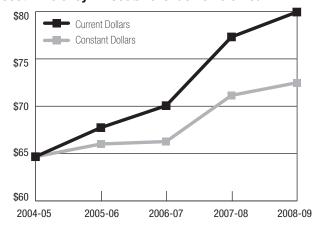


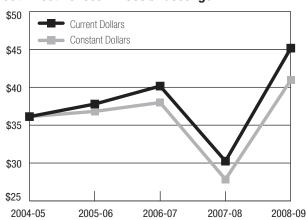


### **Total Passengers** [In Thousands]



### Cost Efficiency — Cost/Revenue Vehicle Hour







## **ACE (Altamont Commuter Express)**

949 E. Channel Street, Stockton, CA 95202 http://www.acerail.com/ (800) 411-RAIL

## **General Description**

Starting Year	1998
Organization Type	Regional transit agency
Governing Body	San Joaquin Regional Rail Commission (SJRRC)
Board Selection	6-member board of elected local officials, appointed by San Joaquin Council of Governments (SJCOG) and 2 elected officials appointed by the Alameda County Congestion Management Agency

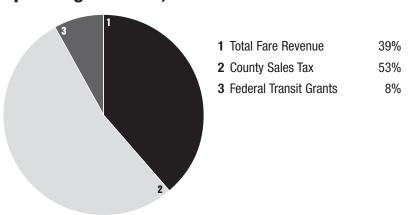
### **Service Area**

JOI VIOC AI CU	
Square Miles	1,248
Population	3,703,121
Ridership Per Capita	0.2

### **Fixed-Route Fare Structure\***

Category	Roun	nd Trip I	Monthly Pass
Adult	\$4.50 -	- \$21.00	72.25 - \$300.00
Youth (under	12) \$2.25	- \$10.25 \$3	36.00 - \$150.00
Seniors/Disab	led \$2.25 -	- \$10.25 \$3	36.00 - \$150.00
* Only for fixed-route	service		

## Operating Revenue, FY 2008-09



### **System Characteristics**

Active Fleet	30 Total	
	24 Cars	
	6 Locomotives	
Routes	1 Total	
	Stockton to	
	San Jose	

**Hours of Operation** 4:00 am - 8:00 pm

## **Inter-Operator Coordination**

### **Inter-Operator Connections**

**AC Transit** 

Amtrak

Caltrain

**County Connection** 

LAVTA

Modesto Max

San Joaquin Regional Transit District

**VTA** 

### **Joint Fare Instruments and Transfers**

Free transfers for ACE passengers to connecting services



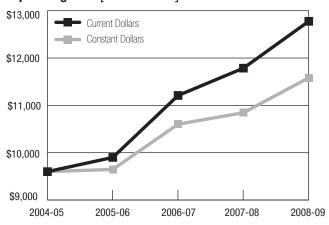
### **ACE**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Heavy Rail	,	HCost	9,600	9,900	11,209	11,786	12,776
Total Costs			\$9,600	\$9,900	\$11,209	\$11,786	\$12,776
Operating Revenue (000	0)						
Farebox:	Heavy Rail	HRev	3,400	3,295	3,889	4,352	4,557
Total Farebox Revenue			\$3,400	\$3,295	\$3,889	\$4,352	\$4,557
Local Funds			0	0	0	0	0
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			5,472	5,877	6,342	4,618	6,246
TDA			0	0	0	0	0
STA			0	0	0	0	0
Federal Transit Grants			728	726	728	728	930
Other			0	0	300	0	0
Total Revenue	'		\$9,600	\$9,898	\$11,259	\$9,698	\$11,733

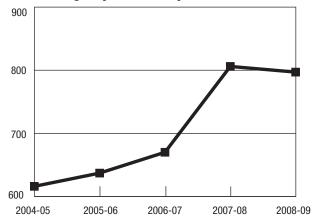
### ACE

HEAVY RAIL PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	HPass	616	637	670	806	797
Average Weekday Ridership		2,523	2,528	2,625	3,159	3,126
Revenue Vehicle Miles (000)	HRVM	740	740	740	819	880
Revenue Vehicle Hours (000)	HRVH	20	20	20	34	36
Employee Equivalents (FTE)	HEmp	64	64	64	64	74
Performance Concepts						
Cost Efficiency (current \$)	HCost/HRVH	\$480.00	\$495.00	\$560.45	\$346.65	\$354.89
Cost Efficiency (constant FY05 \$)		\$480.00	\$482.35	\$530.16	\$318.98	\$321.71
Cost Effectiveness (current \$)	HCost/HPass	\$15.58	\$15.54	\$16.73	\$14.62	\$16.03
Cost Effectiveness (constant FY05 \$	)	\$15.58	\$15.14	\$15.83	\$13.46	\$14.53
Service Effectiveness	HPass/HRVH	30.8	31.9	33.5	23.7	22.1
Service Effectiveness	HPass/HRVM	0.8	0.9	0.9	1.0	0.9
Labor Efficiency (000)	HRVH/HEmp	0.3	0.3	0.3	0.5	0.5
Farebox Recovery	HRev/HCost	35.4%	33.3%	34.7%	36.9%	35.7%

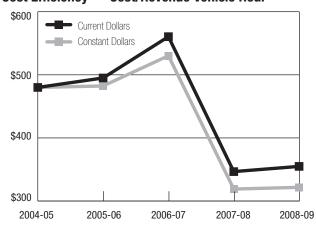
### **Operating Cost** [In Thousands]

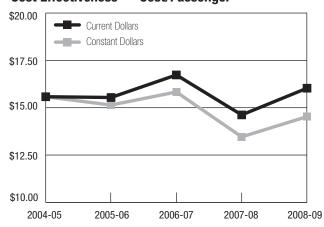


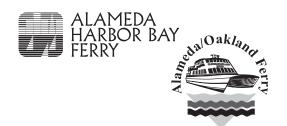
### **Total Passengers** [In Thousands]



### Cost Efficiency — Cost/Revenue Vehicle Hour







## **Alameda Ferry Services**

c/o City of Alameda 2263 Santa Clara Avenue, Alameda, CA 94501 http://eastbayferry.com (510) 747-7400

## **General Description**

Starting Year	1989 Alameda/Oakland Ferry System;1992 Alameda Harbor Bay Ferry
Organization Type	Municipal Transit Agency
Governing Body	5-member City Council
Board Selection	5 City Council members elected at large
Contract Service	Harbor Bay Maritime, Blue and Gold Fleet

### **Service Area**

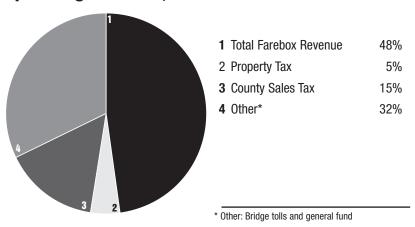
Square Miles	22
Population	72,500
Ridership per Capita	5.5

The City of Alameda Ferry Service provides a regional transit link between the cities of Alameda, Oakland and San Francisco and Angel Island State Park.

### **Fixed-Route Fare Structure**

	Single	Fare
Category	Alameda/Oakland	Harbor Bay
Adult	\$6.25	\$6.50
Youth (5-12)	\$3.50	\$3.25
Senior	\$3.75	\$3.75
Disabled	\$3.75	\$3.75
Active Military	\$5.00	\$5.25
Child under 5	FREE	FREE
Ticket Books:		
10-Ticket	\$50.00	\$55.00
20-Ticket	\$90.00	\$100.00
40-Ticket (AOFS only)	\$170.00	n.a
Monthly pass (AHBF only)	n.a.	\$185.00

## Operating Revenue, FY 2008-09



## **System Characteristics**

Active Fleet	4	Total
	4	Ferries

Routes 4 Total

### **Hours of Operation**

Monday – Friday	6:00 am - 9:25 pm
Saturday	9:30 am - 7:50 pm
Sunday	9:30 am - 7:50 pm

## **Inter-Operator Coordination**

### **Inter-Operator Connections**

**AC Transit** 

Muni

### **Joint Fare Instruments and Transfers**

AC Transit

Muni



### **Alameda Ferry Service**

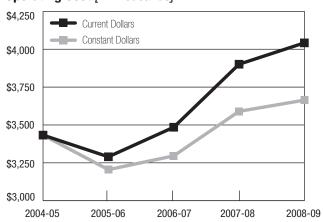
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Alameda/Oakland Ferry		FCost	3,433	3,290	3,485	3,901	4,042
Harbor Bay Ferry		FCost	1,304	1,359	1,330	1,625	1,677
Total Costs			\$4,737	\$4,649	\$4,815	\$5,526	\$5,719
Operating Revenue (000)							
Farebox:	Alameda/Oakland Ferry	FRev	1,742	1,839	1,958	2,066	2,038
	Harbor Bay Ferry	FRev	312	576	584	630	704
Total Farebox Revenue			\$2,054	\$2,415	\$2,543	\$2,696	\$2,742
Non-Fare Revenue			0	0	0	0	0
Property Tax			176	189	170	359	272
County Sales Tax			739	276	526	703	863
TDA			0	0	0	0	0
STA			0	0	0	0	0
Federal Transit Grants			0	0	0	0	0
Other			1,610	1,769	1,576	1,768	1,842
Total Revenue			\$4,579	\$4,649	\$4,815	\$5,526	\$5,719

### **Alameda Ferry Services**

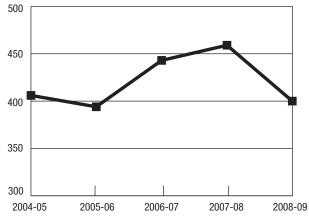
ALAMEDA/OAKLAND FERRY SERVIC	E PERFORMANCE	2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	FPass	406	394	443	459	400
Average Weekday Ridership*		1,627	1,594	1,700	1,299	1,137
Revenue Vehicle Miles (000)	FRVM	57	49	50	49	49
Revenue Vehicle Hours (000)	FRVH	5	5	5	5	5
Employee Equivalents (FTE)	FEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts	Measures					
Cost Efficiency (current \$)	FCost/FRVH	\$708.92	\$680.79	\$711.17	\$812.78	\$842.08
Cost Efficiency (constant FY05 \$)		\$708.92	\$663.39	\$672.73	\$747.90	\$763.36
Cost Effectiveness (current \$)	FCost/FPass	\$8.46	\$8.36	\$7.87	\$8.51	\$10.11
Cost Effectiveness (constant FY05 \$)		\$8.46	\$8.15	\$7.44	\$7.83	\$9.16
Service Effectiveness	FPass/FRVH	83.8	81.4	90.4	95.5	83.3
Service Effectiveness	FPass/FRVM	7.2	8.1	8.9	9.4	8.2
Labor Efficiency (000)	FRVH/FEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	FRev/FCost	50.7%	55.9%	56.2%	53.0%	50.4%

<sup>\*</sup>Total includes Alameda/Oakland and Harbor Bay Ferry

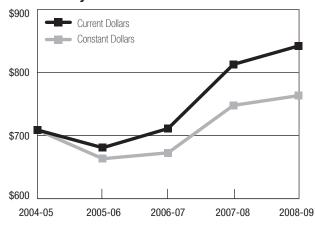
### **Operating Cost** [In Thousands]

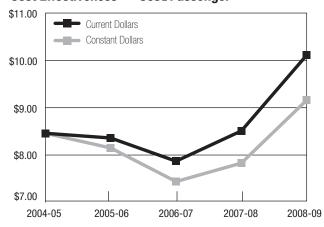


**Total Passengers** [In Thousands]





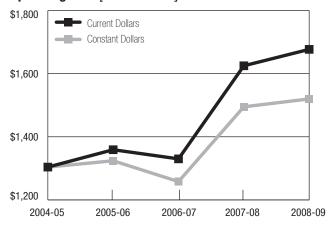




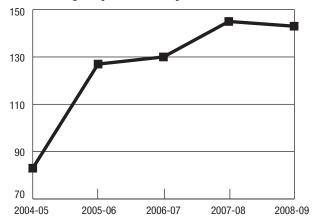
### **Alameda Ferry Services**

HARBOR BAY FERRY SERVICE PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	FPass	83	127	130	145	143
Revenue Vehicle Miles (000)	FRVM	20	28	28	29	29
Revenue Vehicle Hours (000)	FRVH	1	2	2	2	1
Employee Equivalents (FTE)	FEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts	Measures					
Cost Efficiency (current \$)	FCost/FRVH	\$966.03	\$812.40	\$794.92	\$955.68	\$1,125.48
Cost Efficiency (constant FY05 \$)		\$966.03	\$791.63	\$751.96	\$879.39	\$1,020.26
Cost Effectiveness (current \$)	FCost/FPass	\$15.80	\$10.68	\$10.23	\$11.20	\$11.76
Cost Effectiveness (constant FY05	\$)	\$15.80	\$10.41	\$9.68	\$10.31	\$10.66
Service Effectiveness	FPass/FRVH	61.1	76.0	77.7	85.3	95.7
Service Effectiveness	FPass/FRVM	4.1	4.6	4.7	5.0	4.9
Labor Efficiency (000)	FRVH/FEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	FRev/FCost	23.9%	42.4%	43.9%	38.8%	42.0%

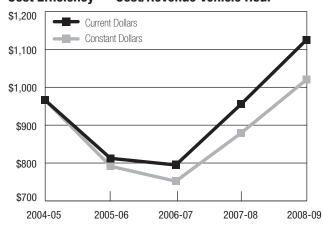
### **Operating Cost** [In Thousands]

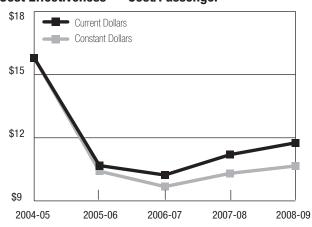


### **Total Passengers** [In Thousands]



### Cost Efficiency — Cost/Revenue Vehicle Hour







## **BART (Bay Area Rapid Transit District)**

300 Lakeside Drive, Oakland, CA 94612 http://www.bart.gov/ (510) 465-2278

## **General Description**

Starting Year	1972: Oakland/Fremont; 1973: Oakland/Richmond, Oakland/Concord & within SF; 1974: Transbay service, systemwide operations; 1995: North Concord/Martinez extension; 1996: Colma and Pittsburg/Baypoint extensions; 1997: extension to Castro Valley and Dublin/Pleasanton; 2003: extension to San Mateo county, San Francisco International Airport
Organization Type	Transit district created by the state Legislature
Governing Body	9-member elected board of directors
Board Selection	9 election districts within the 3-county district
Contract Service	East Bay Paratransit Consortium (ADA) contracts with ATC - Vancom
Service Area	
Square Miles	93
Population	833,762
Ridership per Capita	138
Governing Body Board Selection Contract Service Service Area Square Miles Population	Valley and Dublin/Pleasanton; 2003: extension to San Mateo county, San Francisco International Airport  Transit district created by the state Legislature  9-member elected board of directors  9 election districts within the 3-county district  East Bay Paratransit Consortium (ADA contracts with ATC - Vancom  93  833,762

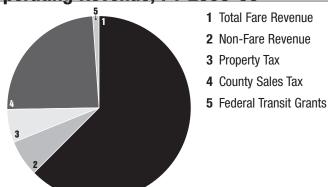
BART District member counties are Alameda, Contra Costa and San Francisco. Rail service also is provided to Daly City, Colma, San Bruno and Millbrae in San Mateo County.

### **Fare Structure**

Category	Single Fare Range
Adult	\$1.50 -\$8.00*
Youth (under 5)	Free
Youth (age 5-12)	\$0.56 - 3.00**
Senior	\$0.56 - 3.00**
Disabled	\$0.56 - 3.00**

<sup>\* 6.25%</sup> discount with high value tickets

Operating Revenue, FY 2008-09



## **System Characteristics**

Active Fleet	669 Heavy Rail
--------------	----------------

Routes	5 Total
Transbay	4
East Bay only	1

### **Hours of Operation**

Monday – Friday	4:00 am - midnight*
Saturday	6:00 am - midnight*
Sunday	8:00 am - midnight*

<sup>\*</sup> Most stations have departures after midnight. Please check the schedule for exact times.

Muni

## **Inter-Operator Coordination**

### **Inter-Operator Connections**

**ΔC** Trangit

**Martinez Link** 

62%

6%

6%

24%

1%

AU II alisit	IVIUIII
Air BART	SamTrans
Amtrak	VTA
Benicia Breeze	San Joaquin Regional
County Connection	Transit District
Dumbarton Express	Tri Delta Transit
Golden Gate	Union City Transit
LAVTA	Vallejo Transit
Martinez Link	WestCAT

### **Joint Fare Instruments and Transfers**

BART Plus Pass	BART/Tri Delta Transfer
BART/County Connection Transfer	BART/Union City Transfer
BART/Muni Transfer	BART/VTA Transfer
BART/AC Transfer	BART/WestCAT Transfer
BART/Muni Fast Pass	BART/Wheels Transfer

<sup>\*\* 62.5%</sup> off regular adult fare, requires advanced purchase of ticket



### **BART**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Heavy Rail		HCost	411,858	420,125	457,093	484,824	509,678
East Bay Paratransit Consortium Cost*		PCost	7,712	7,756	8,196	9,008	9,513
Other Paratransit**			1,612	1,505	1,816	1,608	1,343
Total Costs			\$421,182	\$429,386	\$467,105	\$495,440	\$520,535
Operating Revenue (000)							
Farebox:	Heavy Rail	HRev	233,110	255,650	281,494	308,852	317,485
	Paratransit*	PRev	541	589	585	605	609
Total Farebox Revenue			\$233,651	\$256,239	\$282,080	\$309,457	\$318,094
Non-Fare Revenue			17,113	23,434	30,724	32,332	31,213
Property Tax			22,412	24,325	27,419	28,955	30,356
County Sales Tax			118,879	128,961	139,890	143,112	122,860
TDA			0	0	0	0	0
STA			0	2,925	21,190	21,726	0
Federal Transit Grants			7,000	0	4,176	4,571	4,408
Other			20,204	12,824	-37,948	8,638	5,413
Total Revenue			\$419,259	\$448,707	\$467,531	\$548,792	\$512,345

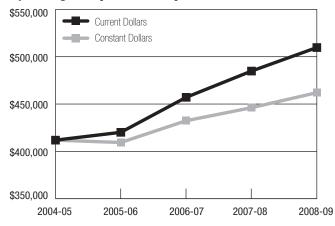
<sup>\*</sup>In partnership with AC Transit, BART provides paratransit in western Alameda and Contra Costa counties and in part of San Francisco through the East Bay Paratransit Consortium (EBPC). BART contributes 31% of the funding for EBPC. Operating Data and Performance Concepts reflect 31% of the EBPC operations.

<sup>\*\*</sup>BART also provides funding to MUNI, CCCTA, Tri-Delta, and LAVTA for paratransit outside the EBPC area. Operating and performance data for those services are listed by those operators.

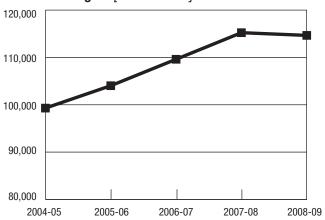
### **BART**

HEAVY RAIL PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	HPass	99,296	104,027	109,611	115,228	114,655
Average Weekday Ridership		329,199	343,026	362,483	384,231	373,834
Revenue Vehicle Miles (000)	HRVM	60,004	62,089	66,091	66,988	67,843
Revenue Vehicle Hours (000)	HRVH	1,775	1,820	1,959	1,940	1,942
Employee Equivalents (FTE)	HEmp	3,089	3,130	3,265	3,344	3,380
Performance Concepts	Measures					
Cost Efficiency (current \$)	HCost/HRVH	\$232.08	\$230.81	\$233.33	\$249.91	\$262.50
Cost Efficiency (constant FY05 \$)		\$232.08	\$224.91	\$220.72	\$229.96	\$237.96
Cost Effectiveness (current \$)	HCost/HPass	\$4.15	\$4.04	\$4.17	\$4.21	\$4.45
Cost Effectiveness (constant FY05 \$)		\$4.15	\$3.94	\$3.94	\$3.87	\$4.03
Service Effectiveness	HPass/HRVH	56.0	57.2	56.0	59.4	59.1
Service Effectiveness	HPass/HRVM	1.7	1.7	1.7	1.7	1.7
Labor Efficiency (000)	HRVH/HEmp	0.6	0.6	0.6	0.6	0.6
Farebox Recovery	HRev/HCost	56.6%	60.9%	61.6%	63.7%	62.3%

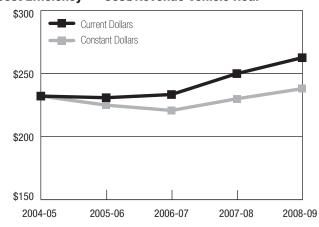
### **Operating Cost** [In Thousands]

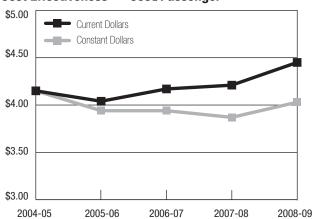


### **Total Passengers** [In Thousands]



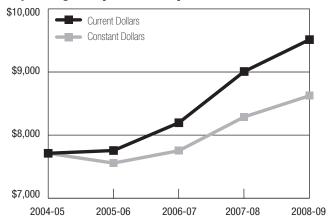
### Cost Efficiency — Cost/Revenue Vehicle Hour



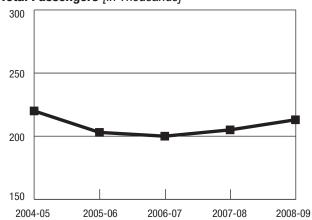


PARATRANSIT PERFORMANCE*		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	220	203	200	205	213
Average Weekday Ridership		715	728	672	707	733
Revenue Vehicle Miles (000)	PRVM	1,797	1,753	1,762	1,806	1,921
Revenue Vehicle Hours (000)	PRVH	123	113	115	116	121
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$62.66	\$68.36	\$71.27	\$77.66	\$78.62
Cost Efficiency (constant FY05 \$)		\$62.66	\$66.62	\$67.42	\$71.46	\$71.27
Cost Effectiveness (current \$)	PCost/PPass	\$34.98	\$38.14	\$40.98	\$43.94	\$44.66
Cost Effectiveness (constant FY05 \$)		\$34.98	\$37.16	\$38.77	\$40.44	\$40.49
Service Effectiveness	PPass/PRVH	1.8	1.8	1.7	1.8	1.8
Service Effectiveness	PPass/PRVM	0.1	0.1	0.0	0.1	0.1
Farebox Recovery	PRev/PCost	5.8%	6.4%	5.8%	5.7%	5.6%

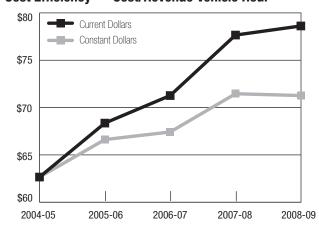
### **Operating Cost** [In Thousands]

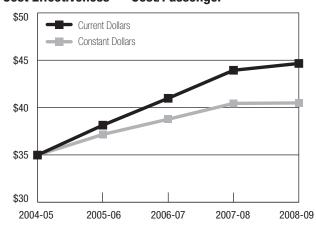


## **Total Passengers** [In Thousands]



### Cost Efficiency — Cost/Revenue Vehicle Hour







## **Benicia Breeze**

250 East L. Street, Benicia, Ca 94510 http://www.ci.benicia.ca.us/transit.php (707) 745-0815

## **General Description**

Starting Year	1986
Organization Type	Municipal transit services division within the city's Finance Department
Governing Body	5-member City Council
Contract Service	MV Public Transportation, Inc. (Fixed- Route and Paratransit), Veterans Corporation, Liberty Transit Inc. (Taxi Scrip Program)

### Service Area

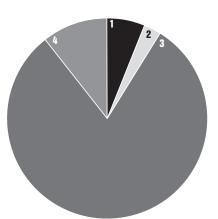
Square Miles	13
Population	27,978
Ridership per Capita	2.6

Service area includes the city of Benicia, the city of Vallejo, Pleasant Hill BART Station, Martinez Amtrak Station and Sun Valley Mall.

### **Fare Structure**

Category	Single Fare	Monthly Passes
Adult	\$1.50-3.75	\$46.00-82.00
Youth (ages 6-18)	\$1.50-3.75	\$36.00-70.00
Senior	\$0.75-1.75	\$23.00-50.00
Disabled	\$0.75-1.75	\$23.00-50.00
Paratransit	\$3.50-5.00	n/a 10 ride only

## Operating Revenue, FY 2008-09



1 Total Farebox Revenue	6%
2 Non-Farebox Revenue	3%
3 TDA	81%
4 STA	10%

## **System Characteristics**

<b>Active Fleet</b>	14	Total
	10	Motor Bus
	4	Demand Response
Routes	6	Total
	3	Fixed

### **Hours of Operation**

Monday – Friday	5:50 am - 8:50 pm
Saturday	7:00 am - 7:00 pm
Sunday	No service

2 Flex Route1 Paratransit

## **Inter-Operator Coordination**

### **Inter-Operator Connections**

Amtrak

**Baylink Ferry** 

**County Connection** 

Fairfield/Suisun Transit

Tri Delta Transit

Vallejo Transit/Baylink Express

VINE

WestCAT

### **Joint Fare Instruments and Transfers**

**Baylink Day Pass** 

**Baylink Monthly Pass** 

Vallejo Transit Monthly City Pass



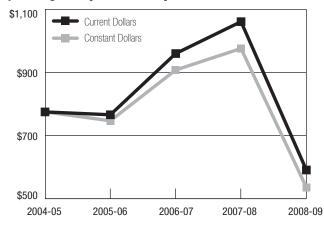
### **Benicia Breeze**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	775	766	960	1,061	591
Paratransit		PCost	348	386	364	328	213
Total Costs			\$1,123	\$1,152	\$1,324	\$1,389	\$804
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	156	168	212	294	63
	Paratransit	PRev	28	39	23	9	11
Total Farebox Revenue			\$184	\$207	\$235	\$302	\$73
Non-Fare Revenue			8	12	6	24	32
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			869	896	943	905	931
STA			0	35	65	72	120
Federal Transit Grants			211	77	99	0	0
Other			24	2	41	0	0
Total Revenue			\$1,296	\$1,229	\$1,390	\$1,303	\$1,157

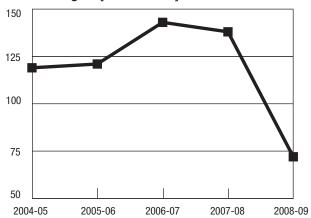
### **Benicia Breeze**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	119	121	143	138	72
Average Weekday Ridership		450	510	590	750	267
Revenue Vehicle Miles (000)	BRVM	222	250	255	349	135
Revenue Vehicle Hours (000)	BRVH	14	12	16	19	9
Employee Equivalents (FTE)	BEmp	10	15	16	21	8
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$56.29	\$63.95	\$59.99	\$54.86	\$64.03
Cost Efficiency (constant FY05 \$)		\$56.29	\$62.31	\$56.75	\$50.48	\$58.04
Cost Effectiveness (current \$)	BCost/BPass	\$6.54	\$6.34	\$6.71	\$7.67	\$8.19
Cost Effectiveness (constant FY05 \$)		\$6.54	\$6.18	\$6.35	\$7.06	\$7.43
Service Effectiveness	BPass/BRVH	8.6	10.1	8.9	7.2	7.8
Service Effectiveness	BPass/BRVM	0.5	0.5	0.6	0.4	0.5
Labor Efficiency (000)	BRVH/BEmp	1.4	0.8	1.0	0.9	1.2
Farebox Recovery	BRev/BCost	20.1%	21.9%	22.1%	27.7%	10.6%

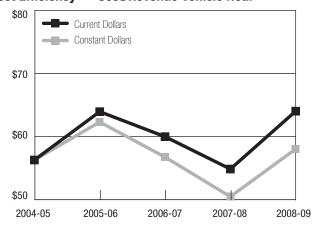
### **Operating Cost** [In Thousands]

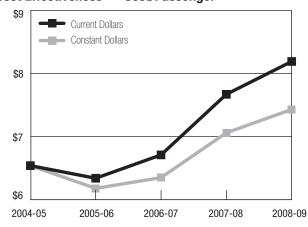


### **Total Passengers** [In Thousands]



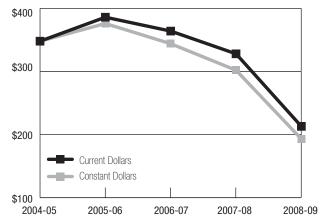
### Cost Efficiency — Cost/Revenue Vehicle Hour



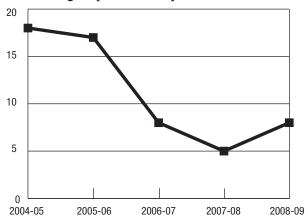


PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	18	17	8	5	8
Average Weekday Ridership		53	59	42	25	24
Revenue Vehicle Miles (000)	PRVM	147	154	109	41	43
Revenue Vehicle Hours (000)	PRVH	9	8	6	3	4
Employee Equivalents (FTE)	PEmp	6	6	6	6	4
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$38.33	\$45.94	\$64.97	\$102.98	\$51.63
Cost Efficiency (constant FY05 \$)		\$38.33	\$44.76	\$61.46	\$94.76	\$46.80
Cost Effectiveness (current \$)	PCost/PPass	\$19.44	\$23.33	\$43.70	\$67.62	\$27.38
Cost Effectiveness (constant FY05 \$)		\$19.44	\$22.74	\$41.34	\$62.23	\$24.82
Service Effectiveness	PPass/PRVH	2.0	2.0	1.5	1.5	1.9
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.2
Labor Efficiency (000)	PRVH/PEmp	1.5	1.4	0.9	0.5	1.0
Farebox Recovery	PRev/PCost	8.1%	10.1%	6.3%	2.7%	4.9%

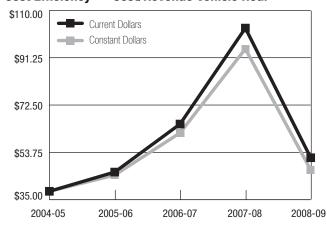
### **Operating Cost** [In Thousands]

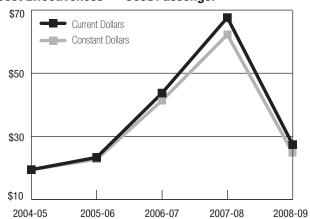


### **Total Passengers** [In Thousands]



### Cost Efficiency — Cost/Revenue Vehicle Hour







# Caltrain (Peninsula Corridor Joint Powers Board)

1250 San Carlos Avenue, San Carlos, CA 94070 http://www.caltrain.org/ (650) 508-6200

## **General Description**

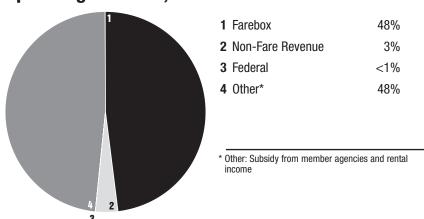
-
1863: Southern Pacific; 1980: Caltrans; 1992: Joint Powers Board (JPB)
Joint powers authority comprised of City and County of San Francisco, SamTrans and Santa Clara Valley Transportation Authority. SamTrans is the managing agency of Caltrain.
3 representatives from each of the JPB member agencies
Amtrak (security, service and maintenance)
424.5
3,690,367
3.4

### **Fare Structure\***

Category	One-Way	8-ride Ticket	Monthly Ticket	Ticket by Mail
Adult	\$2.50-\$11.25	\$17.00-\$76.50	\$66.25-\$298.25	(Available for 8-ride & Monthly Tickets)
Youth	\$1.25-\$5.50	\$8.50-\$38.25	\$33.00-\$149.00	(Available for 8-ride & Monthly Tickets)
Senior	\$1.25-\$5.50	\$8.50-\$38.25	\$33.00-\$149.00	(Available for 8-ride & Monthly Tickets)
Disabled	\$1.25-\$5.50	\$8.50-\$38.25	\$33.00-\$149.00	(Available for 8-ride & Monthly Tickets)

Services are provided in the counties of San Francisco, San Mateo and to Gilroy in Santa Clara

## **Operating Revenue, FY 2008-09**



### **System Characteristics**

AULIVO I ICCL	171 Iotai	
	118 Cars	
	29 Locomotives	
Routes	34 Total	

147 Total

1 Rail 33 Feeder Shuttle

### **Hours of Operation**

Active Fleet

Monday – Friday	4:30 am - 1:32 am
Saturday	7:00 am - 1:37 am
Sunday	7:00 am - 10:36 pm

## **Inter-Operator Coordination**

### **Inter-Operator Connections**

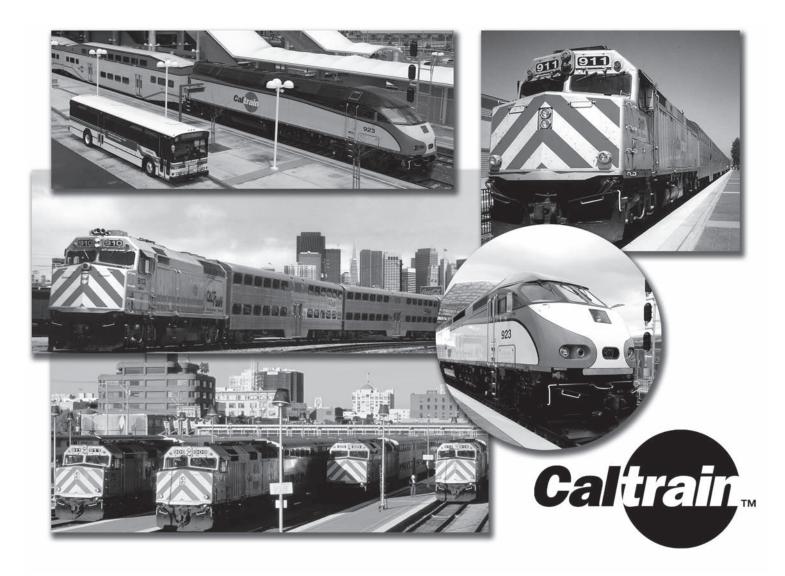
ACE	Hwy. 17 Express
Amtrak	Montery/SJ Express
BART	Muni
Capitol Corridor	SamTrans
<b>Dumbarton Express</b>	VTA

### **Joint Fare Instruments and Transfers**

Peninsula Pass

VTA Transfer w/Caltrain Monthly SamTrans Transfer w/Caltrain Monthly

<sup>\*</sup> Roundtrip fare is twice the one-way fare.



### Caltrain

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Heavy Rail		HCost	70,529	72,711	77,680	86,985	89,726
Total Costs			\$70,529	\$72,711	\$77,680	\$86,985	\$89,726
Operating Revenue (000)							
Farebox	Heavy Rail	HRev	23,037	30,376	34,845	38,399	43,353
Total Farebox Revenue			\$23,037	\$30,376	\$34,845	\$38,399	\$43,353
Non-Fare Revenue			5,073	5,305	5,158	4,972	3,116
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			0	0	0	0	0
STA			0	787	3,286	130	107
Federal Transit Grants			0	2,625	0	229	25
Other*			42,419	33,618	34,391	43,228	43,125
Total Revenue			\$70,529	\$72,711	\$77,680	\$86,958	\$89,726

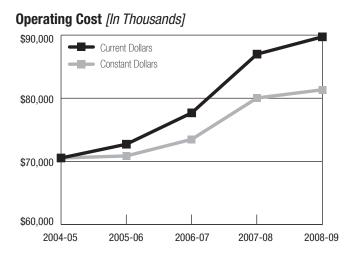
<sup>\*</sup>Other: subsidy from member agencies and rental income.

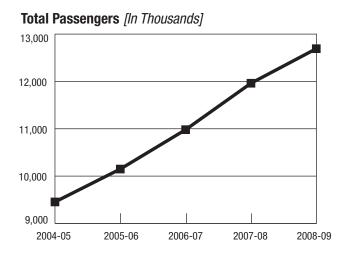
#### **Caltrain**

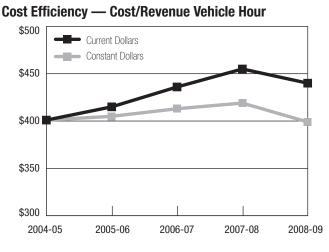
HEAVY RAIL PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	HPass	9,454	10,149	10,981	11,962	12,692
Average Weekday Ridership		27,487	32,291	34,867	37,000	39,000
Revenue Vehicle Miles (000)	HRVM	5,508	6,158	6,244	6,710	6,894
Revenue Vehicle Hours (000)	HRVH/HEmp	176	175	178	191	204
Employee Equivalents (FTE)**	HEmp	84	82	105	103	111
Performance Concepts	Measures					
Cost Efficiency (current \$)	HCost/HRVH	\$400.73	\$415.49	\$436.40	\$455.42	\$439.83
Cost Efficiency (constant FY05 \$)		\$400.73	\$404.87	\$412.82	\$419.07	\$398.72
Cost Effectiveness (current \$)	HCost/HPass	\$7.46	\$7.16	\$7.07	\$7.27	\$7.07
Cost Effectiveness (constant FY05 \$)		\$7.46	\$6.98	\$6.69	\$6.69	\$6.41
Service Effectiveness	HPass/HRVH	53.7	58.0	61.7	62.6	62.2
Service Effectiveness	HPass/HRVM	1.7	1.6	1.8	1.8	1.8
Labor Efficiency (000)	HRVH/HEmp	2.1	2.1	1.7	1.9	1.8
Farebox Recovery	HRev/HCost	32.7%	41.8%	44.9%	44.1%	48.3%

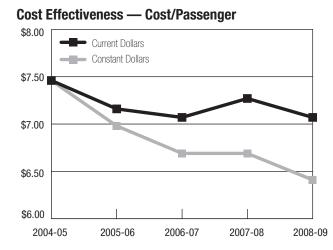
<sup>\*</sup> Other: subsidy from member agencies and rental income.

<sup>\*\*</sup>FTE numbers for Caltrain/JPB were not reported to the National Transit Database. Per the Joint Powers Agreement, SamTrans acts as the managing agency for Caltrain/JPB. FTE noted here for the purpose of the Bay Area Transit Operators Statistical Summary were calculated based on numbers of SamTrans staff hours billed to the JPB for work performed on behalf of Caltrain/JPB. The number of hours were then divided by 2000 hours/FTE to arrive at the FTE figure reported above; these numbers were generated for the purpose of this report only.











# **County Connection** (Central Contra Costa Transit Authority)

2477 Arnold Industrial Way, Concord, CA 94520-5335 http://www.cccta.org (925) 676-7500

Active Fleet

# **General Description**

Starting Year	1980
Organization Type	Joint Powers Authority
Governing Body	11-member board, with city and county representatives
Board Selection	Appointed by County Board of Supervisors and city councils
Advisory Board	Civilian Advisory Committee of appointed local representatives

#### Service Area

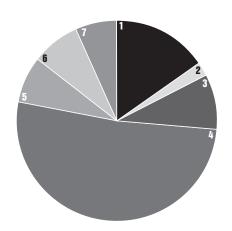
Square Miles	180
Population	461,500
Ridership per Capita	9

Service area includes the cities of Concord, Clayton, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon and Walnut Creek; the towns of Danville and Moraga; and unincorporated areas of central Contra Costa County

#### **Fixed-Route Fare Structure**

Category	Single Fare
Adult	\$2.00
Youth (under 6)	Free
Senior/Disabled	\$1.00
Transfer	Free
Inter-Operator Transfer *BART to Bus transfer (*Fares changed in March 2009)	\$1.00

# Operating Revenue, FY 2008-09



1 Total Fare Revenue	16%
2 Non-Fare Revenue	2%
3 County Sales Tax	9%
4 TDA	51%
<b>5</b> STA	8%
<b>6</b> Federal Transit Grants	8%
7 Other	6%

# **System Characteristics**

Active Floct	134 10101	
	131 Motor Buses	
	63 Vans	
Routes	30 Total	
	23 Local	
	7 Express	

194 Total

## **Hours of Operation**

Monday – Friday	4:30 am -11:30 pm
Saturday	7:00 am - 10:30 pm
Sunday	7:00 am - 10:30 pm

# **Inter-Operator Coordination**

#### **Inter-Operator Connections**

Amtrak	MAX (Modesto)
BART	Benicia Breeze
LAVTA	Vallejo Transit
Tri Delta Transit	Solano Express
WestCAT	

#### **Joint Fare Instruments and Transfers**

BART Plus Transfer
BART Transfer
LAVTA Transfer
Tri Delta Transit Transfer
WestCAT Transfer
East Bay Value Pass



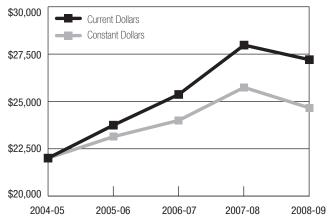
## **County Connection**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	22,006	23,746	25,369	27,975	27,205
Paratransit		PCost	4,009	4,310	4,403	4,925	5,058
Total Costs			\$26,015	\$28,056	\$29,772	\$32,900	\$32,263
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	3,901	3,879	4,424	4,737	4,506
	Paratransit	PRev	395	415	472	485	505
Total Farebox Revenue			\$4,296	\$4,294	\$4,896	\$5,222	\$5,011
Non-Fare Revenue			692	565	641	722	681
Property Tax			0	0	0	0	0
County Sales Tax			2,053	2,340	3,202	2,381	2,909
TDA			13,781	17,134	15,754	13,407	16,598
STA			1,626	842	2,247	5,717	2,481
Federal Transit Grants			2,491	1,124	2,858	2,874	2,504
Other			1,075	797	174	2,578	2,078
Total Revenue			\$26,015	\$27,097	\$29,772	\$32,900	\$32,263

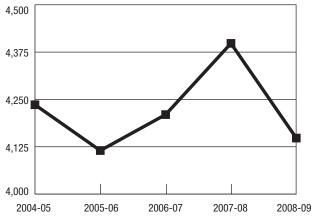
## **County Connection**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	4,236	4,115	4,210	4,398	4,148
Average Weekday Ridership		15,486	14,940	15,338	16,008	14,500
Revenue Vehicle Miles (000)	BRVM	3,347	3,041	3,222	3,324	3,200
Revenue Vehicle Hours (000)	BRVH	260	243	260	281	270
Employee Equivalents (FTE)	BEmp	303	270	270	300	263
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$84.66	\$97.74	\$97.64	\$99.58	\$100.58
Cost Efficiency (constant FY05 \$)		\$84.66	\$95.24	\$92.36	\$91.63	\$91.18
Cost Effectiveness (current \$)	BCost/BPass	\$5.20	\$5.77	\$6.03	\$6.36	\$6.56
Cost Effectiveness (constant FY05 \$)		\$5.20	\$5.62	\$5.70	\$5.85	\$5.95
Service Effectiveness	BPass/BRVH	16.3	16.9	16.2	15.7	15.3
Service Effectiveness	BPass/BRVM	1.3	1.4	1.3	1.3	1.3
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	1.0	0.9	1.0
Farebox Recovery	BRev/BCost	17.7%	16.3%	17.4%	16.9%	16.6%

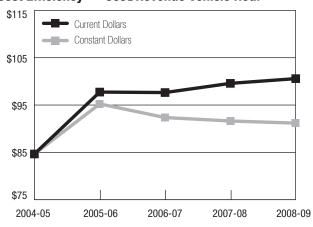
## **Operating Cost** [In Thousands]

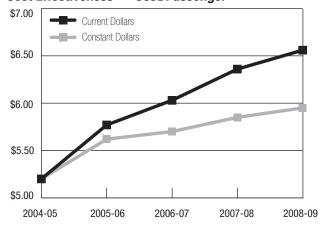


# Total Passengers [In Thousands]

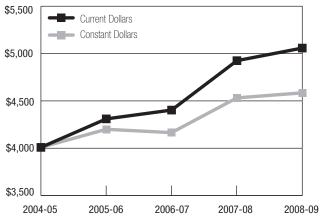


## Cost Efficiency — Cost/Revenue Vehicle Hour

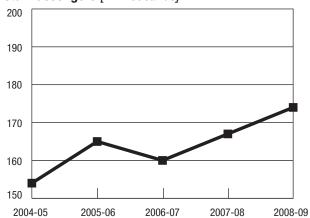




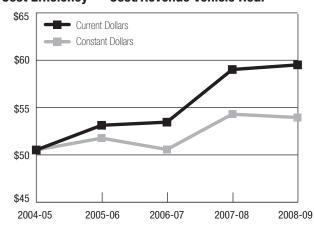
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	154	165	160	167	174
Average Weekday Ridership		561	611	593	600	625
Revenue Vehicle Miles (000)	PRVM	1,282	1,343	1,343	1,362	1,440
Revenue Vehicle Hours (000)	PRVH	79	81	82	83	85
Employee Equivalents (FTE)	PEmp	3	3	3	3	3
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$50.52	\$53.13	\$53.46	\$59.02	\$59.51
Cost Efficiency (constant FY05 \$)		\$50.52	\$51.77	\$50.57	\$54.30	\$53.95
Cost Effectiveness (current \$)	PCost/PPass	\$26.06	\$26.11	\$27.60	\$29.51	\$29.07
Cost Effectiveness (constant FY05 \$)		\$26.06	\$25.44	\$26.11	\$27.15	\$26.35
Service Effectiveness	PPass/PRVH	1.9	2.0	1.9	2.0	2.0
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	26.4	27.0	27.5	27.8	28.3
Farebox Recovery	PRev/PCost	9.9%	9.6%	10.7%	9.9%	10.0%

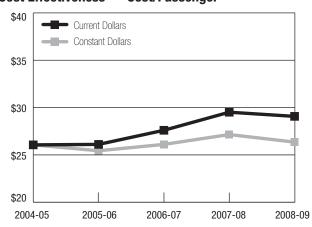


## **Total Passengers** [In Thousands]



## Cost Efficiency — Cost/Revenue Vehicle Hour







# **Fairfield/Suisun Transit System**

2000 Cadenasso Drive, Fairfield, CA 94533 http://www.ci.fairfield.ca.us/busroutes.htm (707) 428-7635

# **General Description**

Starting Year	1975 Fairfield, 1989 Fairfield & Suisun City transit systems consolidated
Organization Type	Municipal transit agency
Governing Body	Fairfield City Council
Board Selection	5 City Council members elected at large
Contract Service	MV Transportation

#### Service Area

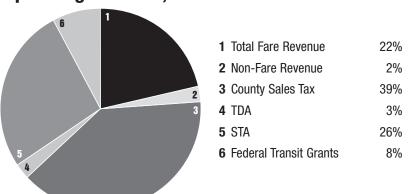
Square Miles	41
Population	131,661
Ridership per Capita	6.9

Service is provided in the cities of Fairfield (which consists of the Travis Air Force Base and the Cordelia Villages Area) and Suisun City. The combined intercity and commute routes (Routes 20, 30 and 40) connect Fairfield with Vacaville, Dixon, UC Davis, downtown Sacramento and Pleasant Hill BART station.

#### **Fixed-Route Fare Structure**

Category	Single Fare	Intercity Fares	<b>Monthly Pass</b>
Adult	\$1.50	\$2.75 - \$10.75	\$30 - \$150
Youth (13-17)	\$1.50	\$2.75 - \$10.75	-
Senior/Disabled	\$0.75	_	\$15- \$75
Inter-Operator Transfer	\$0.15 - \$0.25	\$0.25 - \$4.00	-
Transfer	Free	Free	-

**Operating Revenue, FY 2008-09** 



# **System Characteristics**

<b>Active Fleet</b>	59	Total
	52	Motor Buses
	7	Paratransit
Routes	13	Total
	9	Local
	4	Other/Express

## **Hours of Operation**

Monday – Friday	4:10 am - 8:31 pm
Saturday	8:30 am - 6:15 pm
Sunday	No service

# **Inter-Operator Coordination**

## **Inter-Operator Connections**

**BART** 

Benicia Breeze

Capitol Corridor

Dixon Readi-Ride

**LAVTA** 

Sacramento Regional Transit

Unitrans

Vacaville City Coach

Vallejo Transit

Yolobus



## **Fairfield/Suisun Transit System**

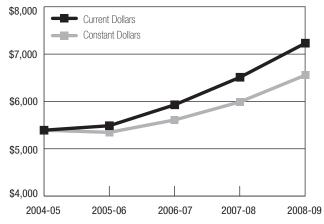
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	5,392	5,487	5,929	6,511	7,231
Paratransit*		PCost	532	588	697	886	948
Total Costs			\$5,924	\$6,075	\$6,627	\$7,397	\$8,179
Operating Revenue (000	)						
Farebox:	Fixed-Route Bus	BRev	1,239	1,171	1,620	1,869	2,019
	Paratransit*	PRev	47	52	57	67	55
Total Farebox Revenue			\$1,286	\$1,223	\$1,677	\$1,936	\$2,074
Non-Fare Revenue			91	140	11	276	239
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			3,122	3,334	5,231	3,851	3,727
STA			0	0	288	230	259
Federal Transit Grants			1,570	1,757	2,312	2,196	2,531
Other			351	652	881	847	744
Total Revenue			\$6,421	\$7,106	\$10,400	\$9,336	\$9,575

<sup>\*</sup>Only DART demand response service are included in this summary

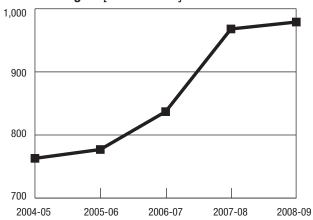
## **Fairfield/Suisun Transit System**

FIXED-ROUTE BUS PERFORMANC	E	2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	763	777	837	968	979
Average Daily Ridership		2,476	2,500	2,858	3,651	3,659
Revenue Vehicle Miles (000)	BRVM	1,014	1,012	1,421	1,545	1,667
Revenue Vehicle Hours (000)	BRVH	66	61	73	77	86
Employee Equivalents (FTE)	BEmp	43	42	52	72	75
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$81.69	\$89.95	\$81.22	\$84.22	\$84.26
Cost Efficiency (constant FY05 \$)		\$81.69	\$87.65	\$76.83	\$77.50	\$76.38
Cost Effectiveness (current \$)	BCost/BPass	\$7.07	\$7.06	\$7.08	\$6.73	\$7.39
Cost Effectiveness (constant FY05 \$	5)	\$7.07	\$6.88	\$6.70	\$6.19	\$6.70
Service Effectiveness	BPass/BRVH	11.6	12.7	11.5	12.5	11.4
Service Effectiveness	BPass/BRVM	0.8	0.8	0.6	0.6	0.6
Labor Efficiency (000)	BRVH/BEmp	1.5	1.5	1.4	1.1	1.1
Farebox Recovery	BRev/BCost	23.0%	21.3%	27.3%	28.7%	27.9%

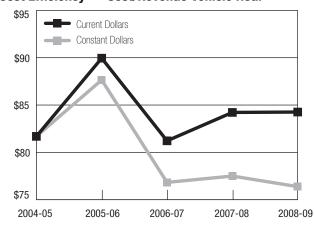
## **Operating Cost** [In Thousands]

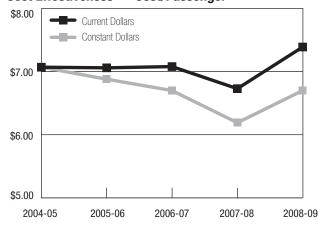


## **Total Passengers** [In Thousands]



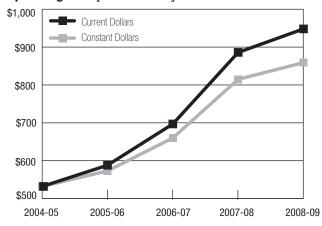
## Cost Efficiency — Cost/Revenue Vehicle Hour



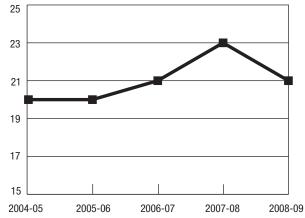


PARATRANSIT PERFORMANCE*		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	20	20	21	23	21
Average Daily Ridership		67	67	67	80	71
Revenue Vehicle Miles (000)	PRVM	113	118	132	150	151
Revenue Vehicle Hours (000)	PRVH	9	10	10	11	11
Employee Equivalents (FTE)	PEmp	6	10	10	10	10
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$57.99	\$58.80	\$68.42	\$82.82	\$88.72
Cost Efficiency (constant FY05 \$)		\$57.99	\$57.30	\$64.73	\$76.21	\$80.43
Cost Effectiveness (current \$)	PCost/PPass	\$26.96	\$29.40	\$32.86	\$39.19	\$45.53
Cost Effectiveness (constant FY05 \$	5)	\$26.96	\$28.65	\$31.09	\$36.06	\$41.27
Service Effectiveness	PPass/PRVH	2.2	2.0	2.1	2.1	1.9
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.1
Labor Efficiency (000)	PRVH/PEmp	1.5	1.0	1.0	1.1	1.1
Farebox Recovery	PRev/PCost	8.8%	8.8%	8.2%	7.6%	5.8%

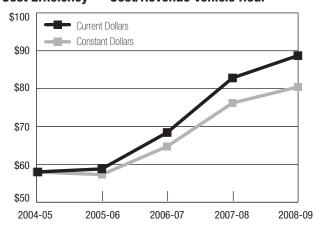
<sup>\*</sup> Only DART demand response service are included in this summary

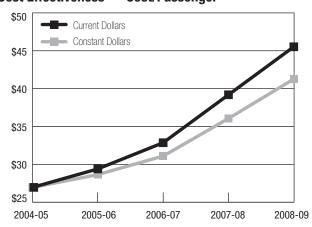


# **Total Passengers** [In Thousands]



## Cost Efficiency — Cost/Revenue Vehicle Hour







# Golden Gate Transit (Golden Gate Bridge, Highway and Transportation District)

1011 Andersen Drive, San Rafael, CA 94901 http://www.goldengate.org/ (415) 257-4417

**General Description** 

Starting Year	1928 Golden Gate Bridge 1970 Ferry service 1971 Bus 1972 Transbay bus
Organization Type	Bridge, Highway and Transit District created by the State Legislature
Governing Body	19-member board of directors
Board Selection	Appointed by county boards of supervisors

#### Service Area

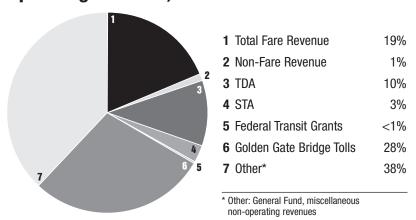
Square Miles	160
Population	815,000
Ridership per Capita	11.3

GGBHTD's service area includes the City and County of San Francisco, and the counties of Marin and Sonoma. Del Norte, Mendocino and Napa counties are voting members of the transit district, but GGBHTD does not extend its services into these counties. GGBHTD also provides a regional transit link between Marin and western Contra Costa counties.

#### **Fixed-Route Fare Structure**

Category	Single Fare	Ferry
Adult	\$3.30-\$8.80	\$7.45
Youth	\$1.65-\$4.40	\$3.70
Senior	\$1.65-\$4.40	\$3.70
Disabled	\$1.65-\$4.40	\$3.70
Transfers	Free	Free

Operating Revenue, FY 2008-09



# **System Characteristics**

Active Fleet 206 Total

201 Motor Buses 5 Ferry

Routes 48 Total

21 Local

19 Transbay Commuter2 Other Commuter6 Transbay Basic

### **Hours of Operation**

Monday - Sunday 4:00 am - 2:30 am

# **Inter-Operator Coordination**

#### **Inter-Operator Connections**

**AC Transit** 

**BART** 

Marin Transit

Mendocino Transit

Muni

Petaluma Transit

SamTrans

Santa Rosa City Bus

Sonoma County Transit

Tiburon Ferry (Blue & Gold)

Vallejo Transit

VINE

WestCAT

#### **Joint Fare Instruments and Transfers**

**AC Transit** 

Marin Transit

Muni - Golden Gate Ferry Transfer Agreement

SamTrans

Sonoma County Interoperator Transfer Agreement

Sonoma County Superpass

TransLink®

Vallejo Transit

WestCAT



## **Golden Gate Transit**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus*		BCost	57,527	59,221	60,207	68,483	69,995
Ferry		FCost	19,004	18,541	19,064	22,943	23,619
Paratransit		PCost	3,484	3,667	4,056	4,368	4,266
Total Costs			\$80,015	\$81,429	\$83,327	\$95,793	\$97,880
Operating Revenue (000)							
Farebox:	Fixed-Route Bus*	BRev	14,514	14,473	16,039	14,747	15,486
	Ferry	FRev	7,570	8,342	9,166	9,863	10,122
	Paratransit	PRev	235	245	263	274	287
Total Farebox Revenue			\$22,318	\$23,060	\$25,468	\$24,884	\$25,895
Non-Fare Revenue			1,371	1,415	1,384	1,423	1,584
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			13,582	14,628	15,056	14,980	14,365
STA			2,141	2,797	5,587	5,541	3,622
Federal Transit Grants			4,200	3,811	707	839	402
Other			36,402	35,718	35,284	48,290	52,176
Total Revenue			\$80,015	\$81,429	\$83,485	\$95,957	\$98,044

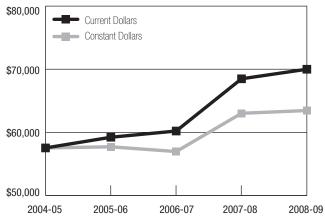
<sup>\*</sup>Fixed-Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

## **Golden Gate Transit**

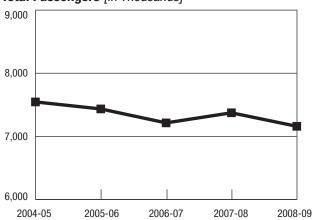
FIXED-ROUTE BUS PERFORMANCE*		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	7,545	7,434	7,213	7,373	7,159
Average Weekday Ridership		25,599	24,986	24,109	24,553	23,965
Revenue Vehicle Miles (000)	BRVM	5,116	5,079	5,110	5,284	5,394
Revenue Vehicle Hours (000)	BRVH	335	333	332	341	349
Employee Equivalents (FTE)	BEmp	396	393	393	398	400
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$171.81	\$177.96	\$181.39	\$200.68	\$200.50
Cost Efficiency (constant FY05 \$)		\$171.81	\$173.41	\$171.59	\$184.66	\$181.76
Cost Effectiveness (current \$)	BCost/BPass	\$7.62	\$7.97	\$8.35	\$9.29	\$9.78
Cost Effectiveness (constant FY05 \$)		\$7.62	\$7.76	\$7.90	\$8.55	\$8.86
Service Effectiveness	BPass/BRVH	22.5	22.3	21.7	21.6	20.5
Service Effectiveness	BPass/BRVM	1.5	1.5	1.4	1.4	1.3
Labor Efficiency (000)	BRVH/BEmp	0.8	0.8	0.8	0.9	0.9
Farebox Recovery	BRev/BCost	25.2%	24.4%	26.6%	21.5%	22.1%

<sup>\*</sup>Fixed-Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

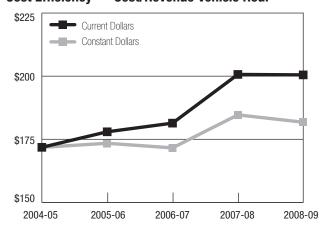
## **Operating Cost** [In Thousands]

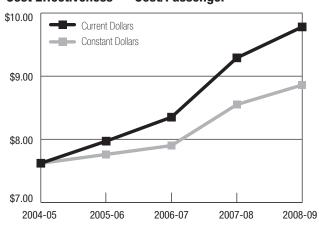


#### **Total Passengers** [In Thousands]

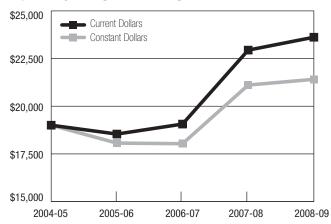


## Cost Efficiency — Cost/Revenue Vehicle Hour

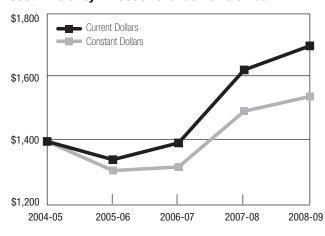




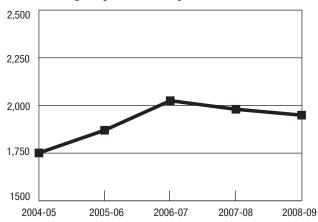
FERRY PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	FPass	1,751	1,870	2,025	1,980	1,949
Average Weekday Ridership		5,719	6,099	6,590	6,340	6,273
Revenue Vehicle Miles (000)	FRVM	184	184	183	188	187
Revenue Vehicle Hours (000)	FRVH	14	14	14	14	14
Employee Equivalents (FTE)	FEmp	78	74	78	79	79
Performance Concepts	Measures					
Cost Efficiency (current \$)	FCost/FRVH	\$1,403.35	\$1,346.00	\$1,398.67	\$1,628.40	\$1,704.11
Cost Efficiency (constant FY05 \$)		\$1,403.35	\$1,311.60	\$1,323.07	\$1,498.42	\$1,544.80
Cost Effectiveness (current \$)	FCost/FPass	\$10.86	\$9.91	\$9.41	\$11.59	\$12.12
Cost Effectiveness (constant FY05 \$)		\$10.86	\$9.66	\$8.91	\$10.66	\$10.99
Service Effectiveness	FPass/FRVH	129.3	135.8	148.6	140.5	140.6
Service Effectiveness	FPass/FRVM	9.5	10.2	11.1	10.5	10.4
Labor Efficiency (000)	FRVH/FEmp	0.2	0.2	0.2	0.2	0.2
Farebox Recovery	FRev/FCost	39.8%	45.0%	48.1%	43.0%	42.9%

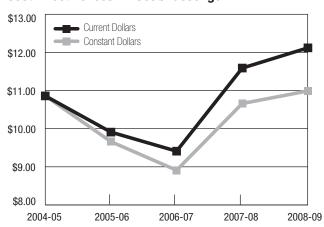


## Cost Efficiency — Cost/Revenue Vehicle Hour



## **Total Passengers** [In Thousands]

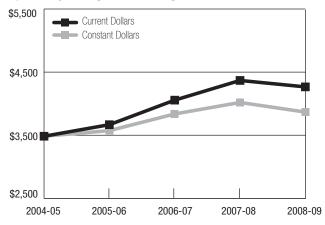


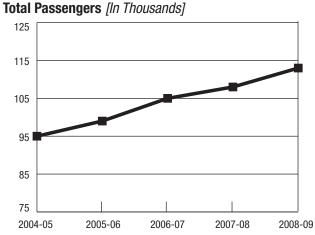


## **Golden Gate Transit**

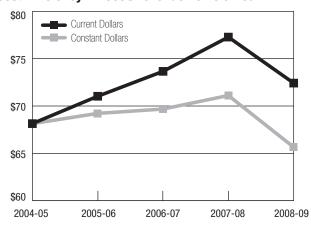
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	Ppass	95	99	105	108	113
Average Weekday Ridership		326	334	355	360	375
Revenue Vehicle Miles (000)	PRVM	931	889	954	998	1,024
Revenue Vehicle Hours (000)	PRVH	51	52	55	57	59
Employee Equivalents (FTE)	PEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$68.14	\$71.03	\$73.66	\$77.28	\$72.42
Cost Efficiency (constant FY05 \$)		\$68.14	\$69.22	\$69.68	\$71.11	\$65.65
Cost Effectiveness (current \$)	PCost/PPass	\$36.54	\$37.05	\$38.49	\$40.50	\$37.86
Cost Effectiveness (constant FY05 \$)		\$36.54	\$36.11	\$36.41	\$37.26	\$34.32
Service Effectiveness	PPass/PRVH	1.9	1.9	1.9	1.9	1.9
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	PRev/PCost	6.7%	6.7%	6.5%	6.3%	6.7%

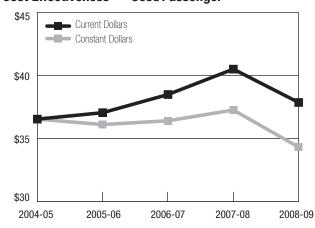
## **Operating Cost** [In Thousands]





# Cost Efficiency — Cost/Revenue Vehicle Hour







# **Healdsburg Transit**

133 Matheson Street, Healdsburg, CA 95448 http://www.ci.healdsburg.ca.us/index.aspx?page=195 (707) 431-3324

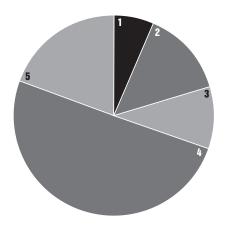
# **General Description**

Starting Year	1970
Organization Type	Created by the City Council
Governing Body	5-member City Council
Board Selection	Citywide vote
Service Area	
Square Miles	3.3
Population	11,300
Ridership per Capita	1.8

#### **Fixed-Route Fare Structure**

Category	Single Fare
Adult	\$1.25
Youth (under 4)	Free
Student	\$0.75
Senior	\$0.60
Disabled	\$0.60
Transfers	N/A

# Operating Revenue, FY 2008-09



1	Total Fare Revenue	6%
2	County Sales Tax	14%
3	Other	10%
4	TDA	50%
5	STA	19%

# **System Characteristics**

Active Fleet 2 Buses

Routes 2 Total

1 Fixed-Route1 Dial-a-ride

## **Hours of Operation**

Fixed-Route:

Monday - Saturday 8:30 am - 4:20 pm

Sunday No service

Dial-a-ride:

Monday – Friday 9:00 am – 1:30 pm

Saturday – Sunday No service

# **Inter-Operator Coordination**

## **Inter-Operator Connections**

Sonoma County Transit

#### **Joint Fare Instruments and Transfers**

Sonoma County Transit



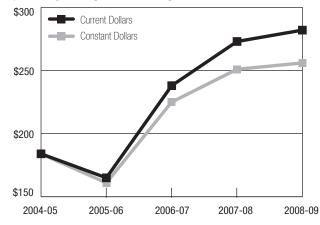
## **Healdsburg Transit**

Ticulasburg Transit							
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	184	165	238	273	282
Total Costs			\$184	\$165	\$238	\$273	\$282
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	19	19	19	20	19
Total Farebox Revenue			\$19	\$19	\$19	\$20	\$19
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			0	45	48	46	42
TDA			150	148	139	175	149
STA			14	19	15	30	57
Federal Transit Grants			0	0	0	0	0
Other			0	3	0	4	29
Total Revenue			\$183	\$234	\$221	\$275	\$296

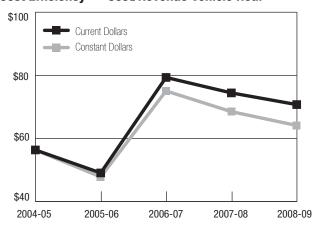
## **Healdsburg Transit**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	22	20	21	20	20
Average Weekday Ridership		423	385	404	388	389
Revenue Vehicle Miles (000)	BRVM	38	37	37	37	37
Revenue Vehicle Hours (000)	BRVH	3	3	3	4	4
Employee Equivalents (FTE)	BEmp	5	5	5	5	5
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$56.35	\$49.07	\$79.33	\$74.43	\$70.73
Cost Efficiency (constant FY05 \$)		\$56.35	\$47.81	\$75.05	\$68.49	\$64.11
Cost Effectiveness (current \$)	BCost/BPass	\$8.36	\$8.24	\$11.33	\$13.51	\$13.96
Cost Effectiveness (constant FY05 \$)		\$8.36	\$8.03	\$10.72	\$12.43	\$12.65
Service Effectiveness	BPass/BRVH	6.7	6.0	7.0	5.5	5.1
Service Effectiveness	BPass/BRVM	0.6	0.5	0.6	0.5	0.5
Labor Efficiency (000)	BRVH/BEmp	0.7	0.7	0.6	0.7	0.8
Farebox Recovery	BRev/BCost	10.1%	11.5%	8.0%	7.2%	6.8%

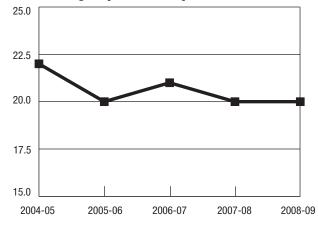
## **Operating Cost** [In Thousands]

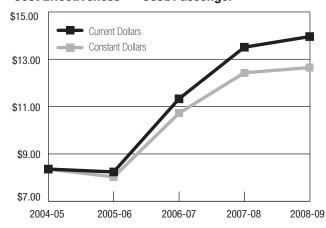


## Cost Efficiency — Cost/Revenue Vehicle Hour



## **Total Passengers** [In Thousands]







# LAVTA (Livermore Amador Valley Transit Authority/Wheels)

1362 Rutan Court, Suite 100, Livermore, CA 94551 http://www.lavta.org/ (925) 455-7555

# **General Description**

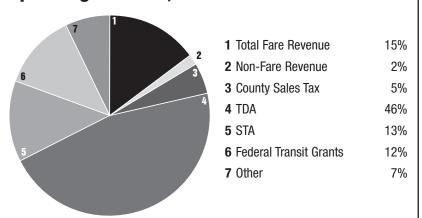
Starting Year	1986
Organization Type	Transit authority
Governing Body	7-member board of directors
Board Selection	Appointed by respective city councils and Alameda County Board of Supervisors
Contract Service	MV Public Transportation, Inc.
Service Area	
Square Miles	40
Population	171,652
Ridership per Capita	13.5

LAVTA's service area includes the cities of Livermore, Pleasanton, Dublin and the unincorporated areas of eastern Alameda County, with commuter service to Contra Costa County and Silicon Valley.

#### **Fixed-Route Fare Structure**

. mod modern rand outdo		
Category	Single Fare	Monthly Pass
Adult	\$2.00	\$60.00
Youth (under 6)	Free	_
Student	\$2.00	\$60.00
Senior	\$1.00	\$18.00
Disabled	\$1.00	\$18.00
Transfer	Free	_
Inter-Operator Transfer * Transfers from BART are \$0.85.	Free*	_

# Operating Revenue, FY 2008-09



# **System Characteristics**

Active	Fleet	92	Total
Active	Fleet	92	iotai

74 Motor Buses

18 Demand Response

Routes 18 Total

**Hours of Operation** 

Monday – Sunday 24 hours

# **Inter-Operator Coordination**

## **Inter-Operator Connections**

**ACE** 

**BART** 

County Connection

#### **Joint Fare Instruments and Transfers**

**ACE Transfer** 

**BART Transfer** 

**County Connection Transfer** 



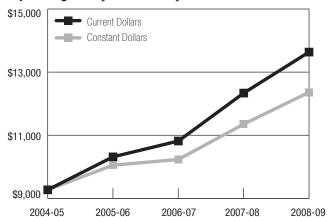
# LAVTA

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	9,270	10,315	10,817	12,336	13,635
Paratransit		PCost	985	1,103	1,651	2,131	2,194
Total Costs			\$10,255	\$11,418	\$12,468	\$14,468	\$15,829
Operating Revenue (000)	)						
Farebox:	Fixed-Route Bus	BRev	1,622	1,715	2,013	2,246	2,286
	Paratransit	PRev	109	104	158	194	196
<b>Total Farebox Revenue</b>		,	\$1,731	\$1,819	\$2,172	\$2,440	\$2,482
Non-Fare Revenue			166	185	256	272	284
Property Tax			0	0	0	0	0
County Sales Tax			796	866	1,102	962	836
TDA			5,642	7,083	6,962	8,517	7,691
STA			595	961	1,118	942	2,134
Federal Transit Grants			1,289	301	614	1,220	2,078
Other			35	203	244	1,076	1,160
Total Revenue			\$10,255	\$11,418	\$12,468	\$15,430	\$16,665

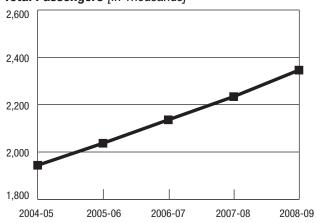
## **LAVTA**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	1,944	2,037	2,136	2,234	2,346
Average Weekday Ridership		6,591	7,365	7,316	7,873	8,267
Revenue Vehicle Miles (000)	BRVM	1,680	1,588	1,756	2,232	2,180
Revenue Vehicle Hours (000)	BRVH	115	115	122	137	138
Employee Equivalents (FTE)	BEmp	128	130	150	119	120
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$80.69	\$89.66	\$88.90	\$89.75	\$98.64
Cost Efficiency (constant FY05 \$)		\$80.69	\$87.37	\$84.09	\$82.59	\$89.42
Cost Effectiveness (current \$)	BCost/BPass	\$4.77	\$5.06	\$5.06	\$5.52	\$5.81
Cost Effectiveness (constant FY05 \$)		\$4.77	\$4.93	\$4.79	\$5.08	\$5.27
Service Effectiveness	BPass/BRVH	16.9	17.7	17.6	16.3	17.0
Service Effectiveness	BPass/BRVM	1.2	1.3	1.2	1.0	1.1
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	0.8	1.2	1.2
Farebox Recovery	BRev/BCost	17.5%	16.6%	18.6%	18.2%	16.8%

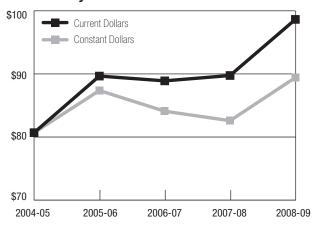
## **Operating Cost** [In Thousands]

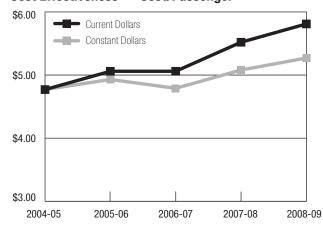


## **Total Passengers** [In Thousands]

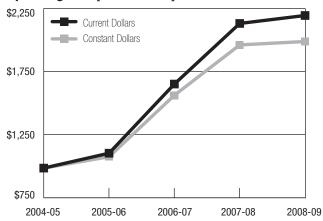


## Cost Efficiency — Cost/Revenue Vehicle Hour

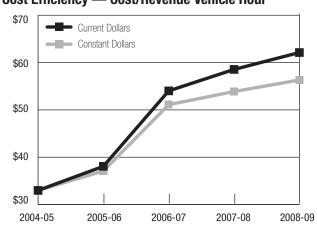




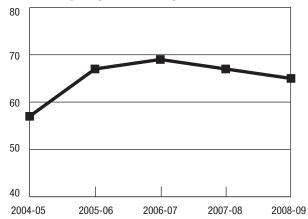
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	57	67	69	67	65
Average Weekday Ridership		198	229	234	227	220
Revenue Vehicle Miles (000)	PRVM	358	290	372	379	368
Revenue Vehicle Hours (000)	PRVH	30	29	31	36	35
Employee Equivalents (FTE)	PEmp	25	20	25	27	27
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$32.99	\$38.08	\$54.02	\$58.55	\$62.12
Cost Efficiency (constant FY05 \$)		\$32.99	\$37.11	\$51.10	\$53.88	\$56.32
Cost Effectiveness (current \$)	PCost/PPass	\$17.30	\$16.49	\$23.92	\$31.95	\$33.90
Cost Effectiveness (constant FY05 \$)		\$17.30	\$16.07	\$22.63	\$29.40	\$30.73
Service Effectiveness	PPass/PRVH	1.9	2.3	2.3	1.8	1.8
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.2	1.4	1.2	1.3	1.3
Farebox Recovery	PRev/PCost	11.1%	9.4%	9.6%	9.1%	9.0%

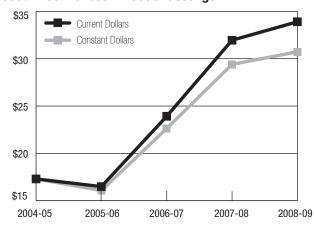


## Cost Efficiency — Cost/Revenue Vehicle Hour



## **Total Passengers** [In Thousands]







# Muni (San Francisco Municipal Transportation Agency)

949 Presidio Avenue, San Francisco, CA 94115 http://www.sfmta.com (415) 701-4500

# **General Description**

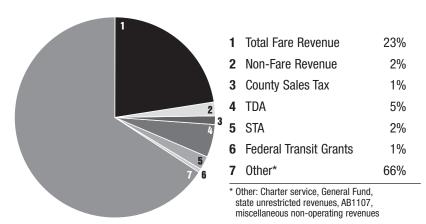
Starting Year	1912
Organization Type	Municipal transit agency
Governing Body	7-member board under the Municipal Transportation Agency
Board Selection	Appointed by the mayor of San Francisco
Service Area	
Square Miles	48.6
Population	824,525
Ridership per Capita	275

Services are primarily provided in the city and county of San Francisco. Routes 9, 14, 28, 54 and 76 extend service to Daly City, Marin Headlands and Brisbane.

#### **Fixed-Route Fare Structure**

Category	Single Fare	Cable Car	<b>Monthly Passes</b>
Adult	\$1.50	\$5.00	\$45.00
Youth	\$0.50	\$5.00	\$10.00
Senior	\$0.50	\$5.00	\$10.00
Disabled	\$0.50	\$5.00	\$10.00
Transfer	Free	_	_

# Operating Revenue, FY 2008-09



# **System Characteristics**

Active Fleet	1,072	Total
	40	Cable Cars
	190	Light Rail
	511	Motor Buses
	331	Trolley Buses
Routes	80	Total
	64	Local
	16	Express

## **Hours of Operation**

Monday – Sunday 24 Hours

# **Inter-Operator Coordination**

# **Inter-Operator Connections**

**AC Transit** 

Alameda Ferry Services

**BART** 

Caltrain

Golden Gate Transit

SamTrans

Vallejo Transit

#### **Joint Fare Instruments and Transfers**

AC/Muni Joint Pass

**BART Plus** 

BART/Muni & East Bay Ferry/Muni Transfer

Caltrain/Muni (Peninsula Pass)

Muni Fast Pass on BART

Muni/Golden Gate Joint Pass

Muni/SamTrans Joint Pass

Muni/Vallejo Ferry Joint Pass

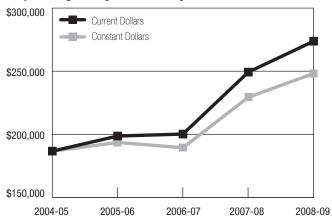


## Muni

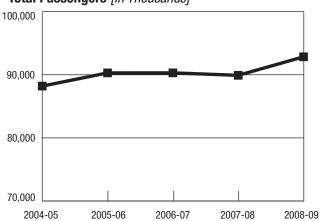
CVCTEMWIDE DUDGET			0004.05	0005.00	0000 07	0007.00	0000 00
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Motor Bus		BCost	186,657	198,626	200,186	249,271	273,758
Trolley Bus		TCost	121,270	124,522	122,598	143,590	157,678
Cable Car		CCost	40,077	40,293	44,014	51,586	56,651
Light Rail		RCost	108,715	111,116	123,618	146,515	160,902
Paratransit		PCost	18,862	19,401	18,976	19,431	21,038
Total Costs			\$475,581	\$493,959	\$509,392	\$610,394	\$670,027
Operating Revenue (000)							
Farebox: *	Motor Bus	BRev	43,688	53,845	57,349	56,916	53,107
	Trolley Bus	TRev	37,117	41,128	42,738	42,417	42,276
	Cable Car	CRev	16,228	14,709	14,925	24,248	24,600
	Light Rail	RRev	23,181	24,871	26,506	26,306	30,052
	Paratransit	PRev	1,375	1,411	1,475	1,645	1,529
Total Farebox Revenue			\$121,588	\$135,964	\$142,993	\$151,532	\$151,563
Non-Fare Revenue			5,322	4,425	5,530	14,247	15,684
Property Tax			0	0	0	0	0
County Sales Tax			16,177	9,670	9,670	10,664	9,670
TDA			26,377	31,198	37,744	35,061	35,512
STA			11,663	19,659	16,112	18,501	15,261
Federal Transit Grants			23,214	20,688	5,156	6,099	3,922
Other			272,635	272,355	314,706	375,934	441,949
Total Revenue			\$476,976	\$493,959	\$531,911	\$612,038	\$673,560

<sup>\*</sup> Modal farebox revenues since FY 2005-06 (excluding paratransit) are MTC estimates based on modal ridership and fare basis. Prior to FY 2005-06, modal farebox revenues are taken from NTD reports.

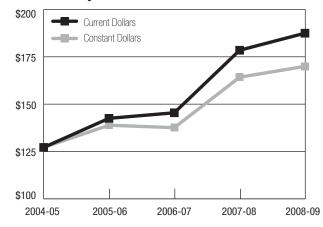
MOTOR BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	88,209	90,298	90,303	89,913	92,849
Average Weekday Ridership		283,844	290,973	289,557	279,723	297,721
Revenue Vehicle Miles (000)	BRVM	13,499	12,356	12,178	12,250	13,172
Revenue Vehicle Hours (000)	BRVH	1,468	1,394	1,376	1,397	1,460
Employee Equivalents (FTE)	BEmp	1,506	1,562	1,520	1,544	1,441
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$127.14	\$142.51	\$145.44	\$178.47	\$187.48
Cost Efficiency (constant FY05 \$)		\$127.14	\$138.87	\$137.58	\$164.23	\$169.95
Cost Effectiveness (current \$)	BCost/BPass	\$2.12	\$2.20	\$2.22	\$2.77	\$2.95
Cost Effectiveness (constant FY05 \$)		\$2.12	\$2.14	\$2.10	\$2.55	\$2.67
Service Effectiveness	BPass/BRVH	60.1	64.8	65.6	64.4	63.6
Service Effectiveness	BPass/BRVM	6.5	7.3	7.4	7.3	7.0
Labor Efficiency (000)	BRVH/BEmp	1.0	0.9	0.9	0.9	1.0
Farebox Recovery	BRev/BCost	23.4%	27.1%	28.6%	22.8%	19.4%

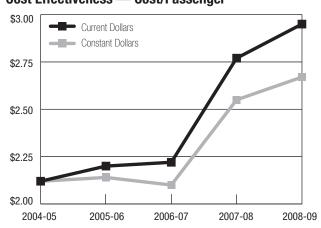


## **Total Passengers** [In Thousands]

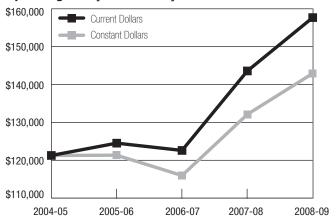


## Cost Efficiency — Cost/Revenue Vehicle Hour

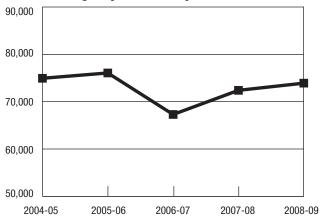




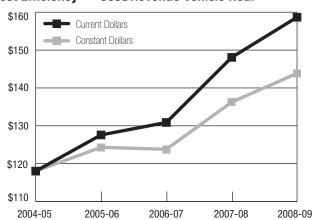
TROLLEY BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	TPass	74,941	76,065	67,297	72,394	73,913
Average Weekday Ridership		234,669	219,327	210,384	227,489	231,066
Revenue Vehicle Miles (000)	TRVM	7,015	6,665	6,362	6,557	6,881
Revenue Vehicle Hours (000)	TRVH	1,027	976	937	970	994
Employee Equivalents (FTE)	TEmp	911	945	994	991	925
Performance Concepts	Measures					
Cost Efficiency (current \$)	TCost/TRVH	\$118.04	\$127.59	\$130.88	\$148.07	\$158.67
Cost Efficiency (constant FY05 \$)		\$118.04	\$124.32	\$123.81	\$136.25	\$143.84
Cost Effectiveness (current \$)	TCost/TPass	\$1.62	\$1.64	\$1.82	\$1.98	\$2.13
Cost Effectiveness (constant FY05 \$)		\$1.62	\$1.60	\$1.72	\$1.83	\$1.93
Service Effectiveness	TPass/TRVH	72.9	77.9	71.8	74.7	74.4
Service Effectiveness	TPass/TRVM	10.7	11.4	10.6	11.0	10.7
Labor Efficiency (000)	TRVH/TEmp	1.1	1.0	0.9	1.0	1.1
Farebox Recovery	TRev/TCost	30.6%	33.0%	34.9%	29.5%	26.8%

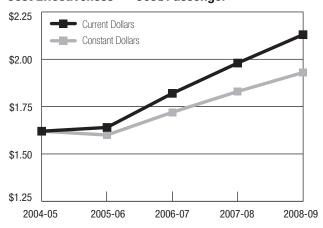


## **Total Passengers** [In Thousands]

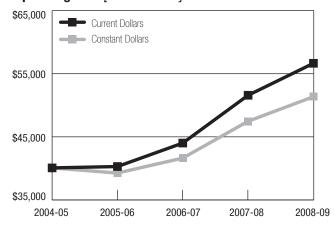


## Cost Efficiency — Cost/Revenue Vehicle Hour

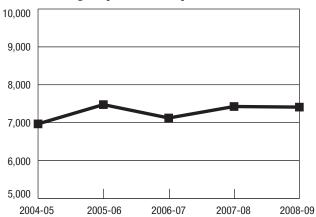




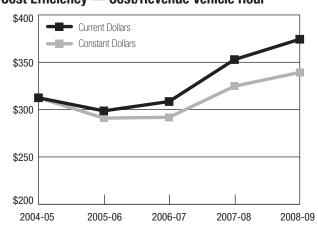
CABLE CAR PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	CPass	6,966	7,475	7,122	7,425	7,409
Average Weekday Ridership		19,166	21,629	19,041	20,530	19,810
Revenue Vehicle Miles (000)	CRVM	414	436	469	478	507
Revenue Vehicle Hours (000)	CRVH	128	135	143	146	151
Employee Equivalents (FTE)	CEmp	400	415	369	408	381
Performance Concepts	Measures					
Cost Efficiency (current \$)	CCost/CRVH	\$312.49	\$298.67	\$308.55	\$352.87	\$374.34
Cost Efficiency (constant FY05 \$)		\$312.49	\$291.03	\$291.87	\$324.70	\$339.35
Cost Effectiveness (current \$)	CCost/CPass	\$5.75	\$5.39	\$6.18	\$6.95	\$7.65
Cost Effectiveness (constant FY05 \$)		\$5.75	\$5.25	\$5.85	\$6.39	\$6.93
Service Effectiveness	CPass/CRVH	54.3	55.4	49.9	50.8	49.0
Service Effectiveness	CPass/CRVM	16.8	17.2	15.2	15.5	14.6
Labor Efficiency (000)	CRVH/CEmp	0.3	0.3	0.4	0.4	0.4
Farebox Recovery	CRev/CCost	40.5%	36.5%	33.9%	47.0%	43.4%

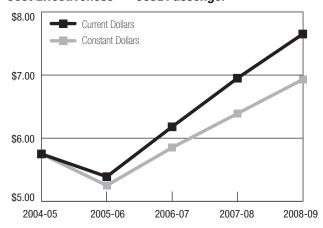


# **Total Passengers** [In Thousands]

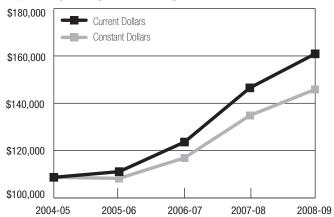


## Cost Efficiency — Cost/Revenue Vehicle Hour

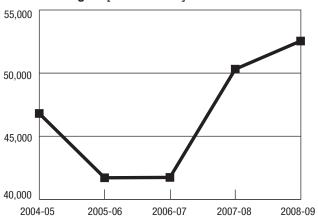




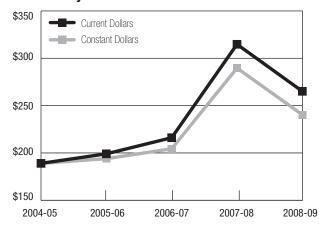
LIGHT RAIL PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	RPass	46,803	41,708	41,737	50,313	52,542
Average Weekday Ridership		146,862	132,637	130,914	159,405	164,806
Revenue Vehicle Miles (000)	RRVM	5,525	5,358	5,074	4,089	5,488
Revenue Vehicle Hours (000)	RRVH	575	558	572	465	607
Employee Equivalents (FTE)	REmp	897	931	919	949	886
Performance Concepts	Measures					
Cost Efficiency (current \$)	RCost/RRVH	\$188.99	\$199.07	\$216.08	\$314.77	\$265.11
Cost Efficiency (constant FY05 \$)		\$188.99	\$193.98	\$204.40	\$289.64	\$240.33
Cost Effectiveness (current \$)	RCost/RPass	\$2.32	\$2.66	\$2.96	\$2.91	\$3.06
Cost Effectiveness (constant FY05 \$)		\$2.32	\$2.60	\$2.80	\$2.68	\$2.78
Service Effectiveness	RPass/RRVH	81.4	74.7	73.0	108.1	86.6
Service Effectiveness	RPass/RRVM	8.5	7.8	8.2	12.3	9.6
Labor Efficiency (000)	RRVH/REmp	0.6	0.6	0.6	0.5	0.7
Farebox Recovery	RRev/RCost	21.3%	22.4%	21.4%	18.0%	18.7%

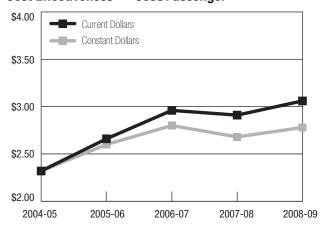


## **Total Passengers** [In Thousands]



## Cost Efficiency — Cost/Revenue Vehicle Hour

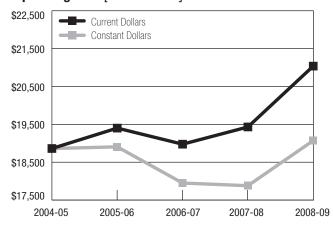




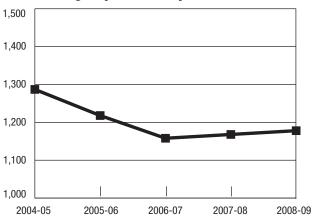
## Muni

PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	1,287	1,218	1,158	1,168	1,178
Average Weekday Ridership		4,158	3,958	3,742	3,778	3,814
Revenue Vehicle Miles (000)	PRVM	4,743	4,331	4,102	3,954	3,812
Revenue Vehicle Hours (000)	PRVH	424	404	372	344	318
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$44.44	\$48.06	\$50.98	\$56.46	\$66.10
Cost Efficiency (constant FY05 \$)		\$44.44	\$46.83	\$48.23	\$51.95	\$59.92
Cost Effectiveness (current \$)	PCost/PPass	\$14.66	\$15.93	\$16.38	\$16.64	\$17.87
Cost Effectiveness (constant FY05 \$)		\$14.66	\$15.52	\$15.50	\$15.31	\$16.20
Service Effectiveness	PPass/PRVH	3.0	3.0	3.1	3.4	3.7
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Farebox Recovery	PRev/PCost	7.3%	7.3%	7.8%	8.5%	7.3%

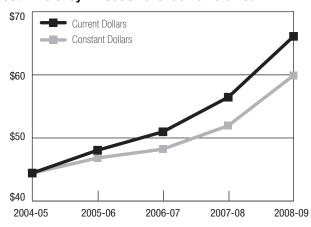
## **Operating Cost** [In Thousands]



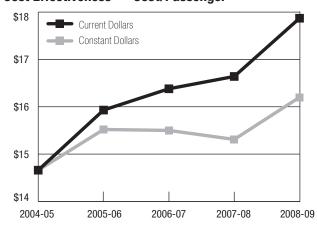
## **Total Passengers** [In Thousands]



## Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





# **Petaluma Transit**

555 N. McDowell Boulevard, Petaluma, CA 94954 http://www.cityofpetaluma.net/pubworks/transit-sub.html 707) 778-4460

**General Description** 

Starting Year	1976
Organization Type	Division of City of Petaluma
Governing Body	Petaluma City Council
<b>Board Selection</b>	General election

#### **Service Area**

Square Miles	13
Population	60,000
Ridership per Capita	3.0

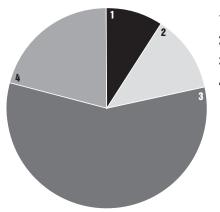
The City of Petaluma provides fixed-route and paratransit services which are generally operated within city limits.

#### **Fixed-Route Fare Structure\***

- 17.0							
Single Fare	10 Ride Card	<b>Monthly Pass</b>					
\$1.00	\$10.00	\$30.00					
\$1.00	\$10.00	\$25.00					
\$0.50	\$5.00	\$15.00					
N/A	N/A	N/A					
	\$1.00 \$1.00 \$0.50	\$1.00 \$10.00 \$1.00 \$10.00 \$0.50 \$5.00					

<sup>\*</sup>Fixed-Route only

# Operating Revenue, FY 2008-09



1	Total Fare Revenue	9%
2	County Sales Tax	12%
3	TDA	54%
4	STA	19%

# **System Characteristics**

<b>Active Fleet</b>	16 Total
	8 Fixed-Route
	8 Paratransit
Routes	3 Total

## **Hours of Operation**

Monday – Friday	6:15 am - 6:45 pm
Saturday	9:05 am - 5:17 pm
Sunday	No service

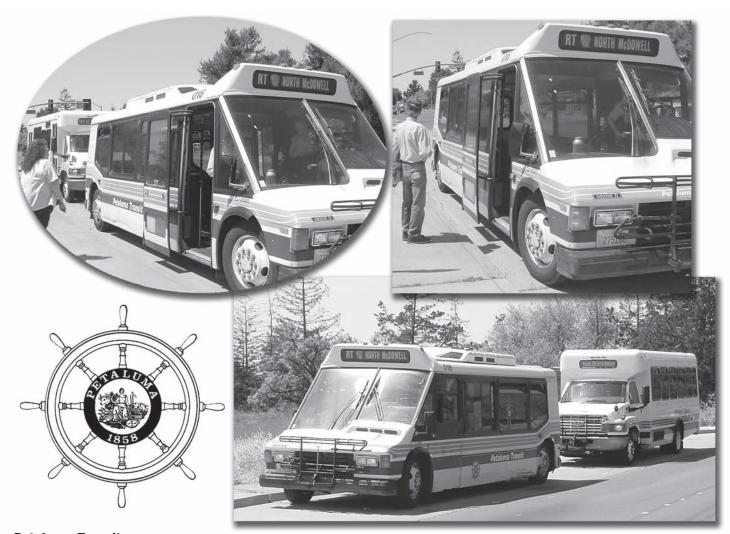
# **Inter-Operator Coordination**

## **Inter-Operator Connections**

**Golden Gate Transit** Sonoma County Transit

#### **Joint Fare Instruments and Transfers**

Sonoma County Transit Super Pass



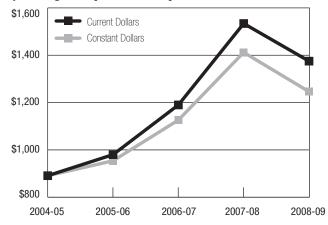
# **Petaluma Transit**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	891	980	1,190	1,534	1,375
Paratransit		PCost	409	400	521	623	649
Total Costs			\$1,300	\$1,380	\$1,711	\$2,157	\$2,024
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	89	98	133	126	140
	Paratransit	PRev	41	40	38	44	40
Total Farebox Revenue			\$130	\$138	\$171	\$170	\$180
Non-Fare Revenue			0	0	12	31	30
Property Tax			0	0	0	0	0
County Sales Tax			0	212	229	224	237
TDA			1,093	918	1,214	1,525	1,108
STA			77	112	198	163	396
Federal Transit Grants			0	0	0	45	0
Other			0	0	0	0	75
Total Revenue			\$1,300	\$1,380	\$1,824	\$2,159	\$2,026

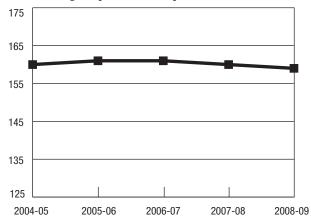
## **Petaluma Transit**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	160	161	161	160	159
Average Weekday Ridership		522	605	605	605	560
Revenue Vehicle Miles (000)	BRVM	201	193	158	205	192
Revenue Vehicle Hours (000)	BRVH	14	15	12	15	16
Employee Equivalents (FTE)	BEmp	16	16	13	14	14
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$61.98	\$66.63	\$99.17	\$99.55	\$88.09
Cost Efficiency (constant FY05 \$)		\$61.98	\$64.93	\$93.81	\$91.60	\$79.86
Cost Effectiveness (current \$)	BCost/BPass	\$5.58	\$6.09	\$7.39	\$9.59	\$8.66
Cost Effectiveness (constant FY05 \$	5)	\$5.58	\$5.94	\$6.99	\$8.82	\$7.85
Service Effectiveness	BPass/BRVH	11.1	10.9	13.4	10.4	10.2
Service Effectiveness	BPass/BRVM	0.8	0.8	1.0	0.8	0.8
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	0.9	1.1	1.1
Farebox Recovery	BRev/BCost	10.0%	10.0%	11.2%	8.2%	10.2%

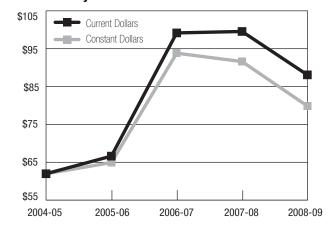
## **Operating Cost** [In Thousands]

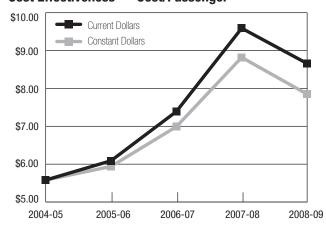


## **Total Passengers** [In Thousands]

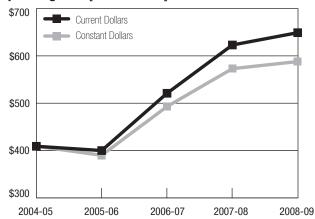


## Cost Efficiency — Cost/Revenue Vehicle Hour

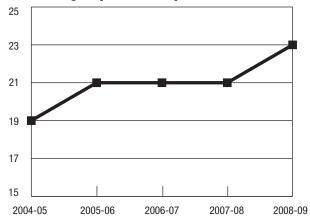




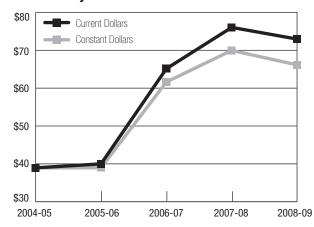
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	19	21	21	21	23
Average Weekday Ridership		62	73	71	66	71
Revenue Vehicle Miles (000)	PRVM	66	66	73	77	85
Revenue Vehicle Hours (000)	PRVH	11	10	8	8	9
Employee Equivalents (FTE)	PEmp	6	6	6	8	8
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$38.95	\$40.00	\$65.13	\$76.04	\$72.96
Cost Efficiency (constant FY05 \$)		\$38.95	\$38.98	\$61.61	\$69.97	\$66.14
Cost Effectiveness (current \$)	PCost/PPass	\$21.40	\$19.51	\$25.41	\$29.49	\$28.63
Cost Effectiveness (constant FY05 \$)		\$21.40	\$19.01	\$24.04	\$27.14	\$25.96
Service Effectiveness	PPass/PRVH	1.8	2.1	2.6	2.6	2.5
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Labor Efficiency (000)	PRVH/PEmp	1.8	1.7	1.3	1.0	1.1
Farebox Recovery	PRev/PCost	10.0%	10.0%	7.3%	7.1%	6.2%

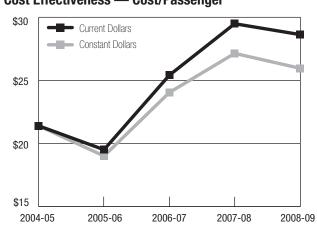


## **Total Passengers** [In Thousands]



## Cost Efficiency — Cost/Revenue Vehicle Hour







## **Pleasanton Paratransit**

5353 Sunol Boulevard, Pleasanton, CA 94566 http://www.ci.pleasanton.ca.us/services/recreation/transportation.html (925) 931-5376

**General Description** 

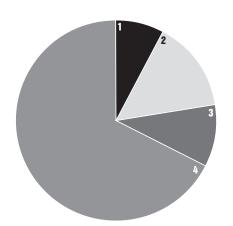
-	
Starting Year	1972
Organization Type	Municipality
Governing Body	Pleasanton City Council
Contract Service	Demand-response paratransit services
Service Area	
Square Miles	14
Population	65,000
Ridership per Capita	0.3

#### **Fare Structure**

Category	In-Town	Out-of-Town	Rider Punch Cards (valid for 10 rides)
Resident	\$2.50	\$3.00	\$25.00
Other*	\$3.00	\$3.50	\$30.00

<sup>\*</sup>One who resides in unincorporated areas of Pleasanton/Sunol

## **Operating Revenue, FY 2007-08**



1	Total Farebox Revenue	8%
2	County Sales Tax	15%
3	TDA	10%
4	Other*	67%

<sup>\*</sup> Other: General Fund

## **System Characteristics**

Active Fleet	7 Total
	7 Dial-a-Ride
Routes	1 Total
	1 Dial-a-Ride

#### **Hours of Operation**

Monday – Friday	8:00 am -	6:00 pm
Saturday	9:00 am -	4:00 pm
Sunday	No service	

## **Inter-Operator Coordination**

### **Inter-Operator Connections**

LAVTA East Bay Paratransit **County Connection** 



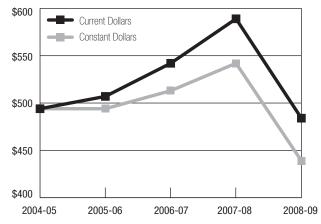
## **Pleasanton Paratransit**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Paratransit		PCost	494	507	542	589	484
Total Costs			\$494	\$507	\$542	\$589	\$484
Operating Revenue (000	)						
Farebox:	Paratransit	PRev	46	40	38	43	38
Total Farebox Revenue			\$46	\$40	\$38	\$43	\$38
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			78	85	87	90	72
TDA			43	54	66	55	49
STA			0	0	0	0	0
Federal Transit Grants			0	0	0	0	0
Other			328	327	351	402	325
Total Revenue			\$494	\$507	\$542	\$589	\$484

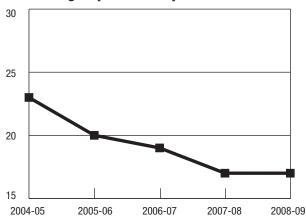
#### **Pleasanton Paratransit**

PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	23	20	19	17	17
Average Weekday Ridership		88	81	73	66	64
Revenue Vehicle Miles (000)	PRVM	97	81	72	66	63
Revenue Vehicle Hours (000)	PRVH	9	7	7	6	6
Employee Equivalents (FTE)	PEmp	8	8	8	7	7
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$57.24	\$72.57	\$79.45	\$94.42	\$77.67
Cost Efficiency (constant FY05 \$)		\$57.24	\$70.71	\$75.16	\$86.88	\$70.41
Cost Effectiveness (current \$)	PCost/PPass	\$21.60	\$24.73	\$28.34	\$34.24	\$29.18
Cost Effectiveness (constant FY05 \$)		\$21.60	\$24.10	\$26.81	\$31.51	\$26.46
Service Effectiveness	PPass/PRVH	2.7	2.9	2.8	2.8	2.7
Service Effectiveness	PPass/PRVM	0.2	0.3	0.3	0.3	0.3
Labor Efficiency (000)	PRVH/PEmp	1.1	0.9	0.9	0.8	0.9
Farebox Recovery	PRev/PCost	9.3%	8.0%	7.0%	7.3%	7.8%

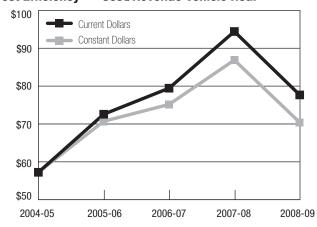
## **Operating Cost** [In Thousands]



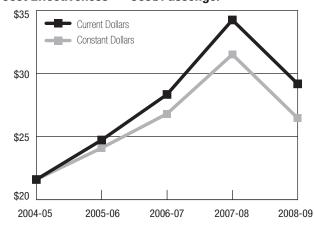
#### **Total Passengers** [In Thousands]



#### Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger



# samTrans

# SamTrans (San Mateo County Transit District)

1250 San Carlos Avenue, San Carlos, CA 94070 http://www.samtrans.org/ (650) 508-6200

### **General Description**

Starting Year	1975
Organization Type	Transit district created by the state Legislature
Governing Body	9-member board of directors
Board Selection	5 elected officials appointed by the cities and County of San Mateo, 3 citizen appointees, 1 appointed transportation expert
Contract Service	MV Public Transportation, Inc.

#### Service Area

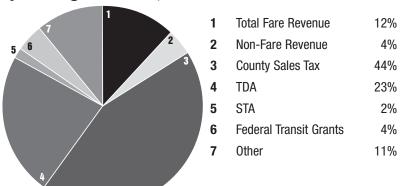
DEI VICE ALEA	
Square Miles	446
Population	706,984
Ridership per Capita	21.2

SamTrans' service area includes the cities of Atherton, Belmont, Burlingame, Colma, Daly City, East Palo Alto, Foster City, Half Moon Bay, Hillsborough, Menlo Park, Millbrae, Pacifica, Palo Alto, Redwood City, San Bruno, San Carlos, San Mateo, South San Francisco and outlying areas in San Mateo County. Express and local service is provided to San Francisco Transbay Terminal and to northern Santa Clara County.

Category	Local Fare	Express Routes*	Monthly Passes***
Adult	\$1.75	\$4.50	\$56.00
Youth (under 17)	\$1.00	\$2.00	\$29.00
Senior	\$0.75	\$2.00	\$22.00
Disabled**	\$0.75	\$2.00	\$22.00
Transfer	n/a	_	_
Out of S.F.****	\$3.50	_	\$84.00

- \* Express Routes: CX, DX, FX, express portion of KX, MX, NX, PX, RX.
- \*\* Fare for Redi-Wheels (Demand Response) = \$3.00
- Fare for Redi-Wheels Lifeline (Demand Response) = \$1.50
- \*\*\* Monthly express bus passes are \$144.00 for adults. Other fare categories can use regular monthly passes.
- \*\*\*\* Applicable on 292, 391 and 397. A \$1.75 supplement must be paid by adult pass holders with the \$56 pass.

## **Operating Revenue, FY 2008-09**



## **System Characteristics**

<b>Active Fleet</b>	394	Total
	324	Motor Bus
	70	Vans
Routes	54	Total
Routes	-	<b>Total</b> Local
Routes	47	

#### **Hours of Operation**

Monday – Sunday 24 Hours

## **Inter-Operator Coordination**

#### **Coordinated schedules**

Caltrain

**BART** 

#### **Other Connections**

**AC Transit** 

Golden Gate Transit

**Dumbarton Express** 

Muni

**VTA** 

#### **Joint Fare Instruments and Transfers**

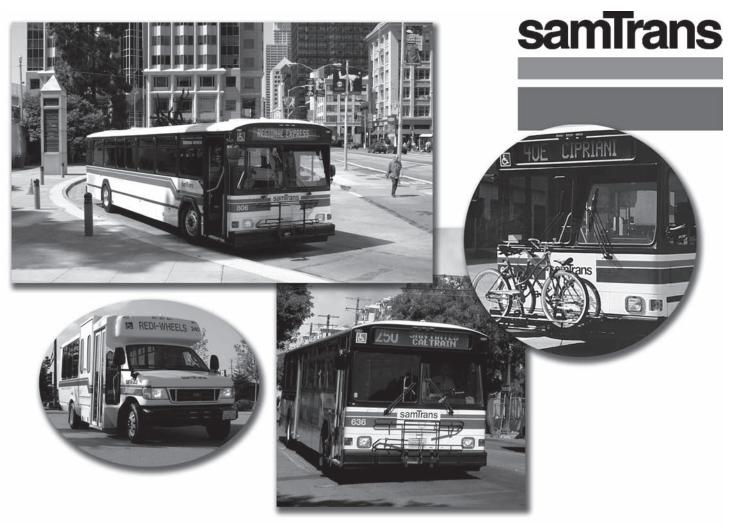
**BART Plus Ticket** 

**Dumbarton Express** 

SamTrans/VTA Transfer

Muni/SamTrans with Muni Sticker

Caltrain Monthly Pass



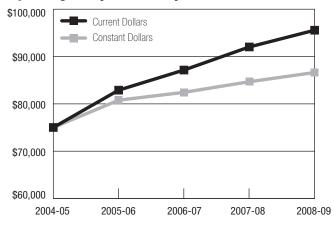
#### SamTrans

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	75,014	82,900	87,147	92,027	95,561
Paratransit		PCost	10,814	11,559	12,924	12,681	13,468
Total Costs			\$85,828	\$94,459	\$100,071	\$104,708	\$109,029
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	13,400	15,725	16,262	16,613	16,706
	Paratransit	PRev	464	570	568	590	619
Total Farebox Revenue		,	\$13,863	\$16,295	\$16,830	\$17,203	\$17,325
Non-Fare Revenue			4,790	5,216	11,932	5,076	5,770
Property Tax			0	0	0	0	0
County Sales Tax			59,958	63,813	66,198	68,667	62,870
TDA			27,163	27,760	34,845	31,708	33,032
STA			1,713	3,790	8,281	9,538	2,427
Federal Transit Grants			0	1,461	1,041	1,474	6,059
Other			8,802	11,798	14,612	15,984	15,467
Total Revenue			\$116,289	\$130,133	\$153,739	\$149,650	\$142,950

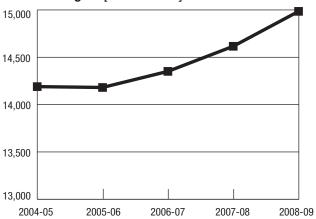
#### **SamTrans**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	14,190	14,181	14,351	14,616	14,985
Average Weekday Ridership		48,175	46,923	47,640	48,410	49,950
Revenue Vehicle Miles (000)	BRVM	6,908	6,903	6,900	6,853	6,847
Revenue Vehicle Hours (000)	BRVH	646	639	640	629	630
Employee Equivalents (FTE)	BEmp	704	707	639	628	628
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$116.12	\$129.73	\$136.17	\$146.31	\$151.68
Cost Efficiency (constant FY05 \$)		\$116.12	\$126.42	\$128.81	\$134.63	\$137.50
Cost Effectiveness (current \$)	BCost/BPass	\$5.29	\$5.85	\$6.07	\$6.30	\$6.38
Cost Effectiveness (constant FY05 \$)		\$5.29	\$5.70	\$5.74	\$5.79	\$5.78
Service Effectiveness	BPass/BRVH	22.0	22.2	22.4	23.2	23.8
Service Effectiveness	BPass/BRVM	2.1	2.1	2.1	2.1	2.2
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	1.0	1.0	1.0
Farebox Recovery	BRev/BCost	17.9%	19.0%	18.7%	18.1%	17.5%

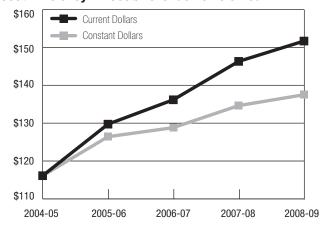
#### **Operating Cost** [In Thousands]

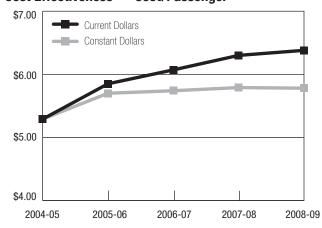


#### **Total Passengers** [In Thousands]

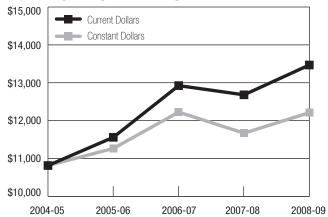


#### Cost Efficiency — Cost/Revenue Vehicle Hour

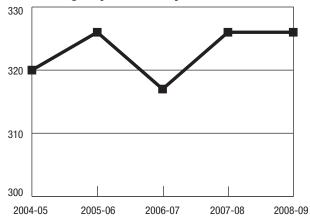




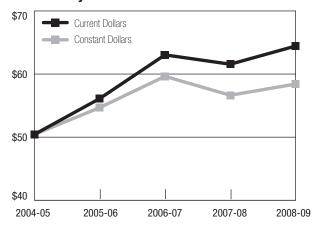
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	320	326	317	326	326
Average Weekday Ridership		1,104	1,075	1,097	1,120	1,145
Revenue Vehicle Miles (000)	PRVM	2,814	2,914	2,897	2,940	2,920
Revenue Vehicle Hours (000)	PRVH	214	206	205	206	209
Employee Equivalents (FTE)	PEmp	6	6	6	6	6
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$50.43	\$56.11	\$63.04	\$61.56	\$64.44
Cost Efficiency (constant FY05 \$)		\$50.43	\$54.68	\$59.64	\$56.64	\$58.42
Cost Effectiveness (current \$)	PCost/PPass	\$33.75	\$35.46	\$40.72	\$38.90	\$41.31
Cost Effectiveness (constant FY05 \$)		\$33.75	\$34.55	\$38.52	\$35.79	\$37.45
Service Effectiveness	PPass/PRVH	1.5	1.6	1.5	1.6	1.6
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	35.7	34.3	34.2	34.3	34.8
Farebox Recovery	PRev/PCost	4.3%	4.9%	4.4%	4.7%	4.6%

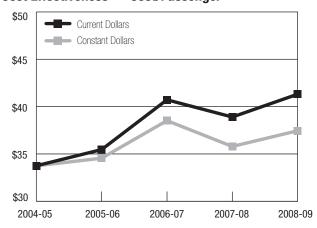


#### **Total Passengers** [In Thousands]



#### Cost Efficiency — Cost/Revenue Vehicle Hour







## Santa Rosa CityBus

45 Stony Point Road, Santa Rosa, CA 95401 http://ci.santa-rosa.ca.us/default.aspx?PageId=2739 (707) 543-3925

**General Description** 

Starting Year	1958
Organization Type	Municipal transit agency
Governing Body	City Council
Board Selection	City Council
Service Area	
Square Miles	50

BOI VIOO 7 II OU	
Square Miles	50
Population	157,145
Ridership per Capita	18.2

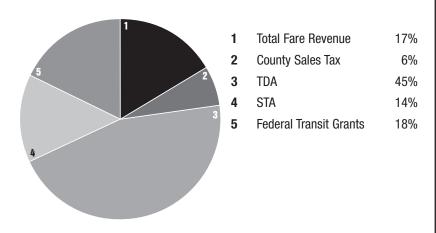
The Santa Rosa City Bus service area includes the area bounded by the Santa Rosa city limits, and some unincorporated Roseland areas.

#### **Fixed-Route Fare Structure**

Category	Single Fare	Monthly Pass
Adult	\$1.25	\$40.00
Youth (under 5)	FREE	_
Student (5-18)	\$1.00	\$15.00*
Senior	\$0.60	\$20.00
Disabled	\$0.60	\$20.00
Transfer	FREE	_

<sup>\*</sup> Summer only

## Operating Revenue, FY 2008-09



## **System Characteristics**

Active Fleet 3	6 1	<b>Total</b>
----------------	-----	--------------

36 Motor Buses

Routes 17 Total

#### **Hours of Operation**

 $\begin{array}{ll} \mbox{Monday-Saturday} & 6:00 \mbox{ am} - 8:30 \mbox{ pm} \\ \mbox{Sunday} & 9:00 \mbox{ am} - 5:30 \mbox{ pm} \end{array}$ 

## **Inter-Operator Coordination**

#### **Inter-Operator Connections**

Golden Gate Transit

Lake County Transit

Mendocino Transit

Sonoma County Transit

Napa VINE

#### **Joint Fare Instruments and Transfers**

Sonoma Transit Super Pass

Discounted transfers to Golden Gate Transit, Sonoma County Transit and Napa VINE

#### **Free Transfers**

From Golden Gate Transit

From Sonoma County Transit

From Napa VINE











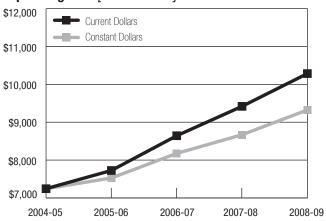
## Santa Rosa CityBus

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	7,244	7,725	8,643	9,419	10,284
Paratransit		PCost	671	701	900	1,000	1,090
Total Costs			\$7,914	\$8,426	\$9,543	\$10,419	\$11,374
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,482	1,494	1,548	1,538	1,679
	Paratransit	PRev	69	95	55	64	64
Total Farebox Revenue			\$1,551	\$1,589	\$1,603	\$1,602	\$1,743
Non-Fare Revenue			0	90	96	111	11
Property Tax			0	0	0	0	0
County Sales Tax			0	468	775	621	660
TDA			3,635	4,418	4,626	6,020	4,748
STA			378	498	1,455	0	1,460
Federal Transit Grants			2,375	2,446	1,854	1,066	1,862
Other			149	0	0	0	0
Total Revenue			\$8,088	\$9,510	\$10,313	\$9,420	\$10,483

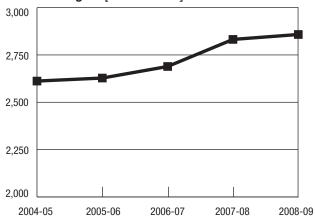
#### Santa Rosa CityBus

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	2,612	2,628	2,689	2,832	2,858
Average Weekday Ridership		9,241	9,622	9,700	9,747	10,161
Revenue Vehicle Miles (000)	BRVM	1,013	1,000	1,033	1,051	1,348
Revenue Vehicle Hours (000)	BRVH	81	81	91	86	93
Employee Equivalents (FTE)	BEmp	80	80	85	81	86
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$89.67	\$95.90	\$94.98	\$109.84	\$111.05
Cost Efficiency (constant FY05 \$)		\$89.67	\$93.45	\$89.84	\$101.07	\$100.67
Cost Effectiveness (current \$)	BCost/BPass	\$3.12	\$2.94	\$3.21	\$3.33	\$3.60
Cost Effectiveness (constant FY05 \$)		\$3.12	\$2.86	\$3.04	\$3.06	\$3.26
Service Effectiveness	BPass/BRVH	32.3	32.6	29.5	33.0	30.9
Service Effectiveness	BPass/BRVM	2.6	2.6	2.6	2.7	2.1
Labor Efficiency (000)	BRVH/BEmp	1.0	1.0	1.1	1.1	1.1
Farebox Recovery	BRev/BCost	20.5%	19.3%	17.9%	16.3%	16.3%

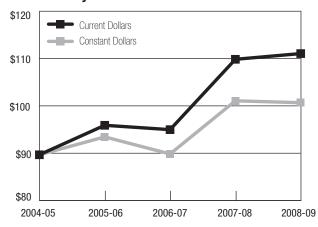
#### **Operating Cost** [In Thousands]

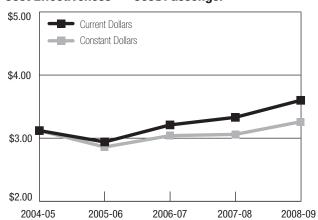


#### **Total Passengers** [In Thousands]

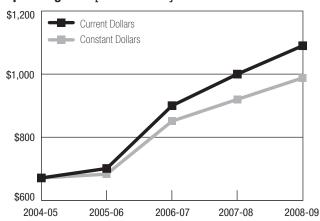


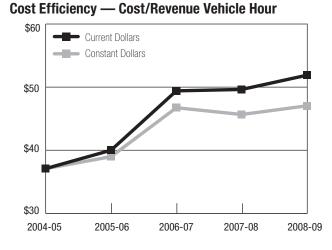
### Cost Efficiency — Cost/Revenue Vehicle Hour



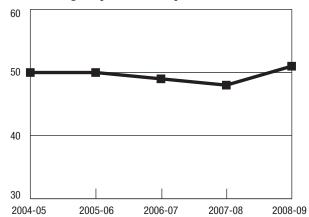


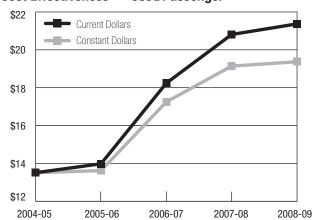
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	50	50	49	48	51
Average Weekday Ridership		174	184	172	177	175
Revenue Vehicle Miles (000)	PRVM	237	224	235	230	232
Revenue Vehicle Hours (000)	PRVH	18	18	18	20	21
Employee Equivalents (FTE)	PEmp	22	22	24	20	20
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$37.09	\$40.00	\$49.41	\$49.63	\$51.89
Cost Efficiency (constant FY05 \$)		\$37.09	\$38.98	\$46.74	\$45.66	\$47.04
Cost Effectiveness (current \$)	PCost/PPass	\$13.51	\$13.98	\$18.24	\$20.81	\$21.37
Cost Effectiveness (constant FY05 \$)		\$13.51	\$13.62	\$17.25	\$19.14	\$19.37
Service Effectiveness	PPass/PRVH	2.7	2.9	2.7	2.4	2.4
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.8	0.8	0.8	1.0	1.1
Farebox Recovery	PRev/PCost	10.3%	13.6%	6.1%	6.4%	5.9%





#### **Total Passengers** [In Thousands]





# SonomaCountyTransit Sonoma County Transit

355 W. Robles Avenue, Santa Rosa, CA 95407 http://www.sctransit.com (707) 585-7516

## **General Description**

Starting Year	1980
Organization Type	County transit agency
Governing Body	Sonoma County Board of Supervisors
Board Selection	Sonoma County Board of Supervisors
Contract Service	Veolia Transportation, MB vehicle operations and maintenance; Volunteer Center of Sonoma County, paratransit operations

#### Service Area

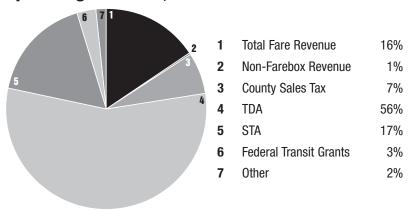
Square Miles	390
Population	458,600
Ridership per Capita	3.1

Service area encompasses all of Sonoma County, including the cities of Cloverdale, Cotati, Healdsburg, Petaluma, Rohnert Park, Santa Rosa, Sebastopol, Sonoma and Windsor.

#### **Fixed-Route Fare Structure**

Category	Single Fare Local Routes	Single Fare Intercity Service	Monthly Pass
Adult	\$1.25	\$1.25 - 3.45	\$60.00
Youth (under 5)	Free	Free	_
Student	\$1.05	\$1.05 - 3.05	\$42.50
Senior	\$0.60	\$0.60-1.60	\$30.00
Disabled	\$0.60	\$0.60-1.60	\$30.00
Inter-Operator Transfer	Free	Free	_

## **Operating Revenue, FY 2008-09**



## **System Characteristics**

Active Fleet	78 Total
	49 Motor Buses
	29 Paratransit
Routes	20 Total

#### **Hours of Operation**

Local Intercity

Monday – Friday	5:00 am - 11:00 pm
Saturday – Sunday	7:00 am - 9:00 pm

7

13

## **Inter-Operator Coordination**

#### **Coordinated Schedules**

Cloverdale Transit Golden Gate Transit **Healdsburg Transit** Petaluma Transit Santa Rosa CityBus

#### **Joint Fare Instruments and Transfers**

Golden Gate discount fare w/transfer Petaluma Transit (free transfer) Santa Rosa CityBus (free transfer) Sonoma Super Pass



## **SonomaCountyTransit**





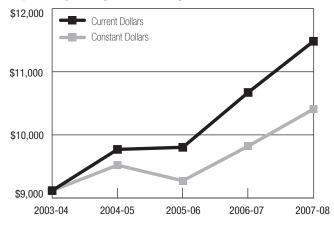
## **Sonoma County Transit**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus			9,117	9,770	9,803	10,672	11,483
Paratransit			1,732	1,781	1,866	2,100	2,053
Total Costs			\$10,849	\$11,551	\$11,669	\$12,772	\$13,536
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,587	1,615	1,740	1,864	1,974
	Paratransit	PRev	100	112	119	124	132
Total Farebox Revenue			\$1,688	\$1,727	\$1,859	\$1,988	\$2,106
Non-Fare Revenue			0	104	122	78	68
Property Tax			0	0	0	0	0
County Sales Tax			182	818	1,188	1,010	900
TDA			6,670	7,067	6,350	8,362	7,539
STA			541	639	1,028	830	2,320
Federal Transit Grants			1,741	951	1,122	432	395
Other			27	245	16	82	208
Total Revenue			\$10,849	\$11,551	\$11,669	\$12,782	\$13,536

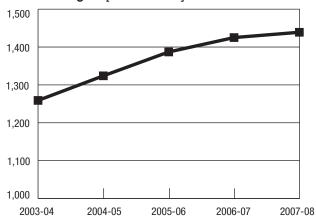
#### **Sonoma County Transit**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	1,259	1,324	1,387	1,425	1,439
Average Weekday Ridership		4,437	4,677	4,915	5,079	5,132
Revenue Vehicle Miles (000)	BRVM	1,571	1,665	2,076	1,717	1,734
Revenue Vehicle Hours (000)	BRVH	88	92	109	93	94
Employee Equivalents (FTE)	BEmp	107	106	107	107	107
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$103.13	\$106.72	\$89.83	\$114.50	\$121.98
Cost Efficiency (constant FY05 \$)		\$103.13	\$104.00	\$84.97	\$105.36	\$110.57
Cost Effectiveness (current \$)	BCost/BPass	\$7.24	\$7.38	\$7.07	\$7.49	\$7.98
Cost Effectiveness (constant FY05 \$)		\$7.24	\$7.19	\$6.69	\$6.89	\$7.23
Service Effectiveness	BPass/BRVH	14.2	14.5	12.7	15.3	15.3
Service Effectiveness	BPass/BRVM	0.8	0.8	0.7	0.8	0.8
Labor Efficiency (000)	BRVH/BEmp	0.8	0.9	1.0	0.9	0.9
Farebox Recovery	BRev/BCost	17.4%	16.5%	17.8%	17.5%	17.2%

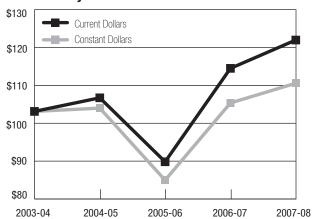
#### **Operating Cost** [In Thousands]

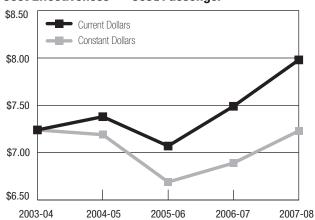


### **Total Passengers** [In Thousands]

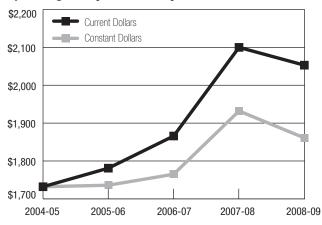


#### Cost Efficiency — Cost/Revenue Vehicle Hour

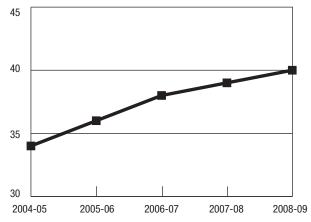




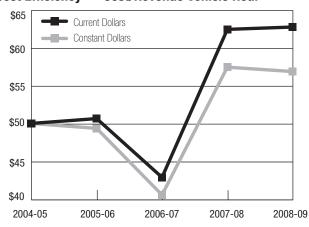
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	34	36	38	39	40
Average Weekday Ridership		120	127	136	147	149
Revenue Vehicle Miles (000)	PRVM	460	502	656	524	502
Revenue Vehicle Hours (000)	PRVH	35	35	43	34	33
Employee Equivalents (FTE)	PEmp	28	28	28	28	28
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$50.09	\$50.73	\$42.97	\$62.51	\$62.82
Cost Efficiency (constant FY05 \$)		\$50.09	\$49.44	\$40.65	\$57.52	\$56.94
Cost Effectiveness (current \$)	PCost/PPass	\$51.37	\$49.52	\$49.40	\$53.21	\$51.04
Cost Effectiveness (constant FY05 \$)		\$51.37	\$48.26	\$46.73	\$48.96	\$46.27
Service Effectiveness	PPass/PRVH	1.0	1.0	0.9	1.2	1.2
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	1.2	1.3	1.6	1.2	1.2
Farebox Recovery	PRev/PCost	5.8%	6.3%	6.4%	5.9%	6.4%

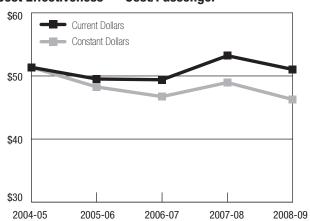


### **Total Passengers** [In Thousands]



#### Cost Efficiency — Cost/Revenue Vehicle Hour







## Tri Delta Transit (Eastern Contra Costa Transit Authority)

801 Wilbur Avenue, Antioch, CA 94509 http://www.trideltatransit.com (925) 754-6622

## **General Description**

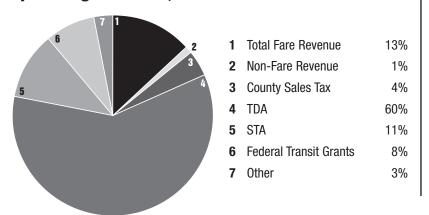
Starting Year	1977
Organization Type	Transit Authority is a joint powers agency
Governing Body	11-member board of directors
Board Selection	2 representatives from each city, 2 representatives from county and 1 at-large representative appointed by board
Contract Service	Laidlaw Transportation, operations
Service Area	
Square Miles	225
Population	273,000
Ridership per Capita	9.9

Tri Delta's service area includes the cities of Antioch, Brentwood, Pittsburg, Oakley and the unincorporated areas of eastern Contra Costa County.

#### **Fixed-Route Fare Structure**

Category	Single Fare
Adult/Student	\$1.25
Youth (under 5)	Free
Senior	\$0.50
Disabled	\$0.50
BART Transfer	\$0.75
Other Transfer	Free
Express	\$1.50 or \$5.00
Express Pass	\$65.00 or \$110
BART Transfer Senior/Disabled	\$0.25
Dimes-a-Ride	\$2.00
All Day Pass	\$2.25

## **Operating Revenue, FY 2008-09**



## **System Characteristics**

Active Fleet	93	iotai
	69	Motor Buses
	24	Paratransit
Routes	19	Total

#### **Hours of Operation**

Monday – Friday	3:14 am - 1:14 am
Saturday	5:22 am - 1:35 am
Sunday	6:18 am - 1:35 am

## **Inter-Operator Coordination**

#### **Inter-Operator Connections**

**Amtrak** 

BART

**County Connection** 

**LAVTA** 

WestCAT

#### **Joint Fare Instruments and Transfers**

**BART Plus** 

**BART Transfer** 

**County Connection Transfer** 

County Connection/LAVTA/WestCAT

East Bay Value Pass



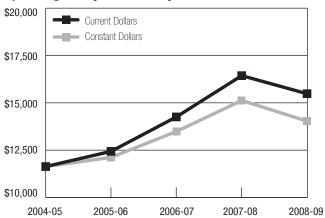
### Tri Delta Transit

III Doita Iranoit							
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	11,635	12,436	14,256	16,436	15,483
Paratransit		PCost	2,413	2,380	2,721	3,043	3,150
Total Costs			\$14,047	\$14,816	\$16,977	\$19,479	\$18,633
Operating Revenue (000)	)						
Farebox:	Fixed-Route Bus	BRev	1,885	1,906	2,136	2,286	2,217
	Paratransit	PRev	184	216	278	342	312
Total Farebox Revenue			\$2,069	\$2,121	\$2,414	\$2,628	\$2,529
Non-Fare Revenue			118	217	204	226	194
Property Tax			0	0	0	0	0
County Sales Tax			774	808	896	904	801
TDA			6,794	9,034	8,760	10,055	11,329
STA			1,399	2,358	2,845	4,954	2,069
Federal Transit Grants			1,222	388	642	0	1,551
Other			981	422	759	667	548
Total Revenue			\$13,357	\$15,349	\$16,521	\$19,434	\$19,020

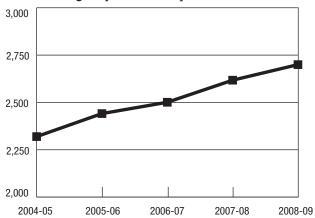
#### **Tri Delta Transit**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	2,320	2,441	2,501	2,618	2,700
Average Weekday Ridership		8,313	8,794	8,928	9,261	9,556
Revenue Vehicle Miles (000)	BRVM	2,251	2,392	2,461	2,546	2,423
Revenue Vehicle Hours (000)	BRVH	159	161	161	170	161
Employee Equivalents (FTE)	BEmp	140	140	145	149	150
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$73.12	\$77.35	\$88.59	\$96.65	\$95.99
Cost Efficiency (constant FY05 \$)		\$73.12	\$75.38	\$83.80	\$88.94	\$87.01
Cost Effectiveness (current \$)	BCost/BPass	\$5.02	\$5.09	\$5.70	\$6.28	\$5.73
Cost Effectiveness (constant FY05 \$)		\$5.02	\$4.96	\$5.39	\$5.78	\$5.20
Service Effectiveness	BPass/BRVH	14.6	15.2	15.5	15.4	16.7
Service Effectiveness	BPass/BRVM	1.0	1.0	1.0	1.0	1.1
Labor Efficiency (000)	BRVH/BEmp	1.1	1.1	1.1	1.1	1.1
Farebox Recovery	BRev/BCost	16.2%	15.3%	15.0%	13.9%	14.3%

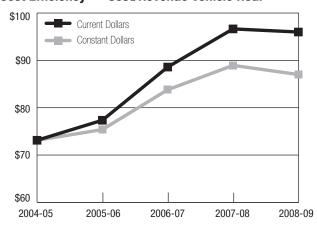
## **Operating Cost** [In Thousands]

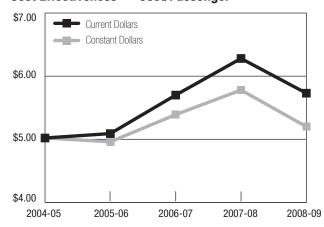


### **Total Passengers** [In Thousands]

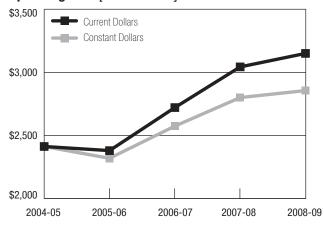


#### Cost Efficiency — Cost/Revenue Vehicle Hour

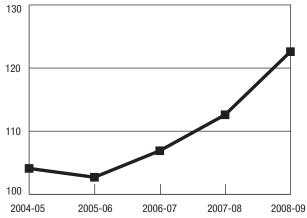




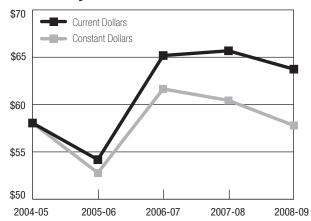
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	104	103	107	113	123
Average Weekday Ridership		378	375	389	410	447
Revenue Vehicle Miles (000)	PRVM	477	516	577	609	669
Revenue Vehicle Hours (000)	PRVH	42	44	42	46	49
Employee Equivalents (FTE)	PEmp	30	26	27	32	35
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$58.05	\$54.18	\$65.18	\$65.68	\$63.74
Cost Efficiency (constant FY05 \$)		\$58.05	\$52.79	\$61.65	\$60.44	\$57.79
Cost Effectiveness (current \$)	PCost/PPass	\$23.18	\$23.18	\$25.47	\$27.04	\$25.68
Cost Effectiveness (constant FY05 \$)		\$23.18	\$22.59	\$24.09	\$24.88	\$23.28
Service Effectiveness	PPass/PRVH	2.5	2.3	2.6	2.4	2.5
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.4	1.7	1.5	1.4	1.4
Farebox Recovery	PRev/PCost	7.6%	9.1%	10.2%	11.2%	9.9%

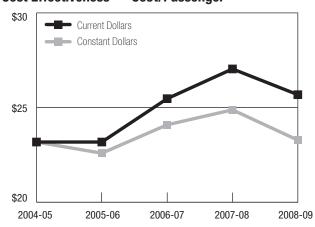


## **Total Passengers** [In Thousands]



#### Cost Efficiency — Cost/Revenue Vehicle Hour







## **Union City Transit**

34009 Alvarado-Niles Road, Union City, CA 94587 http://www.uctransit.org (510) 471-1411

**General Description** 

Starting Year	1974
Organization Type	Municipal transit agency
Governing Body	5-member elected City Council
Contract Service	MV Public Transportation, Inc.
Service Area	
Square Miles	18
Population	73,402

Union City's service area encompasses the area within the city limits of Union City.

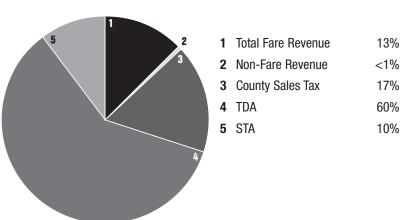
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#### **Fixed-Route Fare Structure**

Ridership per Capita

Category	Single Fare	Monthly Passes
Adult (18-59)	\$1.50	\$40.00
Youth (6-17)	\$0.85	\$25.00
Senior (60+)	\$0.50	\$14.00
Disabled	\$0.50	\$14.00
AC Transit/Dumbarton Express Transfer	\$0.25	_
BART-To-Bus Transfer	\$0.50	_
BARTPlus Pass/Union City Transit Transfer	Free	_

## **Operating Revenue, FY 2008-09**



## **System Characteristics**

Active Fleet 21 Total

15 Motor Buses6 Paratransit

Routes 5 Total

#### **Hours of Operation**

 $\begin{array}{ll} \mbox{Monday} - \mbox{Friday} & 4:15 \mbox{ am} - 10:25 \mbox{ pm} \\ \mbox{Saturday} & 7:00 \mbox{ am} - 7:30 \mbox{ pm} \\ \mbox{Sunday} & 8:00 \mbox{ am} - 6:30 \mbox{ pm} \end{array}$ 

## **Inter-Operator Coordination**

#### **Inter-Operator Connections**

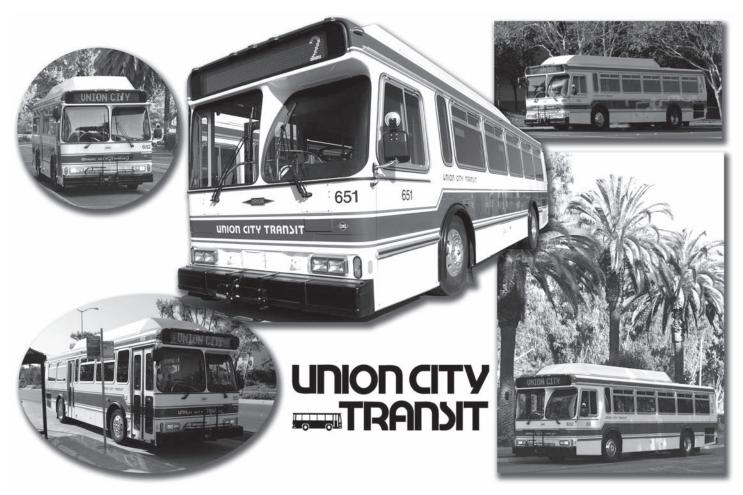
**AC Transit** 

**BART** 

**Dumbarton Express** 

#### **Joint Fare Instruments and Transfers**

**BART Plus Pass** 



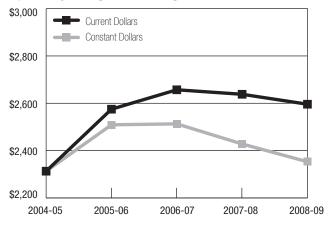
## **Union City Transit**

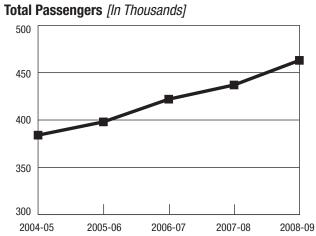
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	2,313	2,575	2,657	2,638	2,596
Paratransit		PCost	633	624	594	569	592
Total Costs			\$2,945	\$3,199	\$3,251	\$3,207	\$3,188
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	300	313	374	349	364
	Paratransit	PRev	32	35	34	35	35
Total Farebox Revenue			\$332	\$348	\$408	\$385	\$399
Non-Fare Revenue			10	24	5	23	24
Property Tax			0	0	0	0	0
County Sales Tax			580	632	651	452	534
TDA			1,610	1,894	1,759	1,614	1,911
STA			213	224	379	720	320
Federal Transit Grants			7	53	50	14	0
Other			0	0	0	0	0
Total Revenue			\$2,752	\$3,175	\$3,252	\$3,207	\$3,188

#### **Union City Transit**

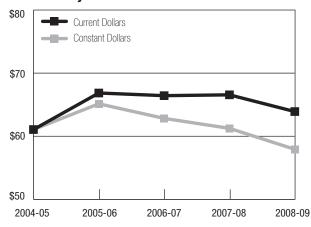
FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	384	398	422	437	463
Average Weekday Ridership		1,319	1,335	1,502	1,518	1,636
Revenue Vehicle Miles (000)	BRVM	523	524	505	463	474
Revenue Vehicle Hours (000)	BRVH	38	39	40	40	41
Employee Equivalents (FTE)	BEmp	44	44	40	40	40
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$61.06	\$66.85	\$66.43	\$66.56	\$63.91
Cost Efficiency (constant FY05 \$)		\$61.06	\$65.14	\$62.83	\$61.25	\$57.93
Cost Effectiveness (current \$)	BCost/BPass	\$6.03	\$6.47	\$6.30	\$6.04	\$5.60
Cost Effectiveness (constant FY05 \$)		\$6.03	\$6.30	\$5.96	\$5.56	\$5.08
Service Effectiveness	BPass/BRVH	10.1	10.3	10.6	11.0	11.4
Service Effectiveness	BPass/BRVM	0.7	0.8	0.8	0.9	1.0
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	1.0	1.0	1.0
Farebox Recovery	BRev/BCost	13.0%	12.2%	14.1%	13.2%	14.0%

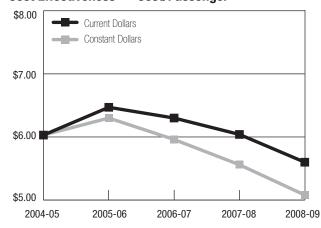
#### **Operating Cost** [In Thousands]



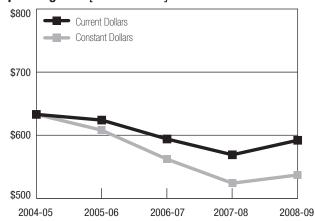


#### Cost Efficiency — Cost/Revenue Vehicle Hour

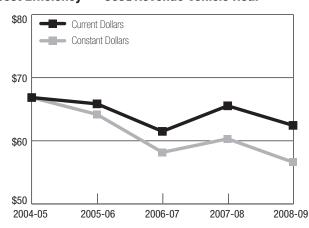




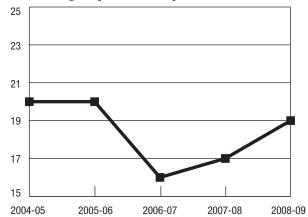
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	20	20	16	17	19
Average Weekday Ridership		65	66	58	58	64
Revenue Vehicle Miles (000)	PRVM	89	91	90	80	90
Revenue Vehicle Hours (000)	PRVH	9	9	10	9	9
Employee Equivalents (FTE)	PEmp	8	9	7	6	7
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$66.86	\$65.86	\$61.50	\$65.55	\$62.45
Cost Efficiency (constant FY05 \$)		\$66.86	\$64.18	\$58.18	\$60.32	\$56.61
Cost Effectiveness (current \$)	PCost/PPass	\$31.63	\$31.45	\$37.13	\$33.85	\$31.53
Cost Effectiveness (constant FY05 \$)		\$31.63	\$30.65	\$35.12	\$31.15	\$28.58
Service Effectiveness	PPass/PRVH	2.1	2.1	1.7	1.9	2.0
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.2	1.1	1.4	1.4	1.5
Farebox Recovery	PRev/PCost	5.0%	5.6%	5.7%	6.2%	5.9%

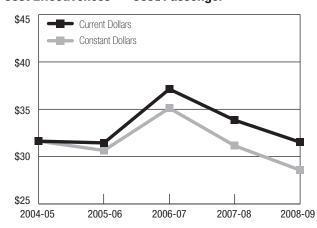


#### Cost Efficiency — Cost/Revenue Vehicle Hour



#### **Total Passengers** [In Thousands]







## **Vacaville City Coach**

650 Merchant Street, Vacaville, CA 95688 http://www.cityofvacaville.com/departments/citycoach/index.php (707) 449-5170

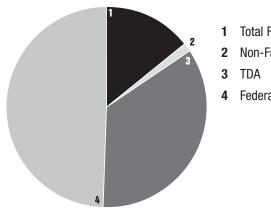
**General Description** 

Starting Year	1981
Organization Type	Municipality
Governing Body	City Council
Board Selection	4 council members, 1 mayor
Service Area	
Square Miles	27
Square Miles Population	27 94,000

#### **Fixed-Route Fare Structure**

Category	Single Fare	Monthly Pass
Adult	\$1.50	\$38.00
Youth (6-18)	\$1.25	\$21.00
Youth (under 6)	Free	_
Senior/Disabled	\$0.75	\$18.00
Transfer	\$0.15	_

## **Operating Revenue, FY 2008-09**



1	Total Fare Revenue	14%
2	Non-Fare Revenue	1%
3	TDA	35%
4	Federal Transit Grants	49%

## **System Characteristics**

**Active Fleet** 18 Motor Buses

**Routes** 4 Total

#### **Hours of Operation**

Monday – Friday 6:35 am – 6:33 pm Saturday 8:35 am - 5:25 pm Sunday No service

## **Inter-Operator Coordination**

#### **Inter-Operator Connections**

Fairfield/Suisun Transit Vallejo Transit



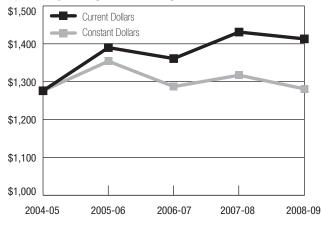
## **Vacaville City Coach**

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	1,276	1,390	1,361	1,431	1,413
Paratransit		PCost	325	478	396	417	476
Total Costs			\$1,601	\$1,868	\$1,757	\$1,849	\$1,889
Operating Revenue (000	)						
Farebox:	Fixed-Route Bus	BRev	159	185	216	225	242
	Paratransit	PRev	21	74	28	30	31
Total Farebox Revenue		,	\$179	\$260	\$244	\$255	\$273
Non-Fare Revenue			8	8	14	19	27
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			1,410	2,080	1,517	841	665
STA			0	0	0	0	60
Federal Transit Grants			0	3	51	971	934
Other			4	9	3	0	0
Total Revenue			\$1,601	\$2,360	\$1,829	\$2,086	\$1,959

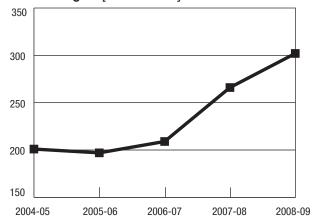
#### **Vacaville City Coach**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	201	197	209	266	302
Average Weekday Ridership		708	708	763	923	1,021
Revenue Vehicle Miles (000)	BRVM	323	326	319	335	340
Revenue Vehicle Hours (000)	BRVH	24	24	24	23	23
Employee Equivalents (FTE)	BEmp	18	18	18	18	18
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$53.87	\$57.08	\$56.44	\$61.12	\$60.26
Cost Efficiency (constant FY05 \$)		\$53.87	\$55.63	\$53.39	\$56.24	\$54.62
Cost Effectiveness (current \$)	BCost/BPass	\$6.34	\$7.06	\$6.51	\$5.38	\$4.68
Cost Effectiveness (constant FY05 \$)	)	\$6.34	\$6.88	\$6.16	\$4.95	\$4.24
Service Effectiveness	BPass/BRVH	8.5	8.1	8.7	11.4	12.9
Service Effectiveness	BPass/BRVM	0.6	0.6	0.7	0.8	0.9
Labor Efficiency (000)	BRVH/BEmp	1.3	1.4	1.3	1.3	1.3
Farebox Recovery	Brev/Bcost	12.4%	13.3%	15.9%	15.7%	17.1%

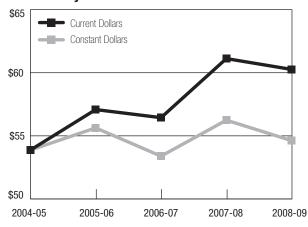
#### **Operating Cost** [In Thousands]

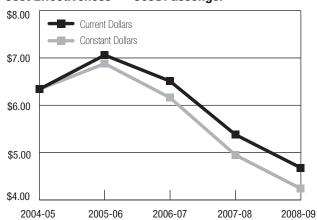


### **Total Passengers** [In Thousands]

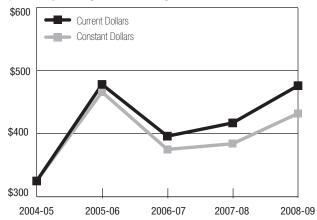


#### Cost Efficiency — Cost/Revenue Vehicle Hour

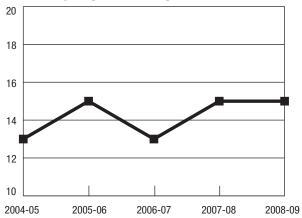




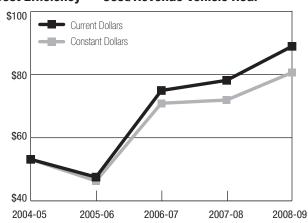
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	13	15	13	15	15
Average Weekday Ridership		49	58	50	56	57
Revenue Vehicle Miles (000)	PRVM	69	125	64	66	66
Revenue Vehicle Hours (000)	PRVH	6	10	5	5	5
Employee Equivalents (FTE)	PEmp	4	4	4	4	4
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$53.15	\$47.52	\$74.97	\$78.19	\$88.97
Cost Efficiency (constant FY05 \$)		\$53.15	\$46.31	\$70.92	\$71.95	\$80.65
Cost Effectiveness (current \$)	PCost/PPass	\$24.25	\$32.17	\$29.53	\$28.06	\$31.73
Cost Effectiveness (constant FY05 S	5)	\$24.25	\$31.35	\$27.94	\$25.82	\$28.77
Service Effectiveness	PPass/PRVH	2.2	1.5	2.5	2.8	2.8
Service Effectiveness	PPass/PRVM	0.2	0.1	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.5	2.5	1.3	1.3	1.3
Farebox Recovery	PRev/PCost	6.3%	15.6%	7.1%	7.2%	6.5%

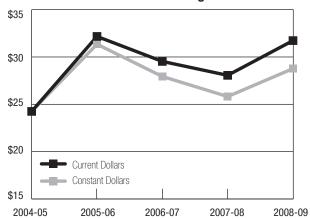


#### **Total Passengers** [In Thousands]



#### Cost Efficiency — Cost/Revenue Vehicle Hour







555 Santa Clara Street, Vallejo, CA 94590 http://www.vallejotransit.com/ • http://www.baylinkferry.com/ (707) 648-4315

## **General Description**

Starting Year	1930s
Organization Type	Municipal transit agency
Governing Body	City of Vallejo City Council
Board Selection	City Council members
Contract Services	Vallejo Citizen's Transit Corporation/ Subsidary of MV Transit, Inc., bus opera- tions and maintenance; Blue & Gold Fleet, ferry operations and maintenance; MV Transportation, paratransit service

#### Service Area

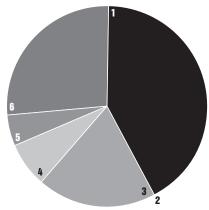
Square Miles	48
Population	119,593
Ridership per Capita	19.6

Vallejo Transit's service area includes the City of Vallejo; Baylink regional express bus serves Fairfield, Vallejo, Benicia, the El Cerrito del Norte BART Station, Walnut Creek BART, Pleasant Hill BART and San Francisco. Vallejo Baylink ferry provides service between Vallejo Ferry Terminal (Downtown Vallejo) and the San Francisco Ferry Building, Pier 41, and the SF Ball Park. Vallejo RunAbout provides complementary curb-to-curb ADA service. Vallejo Transit also provides a half fare taxi program.

#### **Fixed-Route Fare Structure\***

Category	Bus Zone Fares	Bus Pass	Ferry Pass	Ferry Transbay
Adult	\$1.75 - \$5.00	\$55.20	\$24-\$290	\$13.00
Youth	\$1.75 - \$5.00	\$43.20	\$24-\$290	\$6.50
Senior	\$0.85 - \$2.50	\$27.60	_	\$6.50
Disabled	\$0.85 - \$2.50	\$27.60	_	\$6.50
Transfer * Fares are one way	Free	_	_	Free

**Operating Revenue, FY 2008-09** 



1	Total Fare Revenue	43%
2	Non-Fare Revenue*	-1%
3	TDA	20%
4	STA	7%
5	Federal Transit Grants	5%
6	Other**	27%

<sup>\*</sup> Non-Fare Revenue has a negative value for FY 2008-09

## **System Characteristics**

<b>Active Fleet</b>	76	Total
	60	Motor Buses
	12	Paratransit
	4	Ferry
Routes	14	Total
	11	Bus
	3	Ferry

## **Hours of Operation**

**Bus:** 

Monday - Friday	4:30 am - 11:00 pm
Saturday	5:30 am - 11:00 pm
Sunday	6:50 am - 9:50 pm

#### Ferry:

Monday - Friday	5:30 am - 9:45 pm
Saturday	7:00 am - 9:45 pm
Sunday	7:00 am - 9:45 pm

#### **Paratransit:**

Monday - Friday	4:30 am - 11:00 pm
Saturday	5:30 am - 11:00 pm
Sunday	6:50 am - 9:50 pm

## **Inter-Operator Coordination**

#### **Inter-Operator Connections**

AC Transit	Fairfield/Suisun
American Canyon	Transit
Transit	Golden Gate Transit
BART	VINE
Benicia Breeze	WestCAT
County Connection	

#### **Joint Fare Instruments and Transfers**

Vallejo/Muni Transfer

<sup>\*\*</sup> Other: Five percent bridge toll funds, Regional Measure 2, miscellaneous funds

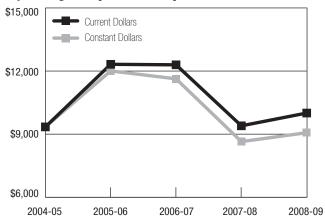


SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	9,346	12,321	12,296	9,397	10,004
Ferry		FCost	8,195	11,083	11,138	12,877	11,913
Demand Response*		PCost	1,151	1,200	1,135	1,075	1,048
Total Costs			\$18,692	\$24,603	\$24,569	\$23,348	\$22,966
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	3,364	3,566	3,223	2,373	3,184
	Ferry	FRev	4,694	6,204	6,911	7,454	6,560
	Paratransit*	PRev	40	70	86	118	113
Total Farebox Revenue			\$8,099	\$9,840	\$10,220	\$9,946	\$9,856
Non-Fare Revenue			25	108	345	200	-334
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			3,795	4,344	4,605	5,174	4,517
STA			636	720	2,403	1,834	1,685
Federal Transit Grants			2,975	2,897	1,756	2,378	1,166
Other			3,162	6,694	5,240	5,146	6,212
Total Revenue			\$18,692	\$24,603	\$24,569	\$24,677	\$23,102

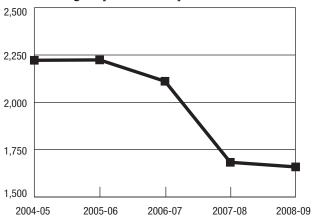
<sup>\*</sup>The half-fare taxi program is not included.

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	2,222	2,224	2,111	1,683	1,659
Average Weekday Ridership		7,912	8,032	7,265	5,682	5,605
Revenue Vehicle Miles (000)	BRVM	2,423	2,986	2,487	1,807	1,929
Revenue Vehicle Hours (000)	BRVH	126	140	128	92	102
Employee Equivalents (FTE)	BEmp	130	120	115	110	109
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$74.41	\$87.85	\$96.24	\$102.68	\$98.16
Cost Efficiency (constant FY05 \$)		\$74.41	\$85.60	\$91.04	\$94.49	\$88.98
Cost Effectiveness (current \$)	BCost/BPass	\$4.21	\$5.54	\$5.82	\$5.58	\$6.03
Cost Effectiveness (constant FY05 \$)		\$4.21	\$5.40	\$5.51	\$5.14	\$5.47
Service Effectiveness	BPass/BRVH	17.7	15.9	16.5	18.4	16.3
Service Effectiveness	BPass/BRVM	0.9	0.7	0.8	0.9	0.9
Labor Efficiency (000)	BRVH/BEmp	1.0	1.2	1.1	0.8	0.9
Farebox Recovery	BRev/BCost	36.0%	28.9%	26.2%	25.2%	31.8%

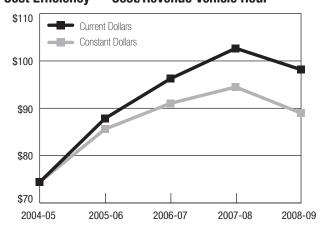
#### **Operating Cost** [In Thousands]

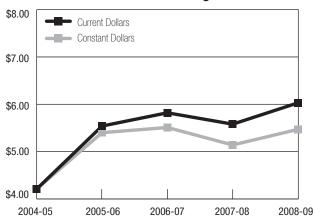


#### **Total Passengers** [In Thousands]

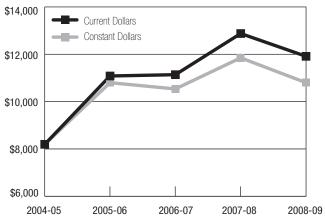


#### Cost Efficiency — Cost/Revenue Vehicle Hour

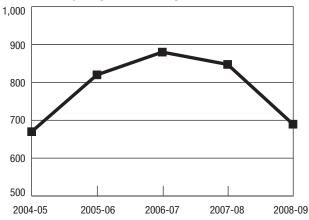




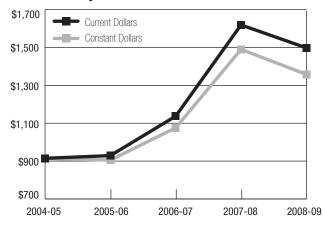
FERRY PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	FPass	670	820	880	847	690
Average Weekday Ridership		2,034	2,279	2,595	2,171	2,330
Revenue Vehicle Miles (000)	FRVM	249	323	262	215	211
Revenue Vehicle Hours (000)	FRVH	9	12	10	8	8
Employee Equivalents (FTE)	FEmp	40	40	40	42	42
Performance Concepts	Measures					
Cost Efficiency (current \$)	FCost/FRVH	\$914.58	\$928.91	\$1,137.30	\$1,619.09	\$1,497.98
Cost Efficiency (constant FY05 \$)		\$914.58	\$905.17	\$1,075.83	\$1,489.84	\$1,357.94
Cost Effectiveness (current \$)	FCost/FPass	\$12.23	\$13.52	\$12.66	\$15.19	\$17.28
Cost Effectiveness (constant FY05 \$)		\$12.23	\$13.17	\$11.97	\$13.98	\$15.66
Service Effectiveness	FPass/FRVH	74.8	68.7	89.9	106.6	86.7
Service Effectiveness	FPass/FRVM	2.7	2.5	3.4	3.9	3.3
Labor Efficiency (000)	FRVH/FEmp	0.2	0.3	0.2	0.2	0.2
Farebox Recovery	FRev/FCost	57.3%	56.0%	62.0%	57.9%	55.1%

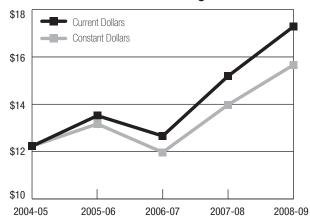


#### **Total Passengers** [In Thousands]



#### Cost Efficiency — Cost/Revenue Vehicle Hour

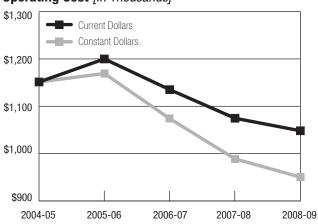


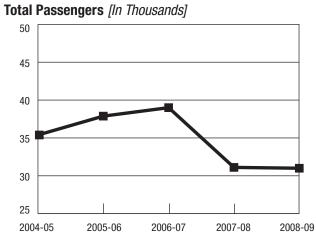


PARATRANSIT PERFORMANCE*		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	35	38	39	31	31
Average Weekday Ridership		125	131	131	108	105
Revenue Vehicle Miles (000)	PRVM	227	218	220	183	155
Revenue Vehicle Hours (000)	PRVH	17	19	17	16	15
Employee Equivalents (FTE)	PEmp	17	18	20	19	17
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/FRVH	\$66.17	\$64.53	\$65.57	\$67.44	\$69.98
Cost Efficiency (constant FY05 \$)		\$66.17	\$62.88	\$62.02	\$62.06	\$63.44
Cost Effectiveness (current \$)	PCost/PPass	\$32.53	\$31.68	\$29.11	\$34.55	\$33.82
Cost Effectiveness (constant FY05 \$)		\$32.53	\$30.87	\$27.53	\$31.79	\$30.65
Service Effectiveness	PPass/PRVH	2.0	2.0	2.3	2.0	2.1
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.0	1.0	0.9	0.8	0.9
Farebox Recovery	PRev/PCost	3.5%	5.8%	7.6%	11.0%	10.8%

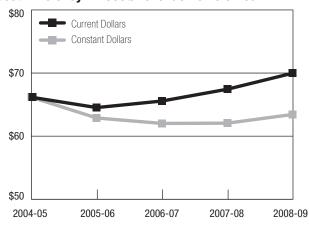
<sup>\*</sup>The half-fare taxi program is not included.

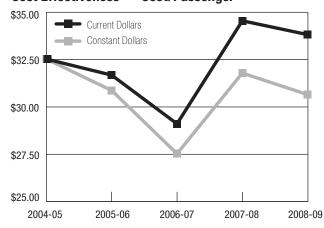
#### **Operating Cost** [In Thousands]













## VINE (Napa County Transportation & Planning Agency)

707 Randolph Street, Suite 100, Napa, CA 94559-2912 http://www.nctpa.net/vine.cfm (800) 696-6443

**General Description** 

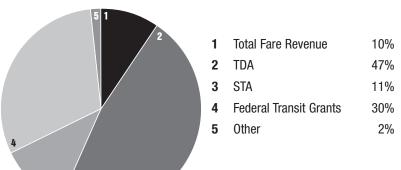
	Starting Year	1974			
	Organization Type	Transit agency			
	Governing Body	Napa County Transportation & Plannin Agency (NCTPA)			
	Board Selection	Comprised of the elected officials of member jurisdictions			
	Contract Service	Veolia Transportation			
Service Area					
	Square Miles	82.5			
	Population	134,000			
	Ridership per Capita	5.5			

The VINE's local service area encompasses the City of Napa and some unincorporated areas of Napa County. VINE Route 10's service area includes the Highway 29 corridor in Napa County. VineGo is the countywide ADA paratransit provider for both of these operators. Route 11's service area includes Highway 29 corridor between St. Helena to Calistoga, then beyond to Santa Rosa, in Sonoma County, via Petrified Forest Rd.

Category	Single Fare*	VINE 20-Ride Pass	VINE Rte.10 Monthly Pass	Day Pass		
Adult (19-64)	\$1.25	\$23.00	\$40.00	\$4.00		
Youth (6-18)	\$1.00	\$18.00	\$30.00	\$3.00		
Senior 65+/ Disabled	\$0.60	\$11.00	\$20.00	\$2.00		
Medicare Cardholder	\$0.60	\$11.00	\$20.00	\$2.00		
Transfer	Free	_	_	_		

<sup>\*</sup>For the first zone; each additional zone is an additional \$0.50.

**Operating Revenue, FY 2008-09** 



## **System Characteristics**

Active Fleet	24 Motor Buses

Routes	8 Total
	6 Local

2 Intercity

#### **Hours of Operation**

Monday – Friday	5:20 am - 9:25 pm
Saturday	6:30 am - 8:41 pm
Sunday	8:31 am - 7:02 pm

## **Inter-Operator Coordination**

#### **Inter-Operator Connections**

**American Canyon Transit** 

**BARTLink** 

Benicia Breeze

Calistoga HandyVan

Golden Gate Transit

Lake Transit

Napa Downtown Trolley

Santa Rosa CityBus

Sonoma County Transit

St. Helena VINE Shuttle

Vallejo Transit

Vallejo BART Express: Routes 78 & 80

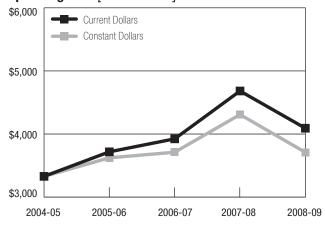
Yountville Transit



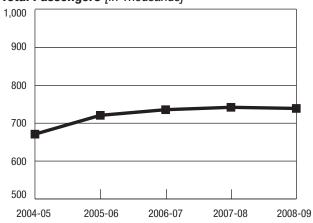
## VINE

SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus (VINE)		BCost	3,329	3,718	3,924	4,682	4,092
Paratransit (VINE GO)		PCost	1,165	1,222	1,178	1,355	1,229
Total			\$4,494	\$4,940	\$5,101	\$6,037	\$5,321
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	528	546	848	680	672
	Paratransit	PRev	68	72	76	75	72
Total Farebox Revenue			\$596	\$618	\$924	\$756	\$744
Non-Fare Revenue			0	0	0	0	0
TDA			2,340	4,145	5,439	3,186	3,629
STA			259	250	595	616	856
Federal Transit Grants			1,219	1,358	1,468	1,729	2,341
Other			80	101	12	312	119
Total Revenue			\$4,494	\$6,472	\$8,438	\$6,599	\$7,689

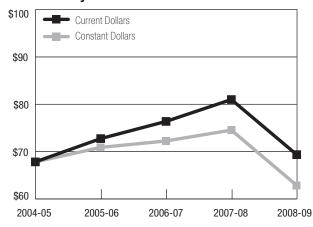
FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	671	721	736	742	739
Average Weekday Ridership		2,536	2,517	2,790	2,621	2,559
Revenue Vehicle Miles (000)	BRVM	781	817	807	841	870
Revenue Vehicle Hours (000)	BRVH	49	51	51	58	59
Employee Equivalents (FTE)	BEmp	40	40	51	50	53
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$67.83	\$72.75	\$76.38	\$81.00	\$69.36
Cost Efficiency (constant FY05 \$)		\$67.83	\$70.89	\$72.25	\$74.54	\$62.87
Cost Effectiveness (current \$)	BCost/BPass	\$4.96	\$5.16	\$5.33	\$6.31	\$5.54
Cost Effectiveness (constant FY05 \$)		\$4.96	\$5.03	\$5.05	\$5.81	\$5.02
Service Effectiveness	BPass/BRVH	13.7	14.1	14.3	12.8	12.5
Service Effectiveness	BPass/BRVM	0.9	0.9	0.9	0.9	0.8
Labor Efficiency (000)	BRVH/BEmp	1.2	1.3	1.0	1.2	1.1
Farebox Recovery	BRev/BCost	15.9%	14.7%	21.6%	14.5%	16.4%

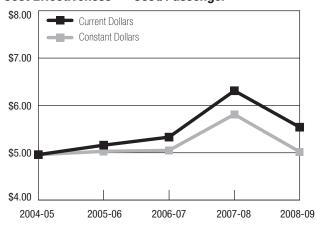


# **Total Passengers** [In Thousands]

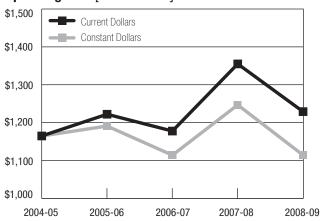


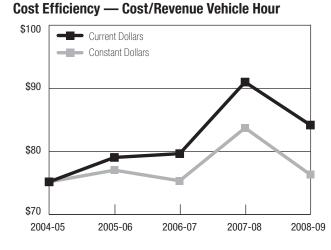
### Cost Efficiency — Cost/Revenue Vehicle Hour



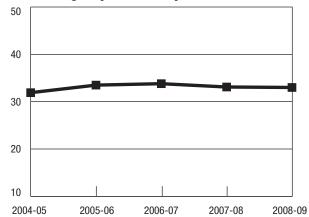


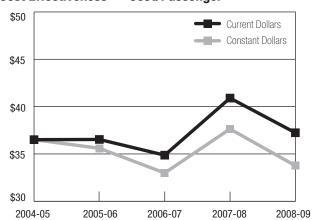
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	32	33	34	33	33
Average Weekday Ridership		186	131	132	130	129
Revenue Vehicle Miles (000)	PRVM	177	174	165	161	157
Revenue Vehicle Hours (000)	PRVH	15	15	15	15	15
Employee Equivalents (FTE)**	PEmp	22	22	22	22	23
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$75.18	\$79.05	\$79.65	\$90.99	\$84.18
Cost Efficiency (constant FY05 \$)		\$75.18	\$77.03	\$75.35	\$83.73	\$76.31
Cost Effectiveness (current \$)	PCost/PPass	\$36.51	\$36.53	\$34.87	\$40.90	\$37.24
Cost Effectiveness (constant FY05 \$)	)	\$36.51	\$35.60	\$32.99	\$37.64	\$33.76
Service Effectiveness	PPass/PRVH	2.1	2.2	2.3	2.2	2.3
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.7	0.7	0.7	0.7	0.6
Farebox Recovery	PRev/PCost	5.8%	5.9%	6.5%	5.6%	5.9%





# **Total Passengers** [In Thousands]







# VTA (Santa Clara Valley Transportation Authority)

3331 North First Street, San Jose, CA 95134 http://www.vta.org (408) 321-2300

**General Description** 

Starting Year	1972
Organization Type	Transit district created by state Legislature
Governing Body	12-member board of directors
Board Selection	10 members and four alternates from city councils within service area, 2 members and one alternate from Santa Clara County Board of Supervisors
Service Area	
Square Miles	326
Population	1,857,621*

VTA's service area encompasses the cities of Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, Santa Clara, Saratoga and Sunnyvale, unincorporated Santa Clara County and adjacent areas of San Mateo County.

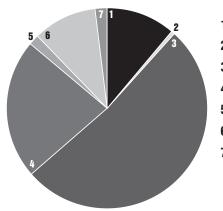
24.4

Ridership per Capita

### **Fixed-Route Fare Structure**

Category	Single Fare	<b>Monthly Pass</b>
Adult	\$1.75	\$61.25
Youth (5-17)	\$1.50	\$40.00
Senior	\$0.75	\$20.00
Disabled	\$0.75	\$20.00
Express	\$3.50	\$122.50

# **Operating Revenue, FY 2008-09**



1	Total Fare Revenue	11%
2	Non-Fare Revenue	1%
3	County Sales Tax	52%
4	TDA	23%
5	STA	2%
6	Federal Transit Grants	10%
7	Other	2%

# **System Characteristics**

<b>Active Fleet</b>	<b>523</b>	Total
	424	Motor Buses
	99	Light Rail
Routes	77	Total
Local	57	
Limited Stop	4	
Express	12	
Rapid	1	
Light Rail	3	

## **Hours of Operation**

Monday – Sunday 24 Hours

# **Inter-Operator Coordination**

### **Inter-Operator Connections**

AC Transit	<b>Dumbarton Express</b>
ACE	Hwy. 17 Express
Amtrak	MST
BART	SamTrans
Caltrain	

#### **Joint Fare Instruments and Transfers**

**ACE** 

AC Transit/VTA Transfer

**BART Plus Pass** 

**Capitol Corridor** 

Hwy. 17 Express/VTA Transfer

Peninsula Pass (Caltrain/Muni/VTA/SamTrans)

SamTrans/VTA Transfer

VTA/BART Transfer

VTA/DB Transfer

VTA/MST Transfer

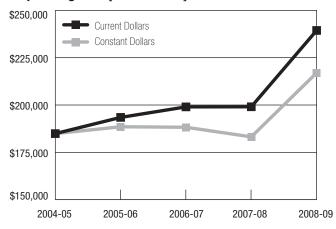
<sup>\*</sup> Source: California Department of Finance



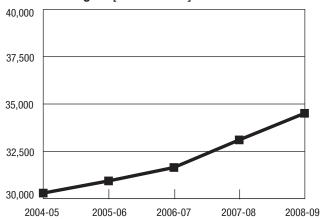
# VTA

	Shuttle	SRev	1,196	1,231	1,202	1,454	1,411
	Shuttle	SRev					
Total Farahay Payanua	Shuttle	Shev					
Total Farahay Bayanya							
Total Farahan Banana	Silutue	Shev					
Table Day	Silutue						
Total Forebox Povenue							
Total Farebox Revenue			\$34.575	\$37.183	\$38.174	\$38.697	\$36.184
Total Farebox Revenue			\$34,575	\$37,183	\$38,174	\$38,697	\$36,184
Non Fore Povenue			· · · · · ·	. ,	•		
Non-Fare Revenue			1,925	1,899	1,900	2,222	2,103
Property Tay			0	0	0	0	(
Property Tax			0	0	0	0	
County Sales Tax			145,008	164,328	193,458	192,668	168,877
TDA			67.000	71.044	01.061	02 547	
TDA			67,098	71,044	81,061	83,547	73,356
STA			7,285	7,737	22,321	19,022	5,543
Fodoral Transit Create			04.410	20.505	05.514	· · · · · · · · · · · · · · · · · · ·	
Federal Transit Grants			34,416	33,565	35,514	22,425	33,449
Other			7,543	14,244	9,787	11,821	6,133
Total Revenue			\$297,851	\$330,001	\$382,215	\$370,402	\$325,645

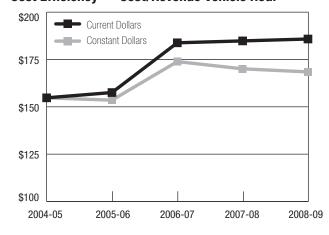
FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	30,296	30,938	31,647	33,104	34,509
Average Weekday Ridership		97,117	99,966	102,123	106,675	111,814
Revenue Vehicle Miles (000)	BRVM	15,315	15,573	15,930	15,951	15,800
Revenue Vehicle Hours (000)	BRVH	1,195	1,228	1,247	1,277	1,274
Employee Equivalents (FTE)	BEmp	1,552	1,566	1,541	1,521	1,400
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$154.75	\$157.54	\$183.81	\$184.81	\$185.81
Cost Efficiency (constant FY05 \$)		\$154.75	\$153.51	\$173.88	\$170.06	\$168.44
Cost Effectiveness (current \$)	BCost/BPass	\$6.10	\$6.25	\$7.55	\$8.55	\$9.55
Cost Effectiveness (constant FY05 \$)		\$6.10	\$6.09	\$7.14	\$7.86	\$8.65
Service Effectiveness	BPass/BRVH	25.4	25.2	24.4	25.4	25.4
Service Effectiveness	BPass/BRVM	2.0	2.0	1.9	2.9	2.9
Labor Efficiency (000)	BRVH/BEmp	0.8	0.8	0.8	0.8	0.9
Farebox Recovery	BRev/BCost	13.2%	13.4%	12.7%	12.9%	10.0%

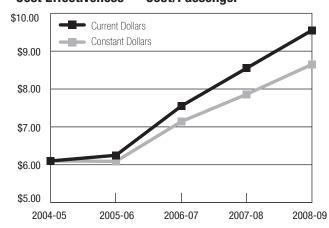


# **Total Passengers** [In Thousands]

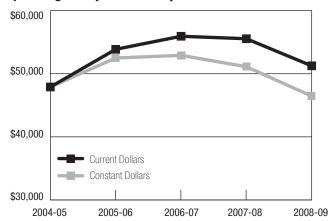


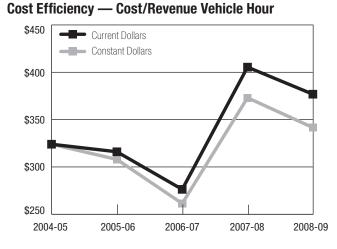
# Cost Efficiency — Cost/Revenue Vehicle Hour



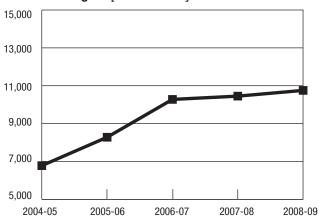


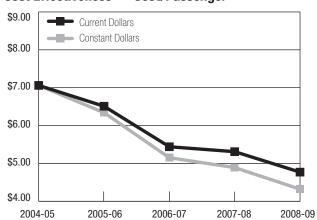
LIGHT RAIL PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	RPass	6,780	8,280	10,278	10,451	10,754
Average Weekday Ridership		21,436	26,138	32,567	33,043	34,305
Revenue Vehicle Miles (000)	RRVM	2,460	2,810	3,358	3,410	3,327
Revenue Vehicle Hours (000)	RRVH	148	170	202	137	136
Employee Equivalents (FTE)	REmp	453	523	500	512	606
Performance Concepts	Measures					
Cost Efficiency (current \$)	RCost/RRVH	\$323.99	\$316.02	\$276.32	\$405.43	\$376.84
Cost Efficiency (constant FY05 \$)		\$323.99	\$307.95	\$261.38	\$373.07	\$341.61
Cost Effectiveness (current \$)	RCost/RPass	\$7.06	\$6.51	\$5.44	\$5.31	\$4.77
Cost Effectiveness (constant FY05 \$)		\$7.06	\$6.34	\$5.15	\$4.89	\$4.32
Service Effectiveness	RPass/RRVH	45.9	48.6	50.8	76.3	79.1
Service Effectiveness	RPass/RRVM	2.8	2.9	3.1	3.1	3.2
Labor Efficiency (000)	RRVH/REmp	0.3	0.3	0.4	0.3	0.2
Farebox Recovery	RRev/RCost	13.4%	13.5%	15.5%	15.5%	15.6%





# **Total Passengers** [In Thousands]

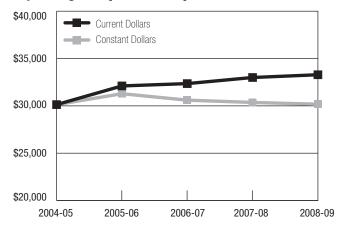




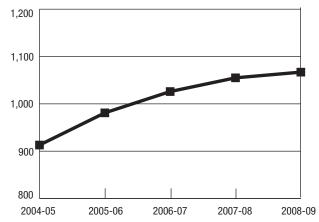
## **VTA**

PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	913	981	1,026	1,055	1,067
Average Weekday Ridership		3,104	3,414	3,558	3,653	3,685
Revenue Vehicle Miles (000)	PRVM	5,702	6,126	6,296	6,746	7,583
Revenue Vehicle Hours (000)	PRVH	396	425	445	448	446
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$76.07	\$75.53	\$72.67	\$73.63	\$74.63
Cost Efficiency (constant FY05 \$)		\$76.07	\$73.60	\$68.74	\$67.76	\$67.66
Cost Effectiveness (current \$)	PCost/PPass	\$33.01	\$32.72	\$31.53	\$31.26	\$31.20
Cost Effectiveness (constant FY05 \$)		\$33.01	\$31.89	\$29.83	\$28.77	\$28.28
Service Effectiveness	PPass/PRVH	2.3	2.3	2.3	2.4	2.4
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.1
Farebox Recovery	PRev/PCost	8.3%	8.9%	9.1%	8.7%	8.4%

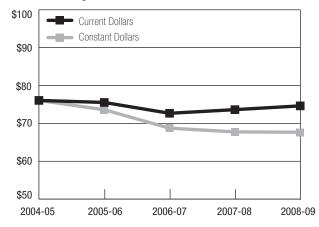
# **Operating Cost** [In Thousands]

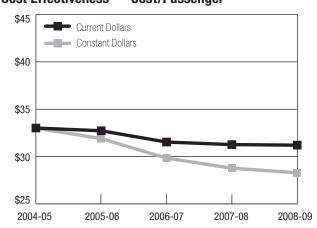


# **Total Passengers** [In Thousands]



# Cost Efficiency — Cost/Revenue Vehicle Hour







# **WestCAT** (Western Contra Costa Transit Authority)

601 Walter Avenue, Pinole, CA 94564 www.westcat.org (510) 724-3331

# **General Description**

Starting Year	1977
Organization Type	Transit authority
Governing Body	7-member board of directors
Board Selection	Appointed by city councils and Board of Supervisors
Contract Service	MV Transportation operates Dial-A- Ride and local fixed-route service, WESTCAT Express, J, JX, Martinez Link, Transbay Lynx, JPX and Contra Costa College Shuttle

#### **Service Area**

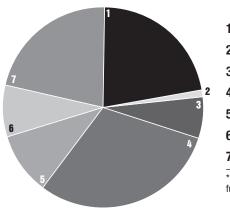
JOI VIOO MI OU	
Square Miles	38
Population	62,500
Ridership per Capita	22.6

WestCAT's service area includes the cities of Hercules and Pinole, as well as the unincorporated areas of Port Costa, Crockett, Rodeo, Montalvin, Bayview and Tara Hills.

#### **Fixed-Route Fare Structure**

Category	Single Fare
Adult	\$1.75-5.00
Youth (under 6)	Free
Senior	\$0.75-2.00
Disabled	\$0.75-2.00
Transfer	Free
Inter-Operator Transfer	\$1.00/0.50

# **Operating Revenue, FY 2008-09**



1	Total Fare Revenue	22%
2	Non-Fare Revenue	1%
3	County Sales Tax	7%
4	TDA	30%
5	STA	10%
6	Federal Transit Grants	8%
7	Other*	21%
_		

<sup>\*</sup> Other: Regional Measure 2, BART feeder bus funds, miscellaneous funds

# **System Characteristics**

Active Fleet	54	Total	
	40	Motor Dugge	

42 Motor Buses 12 Paratransit

14 Total Routes

## **Hours of Operation**

Monday – Friday	4:47 am - 12:30 am
Saturday	6:03 am - 11:49 pm
Sunday	7:39 am - 8:14 pm

# **Inter-Operator Coordination**

## **Inter-Operator Connections**

**AC Transit** 

**BART** 

Golden Gate Transit

Muni

Vallejo Transit

### **Joint Fare Instruments and Transfers**

**AC Transit Transfer** 

**BART Plus Pass** 

Benicia

**County Connection Transfer** 

East Bay Value Pass

Golden Gate Transit

Vallejo Transit



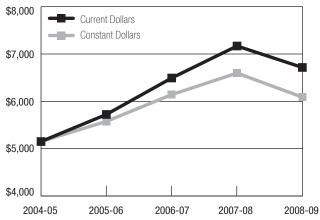
## WestCAT

WOOLOAI							
SYSTEMWIDE BUDGET			2004-05	2005-06	2006-07	2007-08	2008-09
Operating Costs (000)							Unaudited
Fixed-Route Bus		BCost	5,151	5,723	6,493	7,169	6,716
Paratransit		PCost	1,044	1,105	1,100	1,154	1,158
Total Costs			\$6,195	\$6,829	\$7,593	\$8,323	\$7,874
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,033	1,194	1,409	1,733	1,833
	Paratransit	PRev	58	56	56	54	54
Total Farebox Revenue			\$1,091	\$1,250	\$1,465	\$1,787	\$1,886
Non-Fare Revenue			12	19	26	14	86
Property Tax			0	0	0	0	0
County Sales Tax			664	554	634	607	569
TDA			2,024	2,363	2,303	2,433	2,595
STA			1,185	1,901	2,207	2,444	848
Federal Transit Grants			596	149	182	468	715
Other			623	593	776	570	1,827
Total Revenue			\$6,195	\$6,829	\$7,593	\$8,323	\$8,526

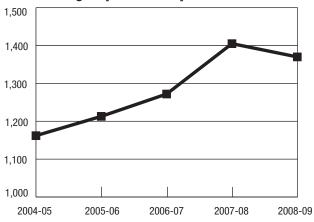
## **WestCAT**

FIXED-ROUTE BUS PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	BPass	1,162	1,213	1,272	1,405	1,370
Average Weekday Ridership		4,275	4,524	4,775	5,220	5,081
Revenue Vehicle Miles (000)	BRVM	1,284	1,423	1,533	1,596	1,554
Revenue Vehicle Hours (000)	BRVH	80	86	92	98	96
Employee Equivalents (FTE)	BEmp	48	52	53	52	55
Performance Concepts	Measures					
Cost Efficiency (current \$)	BCost/BRVH	\$64.44	\$66.35	\$70.29	\$73.47	\$69.96
Cost Efficiency (constant FY05 \$)		\$64.44	\$64.65	\$66.49	\$67.61	\$63.42
Cost Effectiveness (current \$)	BCost/BPass	\$4.43	\$4.72	\$5.10	\$5.10	\$4.90
Cost Effectiveness (constant FY05 \$)		\$4.43	\$4.60	\$4.83	\$4.70	\$4.44
Service Effectiveness	BPass/BRVH	14.5	14.1	13.8	14.4	14.3
Service Effectiveness	BPass/BRVM	0.9	0.9	0.8	0.9	0.9
Labor Efficiency (000)	BRVH/BEmp	1.7	1.7	1.7	1.9	1.7
Farebox Recovery	BRev/BCost	20.1%	20.9%	21.7%	24.2%	27.3%

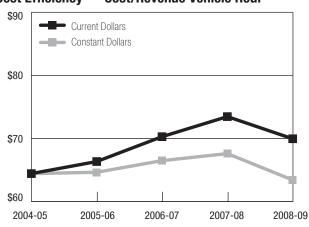
### **Operating Cost** [In Thousands]

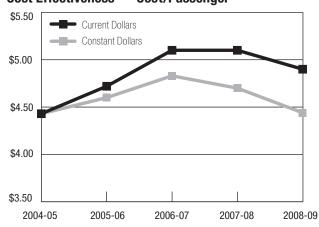


### **Total Passengers** [In Thousands]

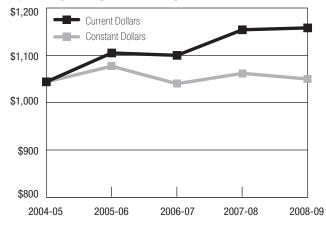


### Cost Efficiency — Cost/Revenue Vehicle Hour

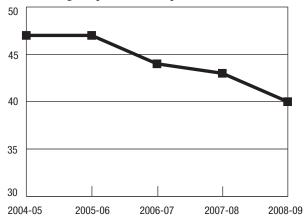




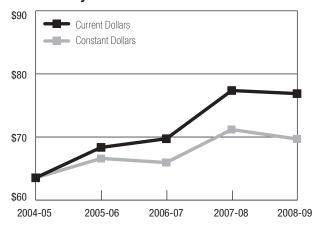
PARATRANSIT PERFORMANCE		2004-05	2005-06	2006-07	2007-08	2008-09
Operating Data						Unaudited
Total Passengers (000)	PPass	47	47	44	43	40
Average Weekday Ridership		173	171	161	158	148
Revenue Vehicle Miles (000)	PRVM	225	222	222	214	214
Revenue Vehicle Hours (000)	PRVH	16	16	16	15	15
Employee Equivalents (FTE)	PEmp	18	19	9	8	8
Performance Concepts	Measures					
Cost Efficiency (current \$)	PCost/PRVH	\$63.54	\$68.36	\$69.73	\$77.37	\$76.88
Cost Efficiency (constant FY05 \$)		\$63.54	\$66.61	\$65.96	\$71.19	\$69.69
Cost Effectiveness (current \$)	PCost/PPass	\$22.05	\$23.47	\$25.12	\$26.85	\$28.93
Cost Effectiveness (constant FY05 \$)		\$22.05	\$22.87	\$23.76	\$24.71	\$26.22
Service Effectiveness	PPass/PRVH	2.9	2.9	2.8	2.9	2.7
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.9	0.9	1.8	1.9	1.9
Farebox Recovery	PRev/PCost	5.5%	5.1%	5.1%	4.7%	4.6%

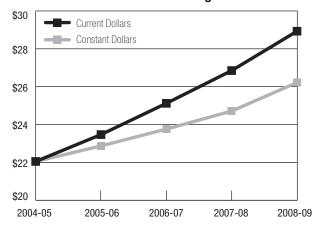


# **Total Passengers** [In Thousands]



## Cost Efficiency — Cost/Revenue Vehicle Hour





# **Definitions**

**Fiscal Year (FY)** Reporting period for data (e.g., FY 2008-09 runs from July 1, 2008 to June 30, 2009).

**Operating Costs (by Mode)** Total expenses from operations, vehicle maintenance, non-vehicle maintenance, general administration, adjustments, direct costs for providing charter services, and all vehicle lease costs. Excludes depreciation and amortization expenses.

**Per Capita Ridership** Total passengers for all Fixed-Routes divided by total population in service area (Fixed-Route includes all modes with the exception of paratransit).

**Total Passengers** Total of all adult, youth and student, senior and disabled, inter-operator paid transfer, and non-revenue boarding.

**Revenue Vehicle Hours** (Also referred to as "Vehicle Service Hours") The total number of hours that each transit vehicle is in revenue service, including layover time. The measure excludes hours consumed while traveling to and from storage facility, and during other deadhead travel.

**Revenue Vehicle Miles** (Also referred to as "Vehicle Service Miles") The total number of miles that each transit vehicle is in revenue service. The measure excludes miles traveled to and from storage facility, and other deadhead travel.

**Employee Equivalents** One full-time employee (FTE) equivalent equals 2,000 hours per year.

**Farebox Recovery Ratio** A basic formula of fare revenues divided by the total operating cost. MTC's formula does not reflect the legal ratio required by the Transportation Development Act.

**Average Weekday Ridership** Reflects the National Transit Database definition of Average Weekday Unlinked passenger trips defined as the number of passengers who board public transportation vehicles on an average weekday during a month.

# **Operating Revenue**

**Farebox (by Mode)** Revenue from passenger fares (single fare and passes), including revenue earned directly, special transit fares (which may include funds paid as route guarantees by organizations rather than riders), and revenue derived from revenue-sharing agreements with other services and/or operators.

**Non-Fare Revenue** Operating revenue derived from sources other than farebox, including funds from schools for the provision of service exclusively to carry students to and from school, freight charges on passenger runs, and income derived from operations associated with transit (including station and vehicle concessions from vendors, onboard and in-station advertising and automotive vehicle ferriage).

**Property Tax** Operating revenue from property tax directly levied by the transit agency.

**County Sales Tax** Operating revenue from sales taxes directly levied by the transit agency or from sales tax contributed by other agencies.

**TDA (Transportation Development Act)** Operating revenue generated by a one-quarter of one percent sales tax on all retail sales in each county; used for transit, special transit for disabled persons, and pedestrian and bicycle purposes.

**STA (State Transit Assistance)** Operating revenue generated by state funding program for mass transit operations and capital projects.

**Federal Transit Grants** Operating revenue from Job Access and Reverse Commute Grant, FTA Section 5307 Grants, Section 5311 Grants and Section 5303 Planning Grants.

**Other** Operating revenue from charter service, city or county general funds, subsidy from other sectors of operation, the Five Percent Unrestricted State Fund Reserves, feeder bus funds, AB 1107 funds, other federal, state, and local non-operator sources, and other operator sources.

### Metropolitan Transportation Commission

Scott Haggerty, Chair Alameda County

Adrienne J. Tissier, Vice Chair San Mateo County

Tom Azumbrado U.S. Department of Housing and Urban Development

Tom Bates Cities of Alameda County

Dean J. Chu Cities of Santa Clara County

**Dave Cortese** Association of Bay Area Governments

Chris Daly City and County of San Francisco

Bill Dodd Napa County and Cities

Dorene M. Giacopini U.S. Department of Transportation

Federal D. Glover Contra Costa County

Anne W. Halsted San Francisco Bay Conservation and Development Commission

Steve Kinsey Marin County and Cities

Sue Lempert Cities of San Mateo County

Jake Mackenzie Sonoma County and Cities

Jon Rubin San Francisco Mayor's Appointee

Bijan Sartipi State Business, Transportation and Housing Agency

James P. Spering Solano County and Cities

Amy Rein Worth Cities of Contra Costa County

Ken Yeager Santa Clara County

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Ann Flemer Deputy Executive Director, Policy

**Andrew Fremier** Deputy Executive Director, Bay Area Toll Authority

### **Statistical Summary of Bay Area Transit Operators**

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Statistical Summary Project Manager Amit Raikar

Publication Design and Production Peter Beeler

**Special thanks** to each of the Transit Operators for providing clarification and assistance during the review process.

**For more information** about the Metropolitan Transportation Commission, visit the MTC Web site at www.mtc.ca.gov.

Additional copies of this summary can be obtained by contacting the MTC/ABAG Library at 510.817.5836 or library@mtc.ca.gov.

For regional transit operator information, including updated fare schedules, route maps and timetables, please visit www.511.org.

The Statistical Summary of Bay Area Transit Operators is published annually by the MTC Programming and Allocations Section.